



HEALTH COMMITTEE

Wednesday, May 11, 2011

A meeting of the Health Committee was held at the County Administration Building, Pembroke, Ontario on Wednesday, May 11, 2011 at 9:30 a.m.

Present were: Janice Visneskie, Chair

and Committee Members: Mary Campbell, Jennifer Murphy, Richard Rabishaw, David Shulist, Tammy Stewart

City of Pembroke Reps: Terry O'Neill, Gary Severin

Regrets: Robert Sweet, Warden

Staff Present: W. James Hutton, Chief Administrative Officer/Clerk
James D. Kutschke, Treasurer/Deputy Clerk
Shelley Sheedy, Administrator, Miramichi Lodge
Shayne Hoelke, Administrator, Bonnechere Manor
Michael Nolan, Emergency Services Director
Mike Blackmore, Director of Care, Miramichi Lodge
Ria MacDonald, Resident Care Coordinator, Miramichi Lodge
Dianne Johnston, Administrative Assistant, Bonnechere Manor

Chair Visneskie welcomed committee members and called the meeting to order at 9:30 a.m. The roll was called, and no pecuniary interests were declared.

RESOLUTION NO. H-C-11-05-48

Moved by: Mayor Campbell
Seconded by: Reeve Stewart

THAT the minutes of the meetings dated April 13 and April 27, 2011 be adopted as printed and circulated.

CARRIED.

DELEGATION

Mrs. Shelley Sheedy introduced Mr. Mike Blackmore, Director of Care, and Ms. Ria MacDonald, Resident Care Coordinator, Miramichi Lodge. Mr. Blackmore provided a power-point presentation on the Oral Hygiene Program at Miramichi Lodge and the presentation is attached to these minutes as Appendix A. Councillor Severin questioned if there is funding available for residents that are unable to pay the fee for service rates. Mrs. Sheedy advised that the Miramichi Lodge Foundation Board will give consideration of financial support to residents

in need under special circumstances. Mayor Campbell stated that this presentation was very informative and questioned if the committee should do something more. Mayor Rabishaw suggested lobbying the provincial government for assistance in ensuring oral health care is available to all seniors. Committee directed staff to write a letter to The Honourable Deb Matthews, Minister of Health and Long-Term Care stating the importance of oral hygiene in an attempt to seek funding for seniors requiring oral hygiene services.

Mr. Chris Ryn, Information Technology Manager entered the meeting at 9:50 a.m.

LONG TERM CARE REPORT

Mrs. Shelley Sheedy overviewed the Long Term Care Report attached as Appendix B.

Mrs. Sheedy distributed and overviewed an Addendum to the Long Term Care Report attached as Appendix C. Mrs. Sheedy informed Committee that a Service Agreement for the Nurse Practitioner position, between the Ministry of Health and Long-Term Care and the County of Renfrew in partnership with Miramichi Lodge and Bonnechere Manor was received May 9, 2011. The report must be submitted by May 13, 2011 for the period of April 1, 2011 to December 31, 2011. She advised that previous agreements corresponded with the Ministry of Health and Long-Term Care fiscal period from April 1 to the following March 31, however effective January 1, 2012 the agreements will be per calendar year. All existing terms and conditions of the original Service Contract remain in effect. Mrs. Sheedy advised that the municipal contribution towards the Nurse Practitioner's salary continues as previously approved through the 2011 budget.

MIRAMICHI LODGE DEPARTMENT REPORT

Mrs. Shelley Sheedy overviewed the Miramichi Lodge Report, which is part of the Long-Term Care Report.

Mrs. Sheedy advised committee that the Registered Nurses' Association of Ontario (RNAO) has requested that Miramichi Lodge continue to act as a Host Agency for the RNAO Long-Term Care Best Practice Coordinator for the Champlain region. She stated that this is funded by the Ministry of Health and Long-Term Care, with Miramichi Lodge receiving a lump sum of \$10,000 to cover overhead and expenses. Miramichi Lodge has been the Host Agency for this region since 2008. The new agreement is in effect until March 31, 2012.

Mrs. Sheedy overviewed the need to increase Miramichi Lodge's internet bandwidth capabilities to accommodate new internet based program projects scheduled for 2011 including the transition of IDT (scheduling and payroll) and Activity Pro (recreation documentation) software to on-line versions and the addition of 18 to 20 Point of Care (Personal Support Workers direct care documentation) Kiosk computers. Mayor Campbell questioned if there was an opportunity to partner with the Pembroke Regional Hospital for the sharing of technology in an effort to share costs and efficiencies. Committee directed staff to review this potential opportunity with the Information Technology Division.

Mrs. Sheedy distributed and overviewed an Addendum to the Miramichi Lodge Report attached as Appendix D. Mrs. Sheedy announced Ms. Sonia Elliott, Resident Care Coordinator's retirement effective Friday, May 13, 2011 after 23 years of dedicated service to the residents

and families of Miramichi Lodge. Mrs. Sheedy advised Committee that Ms. Ria MacDonald accepted the position of Resident Care Coordinator, effective Monday, May 9, 2011. Mrs. Sheedy advised that this is fitting as it is Nurses' week and congratulated Ms. Elliott and Ms. MacDonald. Chair Visneskie on behalf of the committee, welcomed and congratulated Ms. MacDonald on her new appointment.

BONNECHERE MANOR DEPARTMENT REPORT

Mr. Shayne Hoelke overviewed the Bonnechere Manor Report, which is part of the Long-Term Care Report.

Mr. Hoelke reminded committee of the initiative whereby the first \$100,000 donor for the Bonnechere Manor Auditorium Capital Campaign, would have the opportunity of naming the Auditorium, with committee having final approval of the title.

RESOLUTION NO. H-C-11-05-49

Moved by: Mayor Campbell

Seconded by: Mayor Rabishaw

THAT the Health Committee approve of the Renfrew Rotary naming the Bonnechere Manor Auditorium as "Renfrew Rotary Hall."

CARRIED.

Mr. Hutton questioned if the auditorium is usable when the Home is experiencing an outbreak. Mr. Hoelke advised that the auditorium is considered a separate area within the home and can accommodate functions during an outbreak.

Mr. Chris Ryn, Information Technology Manager vacated the meeting at 10:10 a.m.

Mr. Hoelke distributed and overviewed an Addendum to the Bonnechere Manor Report attached as Appendix E. Mr. Hoelke advised that Bonnechere Manor currently has 20% of resident rooms with ARJOHuntleigh ceiling lifts in place. The ARJOHuntleigh ceiling lift is widely accepted as the best lift for the dollar on the market. He explained that the staff is trained on the usage of these ceiling lifts, which saves money, time, and most importantly improves the comfort to the residents who require them. Mr. Hoelke stated that for these reasons Bonnechere Manor obtained a single source quote from ARJOHuntleigh for the proposed ceiling lift purchase in 2011.

Mr. Hoelke advised that the 2011 Capital Budget for the resident ceiling lifts is \$136,398 and the total quoted price to purchase the tracking and installation of 48 lifts and 9 Maxi Ski 600 motors complete with hooks and carry bars is \$114,698.27. The remaining funds from this budget line will be spent on motors and scales for the ceiling lifts later in the year. As per section 21.1 of the GA-01 Procurement of Goods and Services Policy, Health Committee's approval for purchases over \$100,000 and under \$150,000 is required.

RESOLUTION NO. H-C-11-05-50

Moved by: Reeve Stewart

Seconded by: Mayor Rabishaw

THAT Health Committee approve Bonnechere Manor to purchase 48 ARJOHuntleigh resident ceiling lifts and 9 Maxi Ski 600 motors complete with hooks and carry bars at the quoted price of \$114,698.27 including taxes from ARJOHuntleigh.

CARRIED.

RESOLUTION NO. H-C-11-05-51

Moved by: Councillor O'Neill

Seconded by: Reeve Stewart

THAT the Long-Term Care Department Report, including reports from Miramichi Lodge and Bonnechere Manor, and the Bonnechere Manor Addendum attached as Appendix B, C, D and E be approved.

CARRIED.

EMERGENCY SERVICES DEPARTMENT REPORT

Mr. Michael Nolan overviewed the Emergency Services Report, attached as Appendix F.

Mr. Nolan advised committee that the "Slim till You Win" Challenge was won by Lanark County, stating Lanark lost 11% in weight and inches and the County of Renfrew lost 8.2%. Mr. Nolan congratulated all participants. He announced a new challenge between the County of Renfrew municipalities; with a \$20 participant fee, the municipality that loses the most weight between now and Christmas will win a defibrillator for their municipality.

Mr. Nolan advised that the Rib Challenge held on Saturday, May 7, 2011 at the Renfrew Paramedic Base was successful in raising \$650 for Paramedic Services community programs and training. He thanked Mr. Hutton, Warden Sweet and Mayor Ringrose from the Town of Renfrew for their judging talents. Mr. Nolan congratulated the McNab/Braeside Fire Service Department as the winners of the 2011 Rib Challenge.

