



HEALTH COMMITTEE

Wednesday, October 12, 2011

A meeting of the Health Committee was held at the County Administration Building, Pembroke, Ontario on Wednesday, October 12, 2011 at 9:30 a.m.

Present were: Janice Visneskie, Chair
Robert Sweet, Warden

and Committee Members: Mary Campbell, Jennifer Murphy, Richard Rabishaw,
David Shulist, Tammy Stewart

City of Pembroke Reps: Gary Severin

Regrets: Terry O'Neill

Staff Present: W. James Hutton, Chief Administrative Officer/Clerk
James D. Kutschke, Treasurer/Deputy Clerk
Michael Nolan, Emergency Services Director
Shayne Hoelke, Administrator, Bonnechere Manor
Shelley Sheedy, Administrator, Miramichi Lodge
Karen Fabian, Administrative Assistant, Miramichi Lodge

Chair Visneskie welcomed committee members and called the meeting to order at 9:30 a.m. The roll was called, and no pecuniary interests were declared.

RESOLUTION NO. H-C-11-10-80

Moved by: Mayor Campbell
Seconded by: Councillor Severin

THAT the minutes of the meeting dated September 7, 2011 be adopted as printed and circulated.

CARRIED.

DELEGATION

Mr. Michael Nolan, Emergency Services Director provided committee with a presentation on "Optimizing Rural Services through Community Paramedic Program". The presentation provided an overview of the current deployment and service model used by the Service to respond to the evolving needs of our community.

Mayor Campbell questioned if the County of Renfrew is out of the business of transporting non-emergency patients to hospitals?

Mr. Nolan advised that there currently are 10 units on days. When the Pembroke Regional Hospital operated the service all but three units could be relocated for use in other areas. Since the County of Renfrew has operated the service, the balanced minimum standard has been increased to five units and this minimum emergency number will continue to increase. As well, we have opened up the window of transfer availability to 16 hours and have been working with the Pembroke Regional Hospital and the Ottawa Heart Institute to better coordinate non-emergency transfers. Mr. Nolan noted that the Champlain Local Health Integration Network (LHIN) does not fund non-emergency transfers. The Community and Social Service group has just received funding from the LHIN to look at community transportation to patients not requiring a stretcher, and Carefor in Pembroke will be the central coordinating body for all of the Champlain LHIN.

Mayor Campbell questioned if the solution for the Whitewater Region is to have more available units at the existing bases in order to populate more standby positions or is it to have more ambulance base stations? Mr. Nolan advised that there is a need to put more consistent resources in the area and though we are not at the point of making a recommendation, there now is a need to take a serious look at the Whitewater Region and consider putting a base station and staff services in that area.

Mayor Murphy questioned that in light of the Whitewater Region problems and a recent young death, would Emergency Response Vehicles not be an option for such calls, keeping the ambulances here? Mr. Nolan advised that having a single paramedic in a non-emergency transfer unit would certainly help, however the concerns in the Whitewater area indicate that the volume is there and that these are two problems that will require two solutions.

Mayor Rabishaw questioned what the cost would be to implement one paramedic unit? Mr. Nolan advised that one base station, staffed 24 hours a day costs approximately \$1M a year.

Warden Sweet questioned what the cost would be to just implement two paramedics with a vehicle, without a base station. Mr. Nolan advised that the cost would not be much less than \$1M a year as the major costing factor is the staffing.

Chair Visneskie, on behalf of committee thanked Mr. Nolan for his informative presentation.

EMERGENCY SERVICES REPORT

Mr. Michael Nolan overviewed the Emergency Services Department Report, which is attached as Appendix A.

Mr. Nolan advised that a letter has been received from Ms. Melinda Reith, Municipal Clerk, United Townships of Head, Clara & Maria, dated September 12, 2011, indicating a formal notice of withdrawal from the Joint Auto-Extrication unit ownership and operation agreement, effective 60 days from the date of the letter. Reeve Stewart advised committee that the Townships' Council may be reconsidering their previous decision on this agreement adding that further discussions are required on this decision as it is possible that some councillors and mayors do not understand the full implication of pulling out of this service.

Mr. Nolan advised that a letter has been received from Warden Henry Hogg, County of Lennox & Addington, dated September 28, 2011, regarding the IBI Final Report on ambulance service

in the neighbouring Counties of Frontenac, Hastings and Renfrew. Lennox & Addington Council has requested a response to the question, *“Is Renfrew County prepared to assume a greater financial responsibility for the Denbigh ambulance service in order to maintain the service for your citizens?”*

Mayor Murphy noted that the County of Lennox and Addington occasionally utilizes the services of the Bonnechere Valley Township Fire Department and asked if perhaps they should be questioned if they will reimburse Bonnechere Valley Township for these services.

RESOLUTION NO. H-C-11-10-81

Moved by: Reeve Stewart

Seconded by: Mayor Rabishaw

THAT the Emergency Services Department Report, attached as Appendix A be approved.

CARRIED.

LONG TERM CARE REPORT

Mrs. Shelley Sheedy overviewed the Long Term Care Report attached as Appendix B.

Updated versions of the Home’s Quarterly Performance Targets 2011 were distributed. Mayor Campbell noted the number of Critical Incident Reports at Bonnechere Manor and questioned why this number is much higher than Miramichi Lodge? Mr. Hoelke advised that the number of critical incidents will always vary.

MIRAMICHI LODGE DEPARTMENT REPORT

Mrs. Shelley Sheedy overviewed the Miramichi Lodge Report, which is part of the Long-Term Care Report.

Mrs. Sheedy advised that committee may recall that in February 2008, the Ministry of Health and Long-Term Care (MOHLTC) announced ongoing increased Registered Practical Nurse (RPN) funding to be applied exclusively toward increasing RPN hours as demonstrated through the Staffing Report submitted by the Home to the MOHLTC. This funding currently equates to \$123,000 on an annual basis for Miramichi Lodge. Mrs. Sheedy noted that funds not utilized for this purpose are reclaimed by the Ministry. At that time, Committee and Council approved a business case to utilize this new RPN funding. However, as a result of staffing shortages, unfilled vacancies and the resulting overtime to fill this regular staffing complement, the Home was not only unable to demonstrate an overall increase in the RPN hours and therefore subject to claw back from the government, but incurred increased (overtime) costs. Therefore, in March 2009 staff recommended this increase in RPN hours be reduced back to the previous staffing complement, and this was approved by Committee and Council.

Mrs. Sheedy advised that since then, RPN recruitment and retention has stabilized resulting in a full complement of RPN staff. In addition, the Home has fully converted to Resident Assessment Instrument Minimum Data Set (RAI-MDS) and realizes an opportunity to increase our per diem Nursing and Personal Care envelope funding through RAI-MDS by enhancing the

resident care planning and documentation, demonstrating an increase in RPN hours without incurring overtime costs. This RPN upstaffing will allow the Home to utilize this currently unused MOHLTC funding. Further, CUPE has agreed that this upstaffing, if approved, would not be considered the regular staffing complement and therefore not subject to overtime provisions.

RESOLUTION NO. H-C-11-10-82

Moved by: Mayor Campbell
Seconded by: Mayor Rabishaw

THAT the Health Committee recommend to County Council the utilization of the Ministry of Health and Long-Term Care funding designated for increased Registered Practical Nurse staffing, currently \$123,000 per year, to provide intensified Resident Assessment Instrument Minimum Data Set (RAI-MDS) assessment and care planning necessary for optimal resident care delivery and improved assurances that RAI-MDS funding is reflective of care received by the residents of Miramichi Lodge.

CARRIED.

BONNECHERE MANOR DEPARTMENT REPORT

Mr. Shayne Hoelke overviewed the Bonnechere Manor Report, which is part of the Long-Term Care Report.

Mr. Hoelke advised that MediGas, Division of Praxair Canada Inc., wishes to continue to lease office space within Bonnechere Manor at a rate of \$100.00 per month for a maximum usage of five (5) days per month to offer the community pre-booked appointments regarding sleep therapy. Mr. Hoelke noted that on the alternate days, the part-time day program administrative assistant uses the office space. Mr. Hoelke proposed the continuation of this lease agreement for a one-year term, commencing November 1, 2011.

RESOLUTION NO. H-C-11-10-83

Moved by: Reeve Stewart
Seconded by: Mayor Murphy

THAT the Health Committee recommend to County Council that a By-law be adopted at their next session authorizing the Warden and Chief Administrative Officer/Clerk to sign a one-year lease agreement for the sum of \$100.00 per month, maximum usage of five (5) days per month between the County of Renfrew, Bonnechere Manor and MediGas, Division of Praxair Canada Inc., for occupation of a leased office space, known as Office #1252 with Bonnechere Manor, located at 470 Albert Street, Renfrew, Ontario.