Chair Visneskie requested Mr. Hutton to enquire with Warden Sweet about recognizing the six-year old student from Queen Elizabeth Public School in Renfrew, who obtained medical attention for her mother, as the 9-1-1 Super Hero at the next session of County Council.

Mr. Nolan circulated and overviewed "Schedule E" from the Agreement between Ministry of Health and Long-Term Care and the County of Renfrew. Mr. Nolan advised that changes to fire services boundaries must be approved by Committee and County Council.

RESOLUTION NO. H-C-11-05-52

Moved by: Reeve Stewart
Seconded by: Mayor Rabishaw

THAT the Emergency Services Department Report, attached as Appendix F be approved.

CARRIED.

RESOLUTION NO. H-C-11-05-53

Moved by: Reeve Stewart
Seconded by: Mayor Rabishaw

THAT this meeting adjourn and the next regular meeting of this committee be held Wednesday, June 15, 2011, at 9:30 a.m. in the Council Chambers, County of Renfrew Administration Building, Pembroke Ontario. Time 10:42 a.m.

CARRIED.

Miramichi Lodge Enhanced Oral Care Program



Mike Blackmore
Director of Care
May 11, 2011



Oral Health and the Aging Adult

Good oral hygiene is every bit as important for aging adults as it is for children when it comes to enhancing overall health and preventing disease. Added challenges toward maintaining oral health may include:

- more brittle tooth enamel
- greater predisposition for plaque buildup and gum disease
- functional challenges may require others to assist with oral care increasing the risk of oral disease
- Dry mouth



Oral Health in Long Term Care

What We Know:

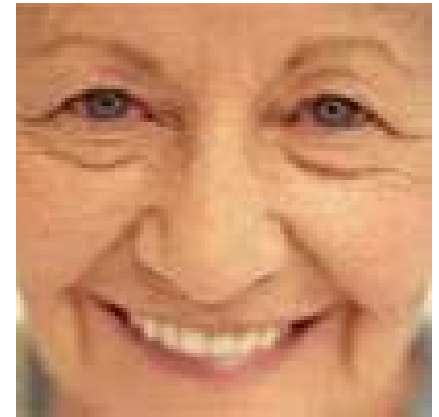
- ❑ Deteriorating oral health starts before older persons are admitted to LTC homes and continues to decline after admission
- ❑ Interrelationship between oral health and general health is pronounced among older persons
- ❑ As their general health declines – their oral health may also decline



Oral Health in Long Term Care

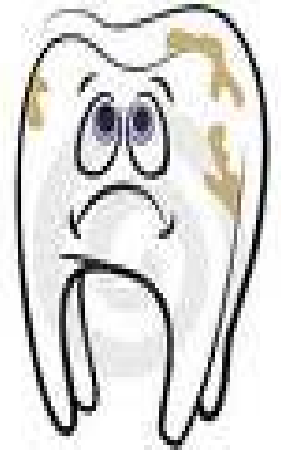
What We Know:

- ▣ There is a steady increase in the number of LTC residents retaining their own teeth
- ▣ Approx. 95% of residents require assistance with their daily oral care
- ▣ Approx. 35% of residents have problems swallowing.
- ▣ Approx. 80% of residents have some form of dementia which may complicate oral care



Implications of Poor Oral Hygiene

- Growth of bacteria in dental plaque that then becomes destructive to teeth and gums.
- Open sores in oral mucosa = sore mouth = decreased ability to eat.
- More acidic saliva = sore mouth = decreased ability to eat.
- Oral bacteria, Fungus, viruses flourish = sore mouth = decreased ability to eat



Oral Care and Overall Health

Resulting pathogens provide opportunity for:



Bacterial Pneumonia:

- Individuals can aspirate bacteria laden debris from the oral cavity

Bacterial Endocarditis:

- Oral bacterial infections increase the risk of heart disease by travelling systemically

Stroke :

- Multiple strokes are linked to oral micro-organisms that travel through the system

Sepsis:

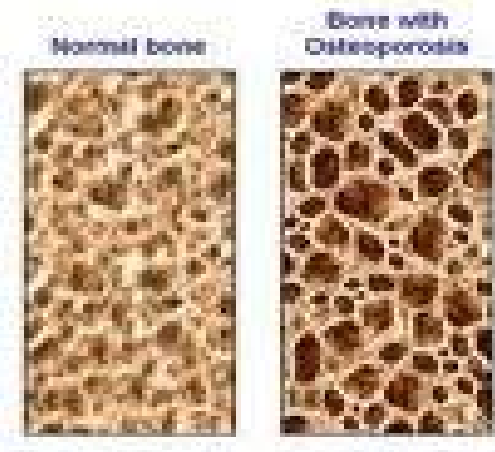
- Individuals with hip replacements, pacemakers, and valve replacements are most susceptible to Sepsis



Oral Care and Overall Health

Poor dietary intake as the result of sore gums, oral mucosa and sensitive teeth may be accompanied by:

- malnutrition &
- osteoporosis



High Risk Factors Include

- ❑ Residents taking medications with adverse oral side (secretion drying) effects such as antidepressants, antipsychotics, antiparkinsons, antiasthmatics, narcotics, antihypertensives, etc.
- ❑ Residents with nutritional problems and/or swallowing problems
- ❑ Cognitively or functional impaired residents
- ❑ Residents dependant on assistance with daily oral hygiene



Miramichi Lodge Enhanced Oral Care Program

An enhanced multidisciplinary approach including on site dental hygiene services utilizing current best practice assessment and care strategies



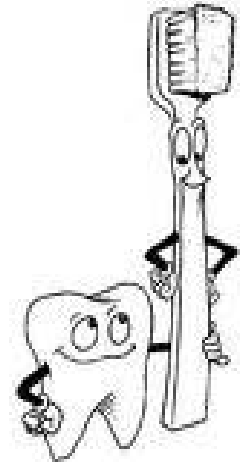
Dental Hygienist Diane Barron and Nurse Practitioner Jean Benton assess resident Arthur Grife



Program Overview

The four-part program approach to enhanced oral care includes:

- Enhanced Oral Assessment
- Pre-dental Appointment Protocols
- On Site Dental Hygiene Services
- Enhanced Education for Frontline Staff



Enhanced Oral Assessment

- Oral Health Assessment Tool (OHAT) as endorsed by the Ontario Dental Association adapted as the screening tool screening tool used by frontline staff.
- Staff educated to use tool as an effective and efficient means to identifies oral health deficits requiring care plan revision and/or referral to dental hygienist or dentist.
- Assessment performed on admission, quarterly and more often as needed.



Pre-dental Appointment Protocol

- Medical history completed by physician or Nurse Practitioner identifies required medical information and consideration for medications that may be required to meet resident needs in terms of prevention of infection, pain and/or anxiety

Rx



On Site Dental Hygiene Services

Registered Dental Hygienist services* now available on site in our well equipped dental hygiene clinic (foundation donation) on a fee for service basis including:

- ❑ A review of relevant medical history.
- ❑ Cleaning dentures to remove plaque and tartar.
- ❑ Polishing teeth to remove stains, if required.
- ❑ Scaling (cleaning) teeth to remove plaque bacteria and hardened or calcified plaque buildup (tartar).



On Site Dental Hygiene Services

- An assessment of the condition of head and neck region, tongue, gums, teeth and mouth. Any areas of concern will then be referred to resident's families, dentist, nurse practitioner or physician.
- Helping to devise a treatment plan with the residents and their families for ongoing continual dental hygiene care.
- Applying fluoride or other agents to strengthen and desensitize teeth.



Enhanced Education for Frontline Staff

- Dental Hygienist provides brushing technique instruction to direct care staff.
- Education is also provided by registered nurses concerning oral health assessment and strategies for assisting residents who resist mouth care based on current best practices.



Questions?

**Mike Blackmore
Director of Care
Miramichi Lodge**



**COUNTY OF RENFREW
LONG TERM CARE REPORT**

TO: Health Committee

FROM: Shelley Sheedy, Administrator, Miramichi Lodge and
Shayne Hoelke, Administrator, Bonnechere Manor

DATE: May 11, 2011

SUBJECT: Long-Term Care Departmental Report

INFORMATION

1. Bonnechere Manor Resident Statistics:

	April 30, 2011
Population at end of Month	175
# of Female Residents	108
# of Male Residents	67
Vacant Beds at End of Month	3 LTC /2 Respite
Resident Deaths	1
Resident Discharges	1
Resident Admissions	0 LTC /0 Respite

Recommendation: Receive as information.

2. Miramichi Lodge Resident Statistics:

	April 30, 2011
Population at end of Month	164
# of Female Residents	116
# of Male Residents	48
Vacant Beds at End of Month	2 LTC / 1 RESPITE
Resident Deaths	4
Resident Discharges	1
Resident Admissions	6 LTC / 4 Respite

Recommendation: Receive as information.

3. March 2011 Treasurer's Reports for the Homes

The March 2011 Treasurer's Reports for each of Bonnechere Manor and Miramichi Lodge are attached as Appendix LTC I.

Recommendation: Receive as Information.