CARRIED.

RESOLUTION NO. H-C-11-10-84

Moved by: Reeve Stewart
Seconded by: Mayor Campbell

THAT the Long-Term Care Department Report, including reports from Miramichi Lodge and Bonnechere Manor, attached as Appendix B, be approved.

CARRIED.

NEW BUSINESS

Warden Sweet provided committee with an update on the Canadian Pacific (CP) rail system and recent discussions held with members of CP. Warden Sweet advised that 25 miles of the track has been removed and the track will continue to be removed over the next year or so until it has been completed. The goal is to have the track removed and sold in one continuous piece from Smiths Falls to Mattawa and certainly the County of Renfrew would be interested. Discussions have taken place concerning the interim management of the property during this process for items such as policing, etc. CP has indicated that they would be interested in discussing the option of leasing the property with the County and a meeting will be held to discuss this further. Warden Sweet advised that there will be minutes distributed from these meetings which will be brought forward to committee when available. Warden Sweet noted that many communities along the line have issues regarding the use of the property and these will be taken into consideration and dealt with noting that the prime focus is to acquire the property first and then deal with the issues.

RESOLUTION NO. H-C-11-10-85

Moved by: Reeve Stewart
Seconded by: Mayor Campbell

THAT this meeting adjourn and the next regular meeting of this committee be held Wednesday, November 16, 2011, at 9:30 a.m. in the Council Chambers, County of Renfrew Administration Building, Pembroke Ontario. Time 10:40 a.m.

CARRIED.

**COUNTY OF RENFREW
EMERGENCY SERVICES REPORT**

TO: Health Committee
FROM: Michael Nolan
Director, Emergency Services
Chief, Paramedic Service
DATE: October 12, 2011
SUBJECT: Emergency Services Department

CORRESPONDENCE

1. The following items of correspondence have been received and are attached for Committee's information.

- (a) Appendix ES-I – A letter from Ms. Melinda Reith, Municipal Clerk, United Townships of Head, Clara & Maria, dated September 12, 2011, indicating a formal notice of withdrawal from the Joint Auto-Extrication unit ownership and operation agreement, effective 60 days from the date of the letter.

Recommendation: Receive as information.

- (b) Appendix ES-II – Three letters from concerned citizens, as well as responses from Mr. Michael Nolan, regarding the possible relocation of the Denbigh Paramedic Base within the County of Lennox & Addington.
- i). Mr. & Mrs. Pulz, September 7, 2011
ii). Mrs. Annabell Marshall, September 20, 2011
iii). Mr. & Mrs. Allard, September 24, 2011

Recommendation: Receive as information.

- (c) ES-Appendix III – A letter from Warden Henry Hogg, County of Lennox & Addington, dated September 28, 2011, regarding the IBI Final Report on ambulance service in the neighbouring counties of Frontenac, Hastings and Renfrew. Lennox & Addington Council has requested a response to the question, *“Is Renfrew County prepared to assume a greater financial responsibility for the Denbigh ambulance service in order to maintain the service for your citizens?”* A response from Warden Bob Sweet, dated September 27, 2011 is attached as ES-Appendix III (i).

Recommendation: Receive as information

- (d) Appendix ES-IV – A letter from Mr. Wayne Kirby, Chief Administrative Officer/Clerk for the Town of Laurentian Hills, dated September 16, 2011, advising of a rent increase to accommodations for the Chalk River Paramedic Service. Mr. Kirby advised that the current rental agreement for \$1,000 per month is to be increased to \$1,250 (25%), effective January 2012. There has not been an increase since 2003.

Deputy Chief Brian Leahey has requested that a new lease be drafted by the Town of Laurentian Hills, reflective of the County of Renfrew as the lease holder. The lease adopted at transition from the Pembroke Regional Hospital has now expired, with continuation enacted under the "Holdover Clause".

Recommendation: Receive as information

INFORMATION

The Emergency Services Department is responsible for four distinct elements of core business: The County of Renfrew Paramedic Service; Community Emergency Management; 9-1-1 Coordination; and Fire Dispatching. In the spring of 2009 County Council supported the development of an Emergency Service Department Strategy Map identifying three Strategic Directions: Capacity Building; Synergistic Partnerships; and Innovation, each with defined strategies that drive the Department's activities to achieve both annual goals and the long term vision to improve the quality of life for the residents and visitors of the County.

1. Strategic Direction: Capacity Building in Emergency Services

The department is confident that by providing opportunities for the community and stakeholders (staff, municipalities, partners) to develop understanding, skills and resources related to minimizing preventable health risk they would enjoy an improved quality of life. Activities include:

1.1 Strategy: Focusing on community wellness, engagement and empowerment

- Mr. Michael Nolan will present "Optimizing Rural Services through Community Paramedic Programs". This presentation provides an overview of the current deployment and service model used by the Service to respond to the evolving needs of our community.
- The 2011 Deep River and Community Health Fair, held on Wednesday September 28, showcased health care agencies in the community. The event highlighted the support and care options available to the community. Emergency Services provided an overview of past, present and future service activities.
- The Paramedic Service has added another Health Check Clinic to serve residents in the County of Renfrew. The new clinic is at the Madawaska

Valley Association for Community Living, 19491 Opeongo Line in Barry's Bay. The Clinic will be held from 1300-1500, the second Tuesday of every month, starting November 8, 2011. Volunteer Paramedics check blood pressure, temperature and heart rate, and monitor blood sugars.

In addition to the Clinic in Barry's Bay, Wellness Clinics are also held in:

- ✓ Deep River - the second Wednesday of the month (current time) 1000.-1200, held at North Renfrew Long Term Care
- ✓ Stonecliffe - the second Wednesday of the month (current time) 1300-1500, held at the Head, Clara & Maria Township Office
- ✓ Eganville - the last Thursday of the month 1000-1200, held at Fairfields Eganville Retirement Home
- ✓ Golden Lake – the last Thursday of the month 1300-1500, held at the Walker's Landing Restaurant.
- ✓ Arnprior – the last Tuesday of the month 0900-1100, held at Arnprior Villa.
- ✓ McNab-Braeside – the last Tuesday of the month 1300-1500, held at the Municipal Office
- ✓ Griffith – the third Wednesday of the month 1200 – 1500, held at the Lion's Club.

Recommendation: Receive as information

1.2 Strategy: Promote Resilience

- The Emergency Management Program of the department continues to work with municipalities within the county to implement a county-wide emergency exercise on October 25, 2011.
- An annual review of the County of Renfrew Emergency Management Program was presented to Health Committee on September 7, 2011.
- The Emergency Management Program of the County of Renfrew delivered a Basic Emergency Management (BEM) Course on September 20-21, 2011. To date the program has offered 14 BEM Courses and trained more than 250 individuals to this level. A second course is being provided on October 12-13, 2011.

Recommendation: Receive as information

1.3 Strategy: Foster knowledge transfer among peer groups:

- The County of Renfrew Paramedic Service continues to participate in the Eastern Ontario, Region 4 meetings of the Association of Municipal Emergency Medical Services of Ontario. Currently the priority for the meetings is developing a common framework for performance management throughout the region.

1.4 Strategy: Enhance the Paramedic scope of practice:

- The Emergency Services Department participated in a Tri-Service Evidence Based Research Workshop involving Police, Fire and Paramedic Services. The goal of the two-day workshop was to identify a common research process highlighting common research questions that would benefit all services.

Recommendation: Receive as information

2. Strategic Direction: Synergistic Partnerships in Emergency Services

If we commit to developing shared accountability for the community, among health and emergency service providers, then we will improve our ability to coordinate resources and respond to needs.

2.1 Strategy: Unify Leadership

- The County of Renfrew Paramedic Service conducted two live, real time emergency response exercises. The exercises were held on September 11 and September 26 in Whitewater Region and Deep River, respectively and involved emergency personnel from the County of Renfrew Paramedic Service, Whitewater Region Fire Service, Renfrew OPP, Deep River Fire Department, Deep River Police Department, Central Ambulance Communication Centre and the Deep River District Hospital. The Service also benefitted from the assistance of 2 Field Ambulance and Renfrew Collegiate Institute and Mackenzie High School for the provision of casualty simulation. More than 140 individuals completed the Unified Command Training involving a pre-exercise briefing session, a simulated multi-casualty incident, and a post exercise de-brief. A media release has been attached as Appendix ES-V.