4. Champlain Local Health Integration Network Update

Attached, as Appendix LTC II is a copy of 'Highlights' from the Champlain LHIN meeting held on April 27, 2011.

Recommendation: Receive as Information.

5. Ministry of Health and Long-Term Care Initiative to Keep Spouses Together

The Ministry of Health and Long-Term Care (MOHLTC) has advised that they are working on a policy change that would ensure that spouses are able to reside together in a long-term care (LTC) home without paying a premium to do so. The proposed changes will consider any two-bed room shared by "spouses" to be a standard room subject to the basic accommodation co-payment amount. This step will eliminate the preferred premium that would otherwise apply for a semi-private room. Under the proposed changes, the spouses will also be eligible to apply for a rate reduction. The MOHLTC has also indicated that they intend to implement changes to the applicable preferred accommodation funding rules to offset resulting decreases in revenue. Health Committee is reminded that Miramichi Lodge was designed with only private and basic rooms, so this policy change will not impact the home. Bonnechere Manor has 24 two-bed rooms that can accommodate spouses. However, currently no couples are sharing this type of room that would be subject to this policy change.

Recommendation: Receive as Information.

6. Proposed Changes to the Long-Term Care Homes Act/Regulations

During the 2011 budget discussions, committee was made aware that the new regulations of the Long-Term Care Homes Act related to the need for audible door alarms would pose a significant cost (\$30,000 was estimated) for Miramichi Lodge to upgrade. At that time, there was speculation that the government was considering amendments, particularly as these requirements exceed the "A" design standards that new homes such as the Lodge were built to. The government has recently released proposed amendments, with an effective date of July 1, 2011. Mr. Kevin Valiquette, Environmental Services Supervisor, participated in a recent teleconference hosted by the Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS) regarding the proposed amendments and has advised that the consensus amongst the participants was that the amendments with respect to the door alarms address some issues, but not all. OANHSS will be taking these concerns back to the government. Staff will keep committee updated as information is available.

Recommendation: Receive as Information.

7. Homes' 2011 Annual Volunteer Recognition Events

In recognition of the tremendous value volunteers bring to the quality of life in our long-term care Homes, Miramichi Lodge and Bonnechere Manor recognized this group recently with their annual Volunteer Appreciation Dinners. Miramichi Lodge's event was held on April 13, 2011 with this year's theme being "Volunteers: Passion, Action, Impact". Approximately 100 volunteers were in attendance for the dinner. Volunteers provided approximately 4,500 hours to Miramichi Lodge residents in 2010. Warden Bob Sweet, Mayor Janice Visneskie, Health Committee Chair and Mr. Jim Hutton, Chief Administrative Officer attended the Dinner and brought greetings and acknowledgements of gratitude on behalf of Health Committee and County Council.

Bonnechere Manor's event is scheduled for May 26, 2011 with this year's theme being "Volunteers are the Link to Success". The event was postponed this year awaiting the occupancy permit for the auditorium and the outbreak status to be lifted.

Recommendation: Receive as Information.

**COUNTY OF RENFREW
LONG-TERM CARE REPORT**

TO: Health Committee

FROM: Shelley Sheedy, Administrator, Miramichi Lodge and
Shayne Hoelke, Administrator, Bonnechere Manor

DATE: May 11, 2011

SUBJECT: Addendum to Long-Term Care Report

INFORMATION

1. Nurse Practitioner (NP) Service Agreement

We wish to inform Committee that a Service Agreement for the Nurse Practitioner position, between the Ministry of Health and Long-Term Care and the County of Renfrew in partnership with Miramichi Lodge and Bonnechere Manor was received May 9, 2011 and must be submitted by May 13, 2011 for the period of April 1, 2011 to December 31, 2011. All existing terms and conditions of the original Service Contract remain in effect (attached as Appendix LTC I).

Recommendation: For Information

Report respectfully submitted.

COUNTY OF RENFREW LONG TERM CARE REPORT

TO: Health Committee

FROM: Shelley Sheedy, Administrator, Miramichi Lodge

DATE: May 11, 2011

SUBJECT: Miramichi Lodge Report

INFORMATION

1. Registered Nurses' Association of Ontario Long Term Care Best Practice Coordinator Initiative – Host Agency

Committee will recall that the Registered Nurses' Association of Ontario (RNAO) requested applications from interested and eligible health care organizations to act as a Host Agency for a Long-Term Care (LTC) Best Practice (BP) Coordinator in the Champlain region, funded by the MOHLTC. The purpose of the Best Practice Coordinator is to enhance the dissemination of evidence-based practice and best practice guidelines in the LTC sector across the province. Miramichi Lodge has been the Host Agency for this region since 2008.

We are pleased to advise Committee that the RNAO has requested that Miramichi Lodge continue to act as a Host Agency for the RNAO LTC BP Initiative. We will provide office space to the regional LTC BP Coordinator in our Home and some minor office supplies and administrative support. We are remunerated with a lump sum of \$10,000 to cover this overhead and expenses. This new Agreement is in effect until March 31, 2012.

Recommendation: Receive as information.

2. Fiber Optic Link

As Committee will recall, during the 2011 budget process staff identified that there were questions as to whether Miramichi Lodge's internet bandwidth would be sufficient to accommodate the following new projects in 2011:

- The transition of IDT (scheduling and payroll) and Activity Pro (recreation documentation) software to on-line versions
- Addition of 18 to 20 Point of Care (Personal Support Workers direct care documentation) Kiosk computers

Since that time, Mr. Chris Ryn, Manager, Information Technology (IT), has confirmed that, due to the poor performance of the current internet circuit, there would be major negative impacts on internet bandwidth if Miramichi Lodge were to continue as planned without a bandwidth upgrade. Mr. Ryn noted that adding to the poor performance is that the Pembroke Child Care office taps into the Miramichi Lodge link as well for internet

access. This additional draw on bandwidth compounds the issue for the Lodge as the Child Care staff is regularly some of the highest consumers of bandwidth on this circuit.

Following several meetings with IT, the Social Services Director and the Administrator of Miramichi Lodge, several options were reviewed including consideration to remove the Child Care staff from the Miramichi Lodge internet connection. IT advised that the operating cost for internet access and the annual maintenance costs for Child Care would be significantly more than maintaining the wireless link between the two sites: from current cost \$2,500 per year to an estimated cost including capital charges of \$16,100 plus \$9,100 in ongoing operating charges. IT has recommended that Miramichi Lodge move to a fiber optic link to be shared with Child Care.

For comparison purposes the following are some other circuits throughout the County:

Site	Speed	Cost	Provider
County Admin Building	5 MB Wireless	\$500/month	Vianet
County Admin Building	5 MB Fiber	Free	eHealth
Social Services Pembroke – OW, SH, POA	10 MB Fiber	\$1890/month	Bell Canada
Miramichi Lodge, Child Care Pembroke	1.5MB DSL	Free	eHealth
Bonnechere Manor	5 MB Fiber	Free	eHealth
Paramedic Services - Pembroke	5 MB Fiber	Free	eHealth
Paramedic Services – Chalk River, Barry’s Bay, Eganville, Arnprior	1.5 MB DSL	Free	eHealth
Paramedic Services - Petawawa	2 MB DSL	\$100/month	Bell Canada
Renfrew County Place – OW, SH, ES, ERC	10 MB Fiber	\$1890/month	Bell Canada
Social Services Arnprior – OW & SH	10 MB Fiber	\$1890/month	Bell Canada

The current internet circuit at Miramichi Lodge is provided by eHealth at no cost to Miramichi Lodge which is comparable to a residential digital subscriber line (DSL) connection. Without eHealth willing to upgrade the internet circuit, IT has advised that the upgrade to a fiber optic link is required to utilize the new technology. The following pricing would allow for a similar dedicated circuit to that of Bonnechere Manor:

Capital Charges:

- Fiber Optic Construction Charge \$1,750.00 (One Time Cost covered by Child Care)

Operating Charges:

- 5 MB Fiber Internet \$550/month (Monthly Service Charge Cost-Shared 65% by Miramichi Lodge and 35% by Child Care)

With this new circuit there would be enough dedicated bandwidth to handle the new projects that Miramichi Lodge has planned for 2011 along with supporting the IT needs of the staff of the Child Care office. This link is fully scalable as well, in the likely circumstance that IT needs will only continue to grow and more bandwidth is required in the future.

Miramichi Lodge anticipates installation of the new project in the fall of 2011. Therefore, the additional costs to meet the IT needs in this budget year is \$1,615.88 and can be

accommodated. The ongoing increased operational cost in the 2011 budget would be \$403.97 per month or \$4,847.64 on an annual basis.

Recommendation: Receive as Information

3. Miramichi Lodge Auxiliary Fundraiser – Tulip Tea: May 11, 2011

A reminder to Health Committee that the Miramichi Lodge Auxiliary annual Tulip Tea fundraiser is today, May 11, 2011. Tickets are \$10.00 each and available at the door. The Auxiliary is very appreciative of Health Committee support of this event.