Recommendation: Receive as information

3. Strategic Direction: Innovation in Emergency Services

The Emergency Services Department supposes that by developing and providing services that are responsive to the unique needs of our community and informed by best practices then we will have a positive effect on the quality of life in our community.

3.1 Strategy: Create Novel Delivery Programs

- The County of Renfrew Paramedic Service is currently undertaking a complete program review to determine the best approach to both meet the growing demands on the service through the provision of quality emergency medical services in a timely manner and to impact the appropriate utilization of these services by providing primary care, delivering health promotion and disease prevention programming to the higher risk population groups.

Recommendation: Receive as information.

4. Motor Vehicle Collision – September 24, 2011

For Committee's information, a media release and an article from the Eganville Leader are attached as Appendix ES-VI and Appendix ES-VII respectively, regarding a motor vehicle collision involving a County of Renfrew Paramedic Service crew.

Although the Service is awaiting a final report from the insurance adjuster, assurance has been given that the Paramedic service vehicle involved in the motor vehicle collision on the 24th of September in the Calabogie area (4290) will be declared a total loss. The insurance appraiser as well as the adjuster have inspected the vehicle and have arrived at similar conclusions.

At the request of the Service, a design engineer from Demers Ambulance inspected the vehicle as well. His findings indicate that the vehicle and all equipment securing mechanisms performed as expected with no failures noted. He also noted that from an engineering perspective he considers both chassis and patient compartment a total loss.

Inquiries into the integrity of the patient care equipment on board the vehicle at the time of the accident (stretchers defibrillators, communication and documentation equipment) are currently being conducted.

A request has been forwarded to Demers Ambulance to cycle our new vehicles off the line in advance of the contracted November dates, while preparing a quote in anticipation of the requirement for an additional vehicle this procurement year.

Recommendation: Receive as information

5. CERB Report

Please find attached as Appendix ES-VIII, the Provincial Call Centre-Central Emergency Reporting Bureau (PCC CERB) Queue Call Volume and Service Level for September 2011 from the Provincial Communications Operations Communications & Technology Services Bureau in Orillia.

Recommendation: Receive as information

Respectfully submitted,

[Return to Minutes](#)

SEP 14 2011



THE CORPORATION OF THE UNITED TOWNSHIPS OF
HEAD, CLARA & MARIA
15 Township Hall Road
STONECLIFFE, ONTARIO, K0J 2K0

Appendix ES-I

Phone: (613) 586-2526 | Fax: (613) 586-2596 | E-mail: twpshcm@xplornet.com, Treasurer: treasurer@xplornet.com

Monday, September 12, 2011

To Whom It May Concern:

As per article 23 of the Agreement for the operation of a joint auto-extrication (or rescue) unit between the Town of Deep River, the Town of Laurentian Hills and the United Townships of Head, Clara & Maria signed and dated March 11, 2010 each member municipality may withdraw from the agreement with sixty (60) days' prior written notice.

Please consider this notice that as per the enclosed resolution of Council passed at its meeting of Friday, September 9, 2011 and to become effective December 31, 2011, the Corporation of the United Townships of Head, Clara & Maria does hereby formally notify its fellow members of its intent to withdraw from any future participation in the joint auto-extrication (rescue) unit ownership and operation. As per the attached agreement the municipality does hereby forfeit all interest in the unit or in any monies set aside jointly for the operation and/or maintenance of the unit.

As per the attached correspondence between Chief Waito and Dan Koroscil of the Office of the Ontario Fire Marshal dated March 11, 2010, the Head, Clara & Maria has no obligation to continue in the provision of auto extrication services. It is the belief of the majority of the members of this Council that this function should be a provincial government matter as the tax dollars spent do not directly benefit the local tax payer. It is felt that this service should not be a municipal obligation or expense.

We appreciate your attention to this matter and request that you advise if anything further is required to affect this withdrawal.

Sincerely and on behalf of Council

Melinda Reith
Municipal Clerk
United Townships of Head, Clara & Maria

Enclosures: Copy of agreement signed March 11, 2010
Copy of Council resolution
Copy of email from Dan Koroscil cc'd to Melinda Reith

Cc: Council of the Town of Deep River
Council of the Town of Laurentian Hills
Chief Waito
Chief Thompson
Ontario Provincial Police
Mike Nolan, County of Renfrew Emergency Services Department
Ontario Office of the Fire Marshal

Copied to Brian L.