Recommendation: Receive as Information.

**COUNTY OF RENFREW
LONG-TERM CARE REPORT**

TO: Health Committee

FROM: Shelley Sheedy, Administrator, Miramichi Lodge

DATE: May 11, 2011

SUBJECT: **Addendum to Miramichi Lodge Report**

INFORMATION

1. New Resident Care Coordinator

Following twenty-three years of employment at Miramichi Lodge, it is with a sense of deep appreciation that we wish Ms. Sonia Elliott, Resident Care Coordinator, a most deserved and enjoyable retirement effective Friday, May 13, 2011. We are pleased to advise Committee that Ms. Ria MacDonald has accepted the position of Resident Care Coordinator, effective Monday, May 9, 2011. Ria brings a balanced range of clinical expertise to this new position ranging from a variety of acute care settings to providing excellent resident-focused long-term care to the residents of Miramichi Lodge since 2008. Congratulations to Sonia and Ria.

Recommendation: For Information

Report respectfully submitted.

**COUNTY OF RENFREW
LONG TERM CARE REPORT**

TO: Health Committee

FROM: Shayne Hoelke, Administrator, Bonnechere Manor

DATE: May 11, 2011

SUBJECT: Bonnechere Manor Report

INFORMATION

1. New Supervisors

We are pleased to announce two new supervisors joining the management team at Bonnechere Manor; Ms. Erin Wilson, Client/Outreach Programs Supervisor and Ms. Shelley Dowling, Resident Care Coordinator.

Ms. Wilson worked for the past seven years at a 350 bed long-term care home in Toronto, and prior to that appointment she worked at Miramichi Lodge. Ms. Wilson decided to return to her roots of Pembroke with the commencement of her employment at Bonnechere Manor on April 27, 2011.

Ms. Dowling has accepted the Resident Care Coordinator position commencing May 24, 2011. She is currently working as an Assistant Director of Care for a long-term care home in Stittsville.

Recommendation: Receive as Information.

2. Community Relations Coordinator

Earlier this year, Ms. Robyn Arseneau, Community Relations Coordinator, was contacted by a German publishing company to ask if they could publish her Master's Thesis. Ms. Arseneau completed her MPhil in South Africa in 2009 and graduated with distinction. Her book is now sold in over 80,000 international book stores and can be purchased at 3,000 on-line book stores including Amazon.com. The book is entitled: "Factors Shaping Pre-Service Teacher Identities in an HIV/AIDS Context."

Recommendation: Receive as Information.

3. Respiratory Outbreak Status

As committee will recall, HMI and HMII resident home areas of Bonnechere Manor were declared in outbreak status, consistent with the Ministry of Health and Long-Term Care (MOHLTC) guidelines. Precautions were implemented as recommended by the Renfrew County and District Health Unit. The outbreak status was lifted May 4, 2011.

Recommendation: Receive as Information.

RESOLUTIONS

4. Naming of the Auditorium

Committee will recall approving an initiative whereby the first \$100,000 donor for the Bonnechere Manor Auditorium Capital Campaign, would have the opportunity of naming the Bonnechere Manor Auditorium, with the Health Committee having final approval of the Bonnechere Manor Auditorium title.

Committee will recall Renfrew Rotary committing to donate \$5,000 per year for 20 years, equating to \$100,000 thus giving Renfrew Rotary the opportunity of naming the Bonnechere Manor Auditorium. The Renfrew Rotary provided their suggested name for the Bonnechere Manor Auditorium as “Renfrew Rotary Hall.” The Bonnechere Manor Foundation Board discussed this proposed title at their May 2, 2011 meeting, and the Board support their selected title.

Recommendation: THAT the Health Committee approve of the Renfrew Rotary naming the Bonnechere Manor Auditorium as “Renfrew Rotary Hall.”

Respectfully submitted.

**COUNTY OF RENFREW
ADDENDUM LONG TERM CARE REPORT**

TO: Health Committee

FROM: Shayne Hoelke, Administrator, Bonnechere Manor

DATE: May 11, 2011

SUBJECT: Addendum to Bonnechere Manor Department Report

INFORMATION

1. Purchase of Ceiling Lifts for Bonnechere Manor

Bonnechere Manor currently has 20% of resident rooms with ARJOHuntleigh ceiling lifts in place. The ARJOHuntleigh ceiling lift is widely accepted as the best lift for the dollar on the market. The staff is trained on the usage of these ceiling lifts, which saves money, time, and most importantly improves the comfort to the residents who require them. For these reasons we have single source quote from ARJOHuntleigh for the proposed ceiling lift purchasing in 2011.

The 2011 Capital Budget for the resident ceiling lifts is \$136,398 and the total quoted price to purchase the tracking and installation of 48 lifts and 9 Maxi Ski 600 motors complete with hooks and carry bars is \$114,698.27. The remaining funds from this budget line will be spent on motors and scales for the ceiling lifts later in the year. As per Section 21.1 of the GA-01 Procurement of Goods and Services Policy, Health Committee's approval for purchases over \$100,000 and under \$150,000 is required. We are seeking committee's approval to purchase the ARJOHuntleigh ceiling lifts.

Recommendation: THAT Health Committee approve Bonnechere Manor to purchase 48 ARJOHuntleigh resident ceiling lifts and 9 Maxi Ski 600 motors complete with hooks and carry bars at the quoted price of \$114,698.27 including taxes from ARJOHuntleigh.

Respectfully submitted.

COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at March 31, 2011

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>CLIENT PROGRAMS & SERVICES</u>	<u>114,867</u>	<u>123,383</u>	<u>(8,516)</u>	<u>547,614</u>
Salaries	87,462	89,463	(2,001)	402,775
Employee Benefits	17,048	18,242	(1,194)	82,130
Depreciation	0	0	0	0
Equipment - Replacements	178	999	(821)	4,000
Equipment Operation/Maint.	0	501	(501)	2,000
Federal Subsidy - New Horizons	0	0	0	(25,000)
Hobby Crafts	403	624	(221)	2,500
New Horizons	47	0	47	25,000
Office Supplies	0	375	(375)	1,500
Other - Cable TV	7,078	8,970	(1,892)	35,876
Purchased Services	7,939	7,944	(5)	31,772
Recoveries	(9,982)	(8,352)	(1,630)	(33,408)
Recreation & Entertainment	2,600	1,311	1,289	5,244
Special Events	2,095	3,057	(962)	12,225
Staff Education	0	249	(249)	1,000
Surplus Adjustment - Depreciation	0	0	0	0
<u>NURSING SERVICES</u>	<u>1,434,896</u>	<u>1,506,867</u>	<u>(71,971)</u>	<u>6,791,158</u>
Salaries - Direct Care	1,119,875	1,160,358	(40,483)	5,252,319
Employee Benefits - Direct Care	190,293	217,140	(26,847)	982,871
Salaries - Nursing Administration	74,449	83,694	(9,245)	365,984
Employee Benefits - Nursing Administration	16,817	19,581	(2,964)	85,621
Bursary	0	0	0	0
Depreciation	12,255	14,697	(2,442)	58,788
Equipment Operation/Maint.	0	876	(876)	3,500
Equipment Replacement	1,212	2,301	(1,089)	9,200
Furniture Replacement	0	651	(651)	2,600
Incontinent Products	23,170	20,751	2,419	83,000
Medical Director	9,360	9,354	6	37,410
Medical Nursing Supplies	21,866	20,250	1,616	81,000
Memberships	0	249	(249)	1,000
MOH - Early Adopter Program	0	0	0	0
MOH - Education Initiative	0	0	0	0
MOH - High Intensity Needs	9,612	21,249	(11,637)	85,000
MOH - HOBIC	0	0	0	0
MOH - Lab Fees	0	0	0	0
MOH - Late Career Initiative	0	0	0	0
MOH - Nurse Practitioner Expenses	0	0	0	0
MOH - Performance Improvements	0	0	0	0
Office Supplies	0	951	(951)	3,800
Purchased Services	2,782	3,081	(299)	12,326
Recoveries	(9,391)	(7,494)	(1,897)	(29,973)
Recovery - MOH - Early Adopter Program	(20,451)	(20,451)	0	(81,800)
Recovery - MOH - Education Initiative Funding	0	0	0	0
Recovery - MOH - High Intensity Needs	0	(21,249)	21,249	(85,000)
Recovery - MOH - HOBIC	0	0	0	0
Recovery - MOH - Lab Fees	0	0	0	0
Recovery - MOH - Late Career Funding	0	0	0	0
Recovery - MOH - Lift Funding	0	0	0	0
Recovery - MOH - Medical Director	(4,500)	(4,425)	(75)	(17,700)
Recovery - MOH - Performance Improvement	0	0	0	0
Recovery - MOH - RPN Funding	0	0	0	0
Surplus Adjustment - Depreciation	(12,255)	(14,697)	2,442	(58,788)

COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at March 31, 2011

	over / (under)			<u>FULL YEAR</u>
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>BUDGET</u>
<u>RAW FOOD</u>	122,136	120,393	1,743	481,581
Meat	26,329	30,018	(3,689)	120,072
Dairy	18,705	17,001	1,704	68,000
Bread	3,797	3,249	548	13,000
Groceries & Vegetables	70,908	70,752	156	283,012
Nutrition Supplements	8,031	5,499	2,532	22,000
Raw Food Recoveries	(5,634)	(6,126)	492	(24,503)
<u>DIETARY SERVICES</u>	231,221	256,137	(24,916)	1,154,467
Salaries	186,498	200,937	(14,439)	902,762
Employee Benefits	35,658	41,592	(5,934)	186,863
Depreciation	757	846	(89)	3,383
Dietary Supplies	10,405	12,774	(2,369)	51,100
Equipment - Operation/Maint.	989	2,214	(1,225)	8,860
Equipment - Replacements	0	0	0	10,400
Net Vending Proceeds	(472)	0	(472)	0
Other Expenses	292	414	(122)	1,650
Purchased Services	59	399	(340)	1,600
Recoveries	(3,113)	(4,203)	1,090	(16,812)
Replacement - Dishes/Cutlery	904	2,010	(1,106)	8,044
Surplus Adjustment - Depreciation	(757)	(846)	89	(3,383)
<u>HOUSEKEEPING SERVICES</u>	218,428	173,409	45,019	800,656
Salaries	137,472	131,523	5,949	589,579
Employee Benefits	27,244	28,011	(767)	125,570
Depreciation	465	465	(0)	1,859
Equipment - Operation/Maint.	777	0	777	0
Equipment - Replacements	0	624	(624)	2,500
Furniture - Replacements	40,717	0	40,717	30,000
Housekeeping Supplies	13,334	14,544	(1,210)	58,179
Purchased Services	606	540	66	2,163
Recoveries	(1,722)	(1,833)	111	(7,335)
Surplus Adjustment - Depreciation	(465)	(465)	0	(1,859)
<u>LAUNDRY AND LINEN SERVICES</u>	74,788	85,654	(10,866)	382,165
Salaries	61,469	62,577	(1,108)	281,063
Employee Benefits	11,573	12,807	(1,234)	57,517
Bedding Etc Replacements	0	4,358	(4,358)	19,930
Depreciation	571	570	1	2,285
Equipment Operation/Maint.	0	2,163	(2,163)	8,655
Equipment Replacements	0	375	(375)	1,500
Miscellaneous Supplies	2,633	4,091	(1,458)	16,362
Purchased Services	0	0	0	0
Recoveries	(887)	(717)	(170)	(2,862)
Surplus Adjustment - Depreciation	(571)	(570)	(1)	(2,285)

COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at March 31, 2011

			over / (under)	
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>BUILDINGS AND PROPERTY MAINTENANCE</u>	<u>225,700</u>	<u>268,628</u>	<u>(42,928)</u>	<u>989,620</u>
Salaries	50,775	60,834	(10,059)	270,826
Employee Benefits	12,436	13,935	(1,499)	62,040
Depreciation	105,133	116,394	(11,261)	465,577
Equipment - Operation/Maint.	8,913	18,600	(9,687)	74,400
Equipment - Replacements	0	0	0	0
Heating / Hydro	104,397	104,727	(330)	350,143
Insurance	23,157	24,804	(1,647)	24,804
Cell/Pager	276	159	117	630
Purchased Services	15,792	17,854	(2,062)	93,910
Recoveries	(6,327)	(5,523)	(804)	(22,087)
Repairs/Maint./Bldgs./Grounds	2,720	14,274	(11,554)	59,100
Replacements/Capital	0	0	0	0
Surplus Adjustment - Depreciation	(105,133)	(116,394)	11,261	(465,577)
Water / Wastewater	13,560	18,964	(5,404)	75,854
<u>GENERAL AND ADMINISTRATIVE</u>	<u>293,212</u>	<u>305,187</u>	<u>(11,975)</u>	<u>992,191</u>
Salaries	93,431	95,127	(1,696)	414,712
Employee Benefits	22,959	22,440	519	97,831
Admin Charges	21,225	21,225	0	84,900
Advertising/Awards Dinner	2,605	4,350	(1,745)	31,000
Audit	2,392	0	2,392	7,210
Conventions	0	0	0	3,000
Depreciation	4,378	8,256	(3,878)	33,023
Equipment - Operation/Maint.	7,110	8,107	(997)	22,506
Equipment - Replacements	183	722	(539)	7,900
Facility Rental	(75)	(525)	450	(2,100)
Gain / Loss from the Sale of an Asset	0	0	0	(15,000)
Health & Safety Program	0	1,299	(1,299)	5,200
HR Charges	25,142	25,143	(1)	100,569
Insurance	105,369	94,811	10,558	94,811
IT Charges	9,594	8,994	600	35,977
Legal & Labour Contract Costs	0	5,001	(5,001)	20,000
Misc	0	0	0	0
Postage / Courier	2,209	1,683	526	6,727
Printing & Stationery	3,672	4,251	(579)	17,000
Proceeds from the Sale of an Asset	0	0	0	0
Purchased Services	8,393	7,762	631	21,260
Recoveries	(22,028)	(10,377)	(11,651)	(41,512)
Recovery-Federal-CFDC Training (80%)	0	0	0	0
Staff Training	4,178	3,876	302	15,500
Surplus Adjustment - Depreciation	(4,378)	(8,256)	3,878	(33,023)
Telephone	2,223	3,798	(1,575)	15,200
Transportation - Residents	2,099	3,501	(1,402)	14,000
Travel	2,532	3,999	(1,467)	16,000
Uniform Allowance	0	0	0	19,500
BONNECHERE MANOR TOTALS	<u>2,715,248</u>	<u>2,839,658</u>	<u>(124,410)</u>	<u>12,139,452</u>

COUNTY OF RENFREW
 TREASURER'S REPORT - BONNECHERE MANOR
 As at March 31, 2011

	over / (under)			
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<i>RESIDENT DAYS</i>	16,092	16,200	(108)	65,700
<u>NON-SUBSIDIZABLE EXPENSE</u>	<u>644</u>	<u>750</u>	<u>(107)</u>	<u>103,000</u>
Homes for Aged Committee	644	750	(107)	3,000
Donation - Disbursements	0	0	0	0
Surplus Adjustment - Transfer to Reserve	0	0	0	100,000
<u>SURPLUS ADJUSTMENT</u>	<u>187,564</u>	<u>0</u>	<u>187,564</u>	<u>1,151,223</u>
Surplus Adjustment - Capital Purchases	187,564	0	187,564	1,151,223
TOTAL EXPENDITURE	2,903,456	2,840,408	63,048	13,393,675

COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at March 31, 2011

	over / (under)			<u>FULL YEAR</u>
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>BUDGET</u>
<u>MUNICIPAL SUBSIDY</u>	<u>467,145</u>	<u>467,145</u>	<u>0</u>	<u>1,868,581</u>
City of Pembroke -35.50%	166,320	166,320	0	665,281
County of Renfrew - 64.50%	300,825	300,825	0	1,203,300
<u>RESIDENTS REVENUE</u>	<u>900,841</u>	<u>792,744</u>	<u>108,097</u>	<u>3,695,144</u>
Basic Accommodation	737,786	727,203	10,583	2,908,810
Bad Debts	0	0	0	0
Donations	100,000	0	100,000	524,166
Preferred Accommodation	57,091	59,130	(2,039)	236,520
Respite Care	5,963	6,162	(199)	24,648
Estate Recoveries - Provincial	0	174	(174)	700
Estate Recoveries - Municipal	0	75	(75)	300
Bed retention	0	0	0	0
<u>GRANTS & SUBSIDIES</u>	<u>1,828,903</u>	<u>1,853,010</u>	<u>(24,107)</u>	<u>7,412,042</u>
Provincial Operating Subsidy	1,756,617	1,822,392	(65,775)	7,289,567
Provincial RPN Subsidy	31,191	30,618	573	122,475
Provincial Subsidy - One Time Capital	41,095	0	41,095	0
<u>SURPLUS ADJUSTMENT</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>417,908</u>
Surplus Adjustment - TRF from Reserves	0	0	0	417,908
GRAND TOTAL REVENUES	3,196,889	3,112,899	83,990	13,393,675
Municipal Surplus / (Deficit)	293,433.02	272,491	20,942	0
less: Depreciation	(123,558)	(141,228)	17,670	(564,915)
add: Transfer to Reserve	0	0	0	100,000
less: Transfer from Reserve	0	0	0	(417,908)
add: Capital Purchases	187,564	0	187,564	1,151,223
Accounting Surplus / (Deficit)	357,439.07	131,263	226,176	268,400