THIS AGREEMENT made this 11th day of March, 2010.

BETWEEN:

THE CORPORATION OF THE TOWN OF DEEP RIVER

- and -

THE CORPORATION OF THE TOWN OF LAURENTIAN HILLS

- and -

THE CORPORATION OF THE UNITED TOWNSHIPS OF HEAD, CLARA & MARIA

WHEREAS subsection 20(1) of the Municipal Act, 2001, S.O. 2001, c. 25, as amended, provides that a municipality may enter into an agreement with one or more municipalities or local bodies to jointly provide, for their joint benefit, any matter which all of them have the power to provide within their own boundaries

AND WHEREAS the two Towns and the Township did prior to amalgamation in 2000 enter into and provide for the acquisition, funding and operation of an 'auto extrication (rescue) unit', which agreement has never been amended or updated

AND WHEREAS the three municipalities wish to continue to provide an auto extrication (rescue) unit as they have done in the past

AND WHEREAS the initial price of the unit was shared between the three municipalities or their predecessor municipalities prior to the year 2000 amalgamations on a pro rata basis based on population at the time of the acquisition of the unit

NOW THEREFOR THIS AGREEMENT WITNESSETH that the two Towns and the Township for themselves and their respective successors, heir and assigns, mutually covenant and agree as follows that:

In this agreement:

- 1 capital Cost means the cost of each acquisition for, or addition to, or replacement of the auto extrication (rescue) unit or part thereof and for any item of equipment carried thereon in excess of Two Thousand Five Hundred Dollars (\$2,500), or any single item of repair or maintenance costing in excess of Two Thousand Five Hundred Dollars (\$2,500)
- 2 operating Cost means all costs not defined as capital cost pursuant to the abovementioned definition of capital cost
- 3 unit means the auto extrication (rescue) unit, mini-pumper vehicle and equipment
- 4 ownership of the vehicle shall be deemed to be shared in the names of the three municipalities

5 the unit will prominently display the lettering "North Renfrew Emergency Response Unit"

6 a on a *pro rata basis*, each Party hereby agrees to contribute the following amount in each year from 2010-2013 inclusive:

<u>Municipality</u> <u>Year</u>	<u>Amount</u>	<u>Per Cent</u>	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year</u>
Deep River	\$2,500	43%	2010	2011	2012	2013
Laurentian Hills	\$2,500	43%	2010	2011	2012	2013
Head Clara & Maria	\$ 800	14%	2010	2011	2012	2013

b the municipalities shall only be called upon to bear costs to the extent to which the said costs exceed the balance in the operating cost account

7 only the three municipal Councils may amend the costing formula

8 the Town of Deep River shall house the vehicle in its Fire Department facilities

9 further all municipalities agree that on each occasion, when the vehicle is used for training, the vehicle will be returned to its garage bay full of fuel and full of chemicals, or if not full of chemicals, the chemicals used shall be paid for by the Town using the vehicle for training

10 the Town of Deep River Fire Department does agree to receive all bills and mail in connection with the vehicle for the purpose of forwarding to the Management Board or for the purpose of paying the bill from the capital cost account or the operating cost account

11 the operation of the rescue vehicle shall be governed by a Management Board which shall consist of one (1) representatives from each of the three municipalities, appointed by their respective Municipal Councils, and the Fire Chiefs of the two Towns. Each Board Member shall have one vote each

12 the Management Board, through the Fire Chiefs, shall have absolute control of the day-to-day routine use and operation of all apparatus and equipment pertaining to the Rescue Vehicle owned by the three municipalities

13 the day to day operation shall be devolved to the Fire Chiefs of the two Towns

14 non-emergency use of the rescue unit may be permitted with consent of the of the Fire Chiefs with the approval of the Management Board

15 the Management Board shall meet at least once in a calendar year or at any other time as may be requested by any Board Member; and a simple majority of members shall constitute a quorum.