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at March 31, 2011**

			over / (under)	
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>CLIENT PROGRAMS & SERVICES</u>	<u>102,346</u>	<u>117,851</u>	<u>(15,305)</u>	<u>506,636</u>
Salaries	81,961	88,071	(6,110)	381,635
Employee Benefits	17,312	20,052	(2,740)	88,886
Depreciation	1,464	1,464	0	5,856
Equipment - Replacements	0	375	(375)	1,500
Equipment Operation/Maint.	230	624	(394)	2,500
Hobby Crafts	1,056	1,125	(69)	4,500
Purchased Services	0	4,029	(4,029)	16,115
Recoveries	0	0	0	0
Recoveries - Orientation - MOH	0	0	0	0
Recreation & Entertainment	1,890	2,751	(1,061)	11,000
Special Events	97	624	(527)	2,500
Surplus Adjustment - Depreciation	(1,464)	(1,464)	(0)	(5,856)
<u>NURSING SERVICES</u>	<u>1,482,802</u>	<u>1,483,458</u>	<u>(656)</u>	<u>6,425,981</u>
Salaries - Direct Care	1,139,026	1,130,373	8,653	4,898,287
Employee Benefits - Direct Care	189,286	193,350	(4,064)	837,847
Salaries - Nursing Administration	74,203	82,698	(8,495)	358,357
Employee Benefits - Nursing Administration	20,052	22,329	(2,277)	98,756
Bursary	0	0	0	0
Depreciation	16,944	20,052	(3,108)	80,209
Equipment Operation/Maint.	3,691	5,313	(1,622)	21,256
Equipment Replacement - under threshold	611	2,307	(1,696)	9,230
Incontinent products	19,327	20,250	(923)	81,000
Medical Nursing Supplies	13,069	15,999	(2,930)	64,000
Memberships and Subscriptions	0	249	(249)	1,000
MOH - High Intensity Needs	13,815	9,999	3,816	40,000
MOH - Lab Fees	1,170	3,000	(1,830)	12,000
MOH - Late Career Initiative	11,037	0	11,037	0
MOH - MDS / RAI	25,072	26,514	(1,442)	106,059
MOH - Medical Director	4,544	4,545	(1)	34,777
MOH - Nurse Practitioner Supplies	34,965	33,891	1,074	146,855
MOH - Ulcer Awareness Program	0	0	0	0
Purchased Services	0	0	0	0
Recoveries	(3,500)	(1,500)	(2,000)	(6,001)
Recoveries - Wages	(5,498)	(4,029)	(1,469)	(16,115)
Recovery - MOH - High Intensity Needs	0	(9,999)	9,999	(40,000)
Recovery - MOH - Lab Fees	0	0	0	(12,000)
Recovery - MOH - Late Career Initiative	(9,983)	0	(9,983)	0
Recovery - MOH - MDS / RAI	(19,926)	(19,926)	0	(79,700)
Recovery - MOH - Medical Director	(4,149)	(4,149)	0	(16,600)
Recovery - MOH - Nurse Practitioner Recovery	(22,511)	(30,714)	8,203	(122,853)
Recovery - MOH - Ulcer Awareness	0	0	0	0
Staff Training	(1,500)	2,958	(4,458)	11,826
Surplus Adjustment - Depreciation	(16,944)	(20,052)	3,108	(80,209)

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at March 31, 2011**

			over / (under)	
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>RAW FOOD</u>	<u>119,180</u>	<u>109,435</u>	<u>9,745</u>	<u>444,125</u>
Nutrition Supplements	3,421	4,439	(1,018)	18,000
Groceries and Vegetables	77,815	65,976	11,639	267,569
Meat	27,904	29,787	(1,883)	120,800
Dairy	13,529	14,858	(1,329)	60,256
Recoveries	(3,289)	(5,625)	2,336	(22,500)
<u>DIETARY SERVICES</u>	<u>230,020</u>	<u>267,555</u>	<u>(37,535)</u>	<u>1,152,999</u>
Salaries	191,614	216,687	(25,073)	938,981
Employee Benefits	36,653	45,171	(8,518)	195,736
Cleaning Supplies	3,884	4,809	(925)	19,235
Depreciation	3,595	3,594	1	14,378
Equipment - Operation and Replacement	0	477	(477)	1,906
Food Wrap & Disposable Items	940	1,983	(1,043)	7,931
Meals on Wheels Costs	0	750	(750)	3,000
Memberships and Subscriptions	0	1,500	(1,500)	1,500
Misc Supplies	916	129	787	515
Purchased Services	0	0	0	0
Recoveries	(3,009)	(4,500)	1,491	(18,000)
Replacement - Dishes/Cutlery	196	1,674	(1,478)	6,895
Surplus Adjustment - Depreciation	(3,595)	(3,594)	(1)	(14,378)
Vending - Net Proceeds	(1,174)	(1,125)	(49)	(4,500)
<u>HOUSEKEEPING SERVICES</u>	<u>163,554</u>	<u>172,368</u>	<u>(8,814)</u>	<u>750,775</u>
Salaries	131,023	133,830	(2,807)	579,926
Employee Benefits	22,610	25,164	(2,554)	109,049
Depreciation	621	621	(0)	2,482
Equipment - Operation/Maint.	0	624	(624)	2,500
Equipment - Replacements	0	0	0	8,300
Miscellaneous Supplies	9,555	12,501	(2,946)	50,000
Other	365	249	116	1,000
Purchased Services	0	0	0	0
Recoveries	0	0	0	0
Surplus Adjustment - Depreciation	(621)	(621)	0	(2,482)
<u>LAUNDRY AND LINEN SERVICES</u>	<u>55,006</u>	<u>53,733</u>	<u>1,273</u>	<u>232,323</u>
Salaries	40,802	38,043	2,759	164,851
Employee Benefits	8,018	8,133	(115)	35,239
Depreciation	1,140	1,140	0	4,561
Detergents	1,369	2,832	(1,463)	11,330
Equipment - Replacements	0	0	0	2,000
Equipment Operation/Maint.	595	999	(405)	4,000
Other	56	165	(109)	663
Purchased Services	0	129	(129)	510
Recoveries	0	0	0	0
Replacements	4,167	3,432	735	13,730
Surplus Adjustment - Depreciation	(1,140)	(1,140)	(0)	(4,561)

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at March 31, 2011**

			over / (under)	
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>BUILDINGS AND PROPERTY MAINTENANCE</u>	<u>170,159</u>	<u>264,356</u>	<u>(94,197)</u>	<u>909,037</u>
Salaries	47,464	49,008	(1,544)	212,363
Employee Benefits	12,880	13,233	(353)	57,338
Depreciation	184,128	198,357	(14,229)	793,422
Equipment - Operation/Maint.	0	0	0	0
Equipment - Replacements	1,438	11,598	(10,160)	46,390
Heating / Hydro	45,066	92,300	(47,234)	319,000
Insurance	39,988	44,943	(4,955)	44,943
Other	1,288	999	289	4,000
Purchased Services	25,371	36,333	(10,962)	145,326
Recoveries	(11,864)	(3,945)	(7,919)	(15,780)
Repairs/Maint./Bldgs./Grounds	8,529	19,887	(11,358)	79,544
Replacements/Capital	0	0	0	0
Surplus Adjustment - Depreciation	(184,128)	(198,357)	14,229	(793,422)
Water / Wastewater	0	0	0	15,913
<u>GENERAL AND ADMINISTRATIVE</u>	<u>288,334</u>	<u>309,623</u>	<u>(21,289)</u>	<u>993,473</u>
Salaries	81,303	86,085	(4,782)	373,036
Employee Benefits	22,023	22,443	(420)	97,255
Advertising/Awards	2,504	1,749	755	20,000
Audit	3,392	0	3,392	6,940
Central Admin Charges	20,775	20,775	0	83,100
Conventions	0	0	0	3,060
Depreciation	6,986	7,284	(298)	29,137
Equipment - Maintenance	2,162	5,229	(3,067)	20,914
Equipment - Replacements	0	969	(969)	3,875
Gain / Loss on Disposal of Asset	0	0	0	0
Health & Safety Program	0	1,440	(1,440)	5,754
HR Charges	24,942	24,942	0	99,769
Insurance	99,202	90,597	8,605	90,597
Insurance Claim Costs	0	0	0	0
IT Charges	9,594	9,594	0	38,376
Legal & Labour Contract Costs	0	9,999	(9,999)	40,000
Memberships / Subscriptions	14,434	16,340	(1,906)	16,340
Postage	985	1,518	(533)	6,070
Printing & Stationery	2,578	4,626	(2,048)	18,500
Purchased Services	5,572	5,229	343	20,910
Recoveries - Facility Rental	0	0	0	0
Recoveries - Federal CFDC Training	0	0	0	0
Recoveries - Other	(5,546)	(2,499)	(3,047)	(10,000)
Staff Training	588	3,315	(2,727)	13,260
Surplus Adjustment - Depreciation	(6,986)	(7,284)	298	(29,137)
Telephone	3,462	6,273	(2,811)	25,092
Transportation	0	0	0	0
Travel	323	999	(676)	4,000
Uniform Allowance	40	0	40	16,625

COUNTY OF RENFREW
 TREASURER'S REPORT - MIRAMICHI LODGE
 As at March 31, 2011

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
MIRAMICHI LODGE TOTALS	<u>2,611,401</u>	<u>2,778,179</u>	<u>(166,778)</u>	<u>11,415,349</u>
RESIDENT DAYS	14,815	14,940	(125)	60,590
<u>NON-SUBSIDIZABLE EXPENSE</u>	<u>8,168</u>	<u>8,379</u>	<u>(212)</u>	<u>760,324</u>
Homes for Aged Committee	644	750	(107)	3,000
Valley Manor Capital	7,524	7,629	(105)	30,514
Debenture Payment - Interest Only	0	0	0	335,660
Surplus Adjustment - Debenture Principal	0	0	0	291,150
Surplus Adjustment - Transfer to Reserves	0	0	0	100,000
<u>SURPLUS ADJUSTMENT</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>221,737</u>
Surplus Adjustment - Capital Purchases	0	0	0	221,737
GRAND TOTAL EXPENDITURE	<u>2,619,569</u>	<u>2,786,558</u>	<u>(166,989)</u>	<u>12,397,410</u>

COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at March 31, 2011

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
<u>MUNICIPAL SUBSIDY</u>	<u>437,756</u>	<u>437,754</u>	<u>2</u>	<u>1,751,022</u>
City of Pembroke - 35.50%	155,887	155,886	1	623,548
County of Renfrew - 64.50%	281,869	281,868	1	1,127,474
<u>RESIDENTS REVENUE</u>	<u>867,971</u>	<u>828,342</u>	<u>39,629</u>	<u>3,313,365</u>
Basic Accommodation	722,111	697,905	24,206	2,791,624
Bad Debt Expense	0	0	0	0
Donations	0	0	0	0
Preferred Accommodation	140,457	125,001	15,456	500,000
Respite Care	5,402	5,436	(34)	21,741
Estate Recoveries - Provincial	0	0	0	0
Estate Recoveries - Municipal	0	0	0	0
Bed retention	0	0	0	0
<u>GRANTS & SUBSIDIES</u>	<u>1,809,898</u>	<u>1,775,859</u>	<u>34,039</u>	<u>7,103,431</u>
Provincial Operating Subsidy	1,584,741	1,619,082	(34,341)	6,476,324
Provincial RPN Subsidy	30,411	0	30,411	0
Provincial - Capital Equipment Subsidy	37,972	0	37,972	0
Provincial - Debenture Subsidy	156,774	156,777	(3)	627,107
<u>SURPLUS ADJUSTMENT</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>229,592</u>
Surplus Adjustment - Trf from Reserves	0	0	0	229,592
GRAND TOTAL REVENUES	3,115,624	3,041,955	73,669	12,397,410
Municipal Surplus / (Deficit)	496,055.18	255,397	240,658	0
less: Depreciation	(214,877)	(232,512)	17,635	(930,045)
add: Transfer to Reserves	0	0	0	100,000
less: Transfer from Reserves	0	0	0	(229,592)
add: Capital Purchases	0	0	0	221,737
add: Debenture Principal	0	0	0	291,150
ADJ Surplus / (Deficit)	281,177.72	22,885	258,293	(546,750)

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Champlain LHIN Board Meeting Highlights April 27, 2011

Presentations

Home First - Home First is an approach that helps hospital patients continue their recovery safely at home while receiving enhanced home-care services. These patients are often frail seniors who have completed their acute-care treatment. The program is coordinated by the Champlain Community Care Access Centre, which is funded by the Champlain LHIN. Gilles Lanteigne, CEO of the Champlain Community Care Access Centre (CCAC) and Kim Peterson, Vice-President of CCAC's Client Services, spoke to LHIN Board members about the advantages of the program, now operational in all acute-care hospitals of the Champlain region. Since the program's inception in July, 2010, more than 400 patients have been discharged home from hospital with enhanced services such as nursing, physiotherapy, occupational therapy, social work and personal support. The program allows clients to recuperate in a familiar environment, assists caregivers, relieves pressures on hospitals, moderates demand for more costly health-care options and gives seniors more time to improve their health status before making major decisions about future health-care needs. Champlain LHIN CEO Alex Munter added that seniors need a wide range of different services from different health providers, and the *Home First* program is a new and important option. The Champlain LHIN has also recently made a number of investments in seniors' care, such as adding more than 200 transitional beds and interim long-term care beds in hospitals and long-term care homes.

Physician e-Consult Pilot Project – Ottawa family physician Dr. Clare Liddy and Champlain LHIN eHealth Priority Lead Amir Afkham presented the outcomes of a pilot project that has shown tremendous promise. The project uses the Champlain LHIN's secure electronic 'collaboration space,' allowing family physicians to better communicate with doctors from 10 specialties such as dermatologists, nephrologists, and endocrinologists. By sharing information, participating physicians were able to improve patients' access to care, and at the same time reduce the number of specialist visits needed. For example, a family physician might send an electronic consultation (with an attached photo) to a dermatologist asking for assistance in diagnosing the skin rash of a patient living in a rural area, resulting in quicker treatment and avoided travel. Twenty-eight specialists and forty primary health providers took part in the pilot, including four nurse practitioners. Dr. Liddy, also a clinical investigator at the Elisabeth Bruyère Research Institute, explained that the future goal is to expand the program. That means recruiting additional family physicians willing to adopt more web-based technology, as well as adding specialties. Ultimately, the e-consultation program would become part of a larger referral strategy and electronic referral solution in our region. This pilot shows how the Champlain LHIN is bringing together communities and provider to find innovative solutions to local challenges.

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Key Decisions

Voluntary Integration: Addictions and Mental Health - Board Directors gave support to a voluntary integration of two community-based mental health and addictions agencies – Montfort Renaissance and Horizons Renaissance. Montfort Hospital is also a partner in the integration. Montfort Renaissance and Horizons Renaissance offer care in Ottawa and Prescott-Russell, mainly serving a Francophone population but also providing some bilingual services. The integration will establish a single point of entry for services, thereby improving access to care for clients in need of supportive housing, withdrawal management, or peer support, for example. A number of community engagement activities have been conducted by the agencies on the proposed integration, including meetings with the Addictions and Mental Health Network of Champlain and the French Language Health Services Network of Eastern Ontario. Agency officials also provided a presentation to the Champlain LHIN Board of Directors in January, 2011.

French Language Services Designation – The LHIN Board endorsed the Network of French Language Health Services Network of Eastern Ontario’s French language service designation plan, which spells out how it will meet its obligations. The network of Eastern Ontario is seeking designation to solidify its commitment to the Francophone community by ensuring a legislative guarantee of its ability to provide services in French. The recommendation now goes to the Office of French Language Services at the Ministry of Health and Long-Term Care for further review.

New Board member – LHIN Board Directors warmly welcomed new member Jocelyne Beauchamp, a restaurant entrepreneur with vast experience in the civil service. Born in Sudbury, Mme. Beauchamp now resides in L’Original in the Eastern Counties. She began working with the Ministry of Community and Social Services in 1988, where for a decade she occupied a variety of positions from French language services coordinator to program supervisor for people with development disabilities. Later she joined the regional office of the Ministry of Health and Long-Term Care, with portfolios related to seniors’ home support services, programs for people with acquired brain injuries, and evaluation of proposals for new long-term care home beds. She is now the owner of a successful breakfast restaurant, and spends time volunteering at a long-term care home in the Eastern Counties.

»«

Board documents are available at www.champlainlhin.on.ca

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**COUNTY OF RENFREW
EMERGENCY SERVICES REPORT**

TO: Health Committee

FROM: Michael Nolan
Director, Emergency Services
Chief, Paramedic Service

DATE: May 11, 2011

SUBJECT: Emergency Services Department

INFORMATION

The Emergency Services Department is responsible for four distinct elements of core business: The County of Renfrew Paramedic Service; Community Emergency Management; 9-1-1 Coordination; and Fire Dispatching. In the spring of 2009 County Council supported the development of Emergency Service Department Strategy Map identifying three Strategic Directions: Capacity Building; Synergistic Partnerships; and Innovation, each with defined strategies that drive the Department's activities to achieve both annual goals and the long term vision to improve the quality of life for the residents and visitors of the County.

1. Strategic Direction: Capacity Building in Emergency Services

The department is confident that by providing opportunities for the community and stakeholders (staff, municipalities, partners) to develop understanding, skills and resources related to minimizing preventable health risk they would enjoy an improved quality of life. Activities include:

(a) Strategy: Promote Resilience

- The Service participated in the Arnprior and Area Seniors Connector Group. This group consists of organizations brought together to identify ways to effectively deliver services to area seniors.
- "Slim till You Win", the biggest weight loss challenge to come to our area inspired 434 participants from both Renfrew and Lanark County, including Paramedics and Council members, to embrace a healthy lifestyle through nutrition and physical activity. After three months of close competition, the Slim till You Win Challenge has ended. Despite the best efforts of the County of Renfrew, Lanark County has won the coveted Slim Till You Win Cup, having made substantial strides in the last month of the competition. Everyone

who participated in this challenge is a winner by becoming healthier and more active.