16 the Management Board shall provide an annual report, which shall be distributed early in each year to the three municipalities of this agreement

- 17 the Municipalities do agree that all revenue generated by the rescue unit or public donations for the unit shall be invested into two interest bearing accounts, which interest bearing accounts shall be termed:
- a Capital Cost Account; and
 - b Operating Cost Account; and
- (i) revenues generated by the unit or public donations shall be received, immediately divided and paid fifty per cent into the Capital Cost Account and fifty per cent into the Operating Cost Account and
- (ii) the Capital Cost Account shall be used to offset capital costs as defined herein. The Operating Cost Account shall be used to offset operating costs as is defined herein and
- (iii) both accounts shall, if possible, be kept at a sufficient level so the capital costs and operating costs of the vehicle may be paid as those costs come due
- 18 the rescue unit shall respond to any non-fire rescue calls within the corporate limits of the three municipalities. The two Towns shall also be free to call upon the rescue unit to respond to any emergency calls including fire calls in their own protection areas that requires or may require rescue equipment
- 19 when the unit is required, the Town of Deep River will deliver the unit with a minimum of two persons
- 20 when the Town of Deep River delivers the unit outside of the geographic boundaries of Deep River, the municipality or Party to whom the unit is delivered shall be and is required to provide at least one fully qualified person to assist or provide a fully qualified person from another municipal jurisdiction with that municipality being reimbursed from the operating funds
- 21 notwithstanding section 20 of this agreement, the United Townships of Head, Clara & Maria shall not be required to provide a qualified person to assist at the scene when the rescue vehicle is called to that municipality. A person shall be provided by the Town of Deep River
- 22 each municipality shall be required to maintain their own insurance coverage and continue to do so for as long as the municipality is a party to this agreement. Insurance coverage shall be two million dollars (\$2,000,000) minimum. This insurance coverage shall pay on behalf of the party all sums which the party shall become obligated to pay by reason of the liability imposed upon the party by law for damages because of bodily injury, sickness, disease, shock, mental anguish, mental injury, assault and battery and death at any time resulting therefrom, and sustained during the policy period by any person
- 23 any of the municipalities shall be entitled to withdraw from this agreement and the operation of the said "North Renfrew Emergency Response Unit" upon giving to the other municipalities sixty (60) days notice in writing of their intention to do so. Upon withdrawal from this agreement, that municipality forfeits all of its interest in the unit and in any monies that may be set aside for unit

- 24 the Municipalities agree to negotiation in good faith any of any of the terms of this agreement, including the costing formula and the proportioning of capital and operating costs. Such negotiation shall be only after all present or reasonably anticipated capital and operating costs have been retired and upon the reasonable request of any Party to this agreement
- 25 this agreement shall run for a period of ten (10) years when it shall be re-confirmed or re-negotiated
- 26 this agreement shall enure to the benefit of and be binding upon the municipalities hereto and their heirs, successors and assigns under law
- 27 the Ontario Municipal Board shall act as a sole arbitrator to determine any dispute, which may arise out of this agreement

SIGNED, SEALED AND DELIVERED

) The Joint Municipalities of:

)

)

) **THE TOWN OF DEEP RIVER**

)

) Ann Atkins

) Mayor

)

) Gene Kucich

) Clerk

)

) **THE TOWN OF LAURENTIAN HILLS**

)

) [Signature]

) Mayor

)

) [Signature]

) Clerk

)

) **UNITED TOWNSHIPS OF
HEAD, CLARA & MARIA**

)

) Tammy Lee Stewart

) Reeve

)

) [Signature]

) Clerk



THE CORPORATION OF THE UNITED TOWNSHIPS OF HEAD, CLARA & MARIA

Date: Friday, September 9, 2011

Resolution No.: 09/09/11/008

Moved by: *David Felt* Seconded by: *John Pulvin*

WHEREAS section 23 of the joint agreement dated 11th March 2010 states that "any of the municipalities shall be entitled to withdraw from this agreement and the operation of the said "North Renfrew Emergency Response Unit" upon giving to the other municipalities sixty (60) days notice in writing of their intention to do so."

AND WHEREAS it further states that "Upon withdrawal from this agreement, that municipality forfeits all of its interest in the unit and in any monies that may be set aside for unit."

THEREFORE BE IT RESOLVED THAT the Council of the United Townships of Head, Clara & Maria does hereby direct the Clerk to provide notice to the Town of Deep River and the Town of Laurentian Hills explaining that effective December 31, 2011 the Municipality of the United Townships of Head, Clara & Maria does no longer wish to participate in the "North Renfrew Emergency Response Unit" and forfeits all interest in the unit or in any monies set aside for the operation of the unit.