- A new Service Delivery Statement for the County of Renfrew Paramedic Service has been implemented on May 9, 2011. The statement will maximize existing resources to provide the best possible service to the communities we serve.
- The Ministry of Health and Long Term Care, through the Renfrew Central Ambulance Communications Centre (C.A.C.C.) have provided the Service with a portable radio enhancement that allows for both Paramedics to be equipped with a portable radio when away from the vehicle. These second portables provide increased safety and a communications equipment redundancy not previously available. The portables were distributed to all front line vehicles increasing available portable radios from 23 to 41.

(b) Strategy: Foster Knowledge Transfer Among Peer Groups

- The County of Renfrew Paramedic Service is working diligently to plan for the 2011 Mass Casualty Incident Training exercises throughout the County. Currently the Service has a firm commitment from the Town of Deep River Fire Service and the Town of Deep River Police Department to design an exercise to develop a common understanding of the roles and responsibilities of Unified Command. The Service is in its third year of the program which has an excellent record for providing cross training among emergency service providers in the County.

(c) Strategy: Focus on community wellness, engagement and participation

- Members of the Paramedic Service staff were honoured guests in the 2011 “Hike for Hospice” held in Renfrew on May 1, 2011. This year the organizers of the event celebrated the role of the emergency response professionals in the community and asked the Paramedic Service to lead the hike. As the Paramedic Service is an important member of the health care team for individuals receiving end of life care, the Service was pleased to accept this role. Close to \$40 000.00 was raised at this year’s event for the Renfrew Hospice. A letter from Ms. Connie Legg, Hospice Renfrew Board Chair has been attached as Appendix ES-I.
- Emergency Preparedness Week in Canada is May 1-7, 2011. The County of Renfrew participated in Public Awareness activities in Killaloe, Barry’s Bay, Renfrew and Eganville. In addition, Public Education regarding the three steps for personal preparedness was targeted at County of Renfrew Employees. The County was also pleased to participate in the Bonnechere Valley Emergency Exercise held on May 5-6. The County’s Community Emergency Management Coordinator, attended to the Bonnechere Valley Emergency Operations Centre,

upon its request, to provide the role of the County's Liaison Officer, as outlined in the *County of Renfrew Emergency Response Plan*. Inclusion in the exercises of the local municipalities provides an opportunity for the Community Control Group of the municipality to become familiar with the County's role and processes.

(d) Strategy: Innovation

- We are pleased to advise Committee that the Local Health Integration Network sponsored Aging at Home Project has been approved for an additional 36 month period of time. The County of Renfrew Paramedic Service, in partnership with North Renfrew Long Term Care will continue to deliver the Community Paramedic Program, made possible through this funding.
- Ms. Melissa McInnes, Health Promotion Coordinator for the County of Renfrew Paramedic Service holds a contact position, funded through the Job Creation Partnership Program that ends on May 13, 2011. This position has become an invaluable resource to the community programs the Service feels is vital to the health and well being of our communities.
 - Health Promotion, data collection, coordination, and overall planning and implementation of the newly developed first annual Slim till you Win competition, promoting a health-wise lifestyle for the residents of Renfrew and Lanark counties.
 - Promotion and implementation of Heart Wise programming through creation of Heart Wise promotional materials as well as visits, audits and evaluations of current Get W.I.T.H It! programs throughout the county. Developed and launched a Get W.I.T.H It! walking program at a local Pembroke high school.
 - Assist with County wide AED checks as well as participate in local CPR/AED nights throughout the County.
 - Development and coordination of a new 9-1-1 Superhero program for students throughout the County of Renfrew from Kindergarten to grade three that teaches them to prevent, recognize and respond to emergencies appropriately.
 - Overall promotion of County of Renfrew health initiatives through the creation of promotional materials and resources, currently assisting with the development of a new Community Paramedic website for the county.

The University of Ottawa Heart Institute/Heart Wise Exercise Program has agreed to fund Ms. McInnes for an additional two months while Mr. Nolan seeks a more permanent funding source.

(e) Strategy: Enhance Paramedic Scope of Practice

- Fifteen paramedics participated in a Paramedic Service Professional Development and Training Session held at Algonquin College, Pembroke site.

This six hour training session highlighted “Effective Strategies in Caring for the Elderly with Acquired Brain Injuries (ABI). The need for enhanced knowledge and skills for health care providers increases as our population ages. This course was designed to give the participant an in-depth review of the patho-physiology and associated behaviours of the various health issues/illnesses related to this demographic. Effective strategies were discussed and plans developed using case-based studies.

Recommendation: Receive as information.

2. Letter to Renfrew County and District Health Unit

Committee requested Mr. Nolan to write a letter to the Renfrew County and District Health Unit to question the rationale for not applying for funding through the Ministry of Health Promotion and Sport for the Healthy Communities Partnership for Renfrew County. The letter is attached as Appendix ES-II.

3. 9-11 Super Hero

We are pleased to inform Committee that as a result of a 9-1-1 Super Hero presentation by County of Renfrew Paramedics at Queen Elizabeth Public School in Renfrew, a six-year old student was able to obtain medical attention for her mother by doing what the Paramedics told her to do. She is a 9-1-1 Super Hero and she will be recognized with a certificate and a Super Hero award.

Recommendation: Receive as information.

Respectfully submitted,

Return

HOSPICE

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Dr. Stephanie Langlois
Medical Advisor

Diane Caughey
RN, BScN, GNC(c)
Executive Director



Mike Nolan

County of Renfrew Paramedic Service
 Pembroke ON

May 2nd 2011

On behalf of the Hike for Hospice Committee and Hospice Renfrew, I would like to thank your staff of paramedics for making our 5th annual Hike a success

It was great to see the paramedics taking part as well as having an emergency vehicle on site for people to check out. It was also a great idea to have ambulances available during the Hike...fortunately everyone finished in fine form!

This annual event provides much needed funds for Hospice Renfrew to ensure that excellent end-of-life care can continue to be provided county-wide, completely free of charge.

The fact that we raised over \$38,000 in an afternoon is incredible but I also was moved by the passion and dedication of family and friends, sharing their stories and experiences related to Hospice. This year we had record numbers participating and whole teams of family members, coming together to Hike in memory of a loved one.

Please convey our gratitude to all members of your staff. Hospice Renfrew is fortunate to have dedicated people working so hard on our behalf.

Thanks again,

Connie Legg
 Connie Legg

Hospice Renfrew Board Chair
 Hike for Hospice Committee

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April 27, 2011

Mayor Jack Wilson
Chair, Renfrew County District Health Board
7 International Drive,
Pembroke, Ontario K8A 6W5

Dear Mayor Wilson:

On behalf of the Health Committee of Renfrew County Council, we would like to express our commitment to the health and well being of every resident and visitor in Renfrew County. Our joint efforts to support a high quality of life for people of all ages in Renfrew County shape our decisions and actions. The health of our residents is a high priority and we are committed to every opportunity to improving our population health statistics.

It is our understanding that the County has the opportunity to work together to improve population health through a healthy communities approach. The Ministry of Health Promotion and Sport *Healthy Communities Partnership Stream Fund* was announced in 2010 and open to the Renfrew County and District Health Unit for the submission of an application in July, 2010.

We are concerned that this fund was not applied for by the RCDHU to improve the health of our population in Renfrew County.

Please share any further insight into the rationale behind your decision to not apply for the Healthy Communities Partnership Stream Fund through the Ministry of Health Promotion and Sport. The strength of our communities is dependent on equitable access to safe and healthy environments and opportunities to make healthy choices. The role the RCDHU chooses to play is an important factor in our population's health and we would like to know what barriers, if any, exist to the RCDHU in playing a lead role in managing the population health of Renfrew County.

In a region faced with some of the worst health statistics in Ontario and most challenging determinants of health, Renfrew County is in a unique position to respond effectively to our community's call to action. 50% of our population is overweight or obese, 47% are physically inactive, 25% are smokers, 18% have high blood pressure, 59% do not eat recommended five or more vegetables or fruits per day. Together with a high unemployment rate, low education levels and high poverty rates, Renfrew County is faced with a health crisis.

What is the RCDHU position and approach to improving our population health with a focus on the following identified priority areas in Renfrew County:

- Physical Activity
- Healthy Eating
- Mental Health
- Injury Prevention
- Reduction of Tobacco Use and Exposure
- Prevention of Substance and Alcohol Misuse

According to Dr. Wilbert Keon, the board chair of the Champlain Local Health Integration Network, 25% of illness is preventable, and 25% is partially preventable with early intervention. We are in a strong position to make a difference to our health if we work together.

Community engagement and county wide collaboration in non-traditional sectors has great potential to positively impact the health of our population. The Health Committee would value further explanation of the RCDHU's approach to population health and the strides you have made to positively impact our community.

Working together to promote health and improve the quality of life for our residents is our priority and we would value your full support and leadership on the County-wide development of the Healthy Communities Partnership.

Yours sincerely

Robert Sweet
Warden, County of Renfrew

Dr. Michael Corriveau, Medical Officer of Health

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