Carried ✓ Defeated _____ Reeve *Theresa Stewart*

Townships of Head Clara & Maria

From: "Koroscil, Dan (JUS)" <Dan.Koroscil@ontario.ca>
To: <fire_lh@town.laurentianhills.on.ca>; <jhogue@deeperiver.ca>; <twpshcm@xplornet.com>
Sent: Friday, March 12, 2010 6:30 AM
Subject: Re: auto ex

Hi Kevin

Melinda Reith asked about this issue a while back.

Head, Clara & Maria are not part of mutual aid therefore they are not obliged to continue participating in the auto extrication agreement with Deep River and Laurentian Hills under the Rescue Committee because they have no fire department.

If you and Deep River want to cover only within your municipal boundaries you can change the agreement to say that and advise dipatch there is no coverage in Head, Clara & Maria.

There is no longer any funding support for highway response so there is no obligation to service outside your municipal boundaries and some departments are taking that stand or you can continue as in the past to cover the highway and just charge MTO or the insurance company directly to recover your costs.

Hope this helps to clarify the issue

Regards
Dan

----- Original Message -----

From: Kevin Waito <fire_lh@town.laurentianhills.on.ca>
To: Koroscil, Dan (JUS)
Sent: Thu Mar 11 20:23:22 2010
Subject: auto ex

Return

Dan

I attended a tri council meeting tonight with Head Clara and Maria, Deep River and Laurentian Hills. One of the municipalities asked the question of Chief Hogue and I what the legalities of opting out of auto extrication were. We did not have an answer I was wondering if you knew or could steer me in the right direction to get the answer.

Yours in Fire Safety
Kevin Waito
Fire Chief
Laurentian Hills Fire Dept.
3465 Hwy # 17
RR#1 Deep River Ont.,
K0J 1P0
PHONE 613-584-3114
CELL 613-401-5711

7 September 2011

Appendix ES-II (i)

Mr. Mike Nolan
Chief Paramedic Renfrew County
9 International Drive
Pembroke, ON K8A 6W5

Dear Mr. Nolan

On behalf of the residents of my community, the northern portion of the County of Lennox & Addington, as well as visitors, vacationers and those who are simply passing through, I wish to state that the current ambulance service must be retained – **this is non-negotiable**.

The County of Lennox & Addington recently requested an update of the service and organization of the County's land ambulance which was previously completed in 2008. Their review recommended that the "northern services be consolidated to a single base along the 41 corridor in the Northbrook/Cloyne vicinity and that one ambulance be relocated to Loyalist Township where it could be put to more cost-effective use." **Cost – effective use???** Is the life of someone in Loyalist Township worth more than the life of someone in the northern portion of the County, worth more than the life of a visitor, or the life of someone simply passing through? Those in the southern portions of the County currently live much closer to hospitals and other emergency services which they can access.

The report states that moving the ambulance south will result in a decrease in the 15 minute response time to 13% and a decrease in the 30 minute response time to 20%. I question these figures because if there the ambulance is removed from Denbigh, there will be a decrease in both the 15 and 30 minute response time to "0". Surrounding ambulances are located in Bancroft (48 minutes away), Eganville (46 minutes away) and Barry's Bay (53 minutes away).

Is this acceptable if you are having a stroke? Is this acceptable if you are having a heart attack? Is this acceptable if you are having an allergic reaction? Is this acceptable if you have been in a horrible accident?

.../2

One of the reasons stated in IBI Group Ambulance Service Review Update, is that “with the advent of the Lakelands Family Health Team, Northbrook and Denbigh residents no longer rely exclusively on the ambulance service for medical care and public health advice”. Lakelands Family Health Team provides primary health care; that is, **chronic disease management, disease prevention and health promotion, to rostered patients ONLY**. The Family Health Team **does not provide EMS**.

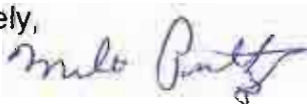
It is true that **rostered** patients will have access to THAS (Telephone Health Advisory Services) and physicians who live 35 to 140 miles from Denbigh, **via telephone** after hours, but this does not help those who are not rostered, those who are visiting, those who are travelling through, or even rostered patients who find themselves in an emergency situation where an ambulance is required. Lakelands Family Health Team is not, nor will it ever be equipped, to provide specific emergency services on site, to provide emergency services at the road side and/or transportation to a hospital.

Gross costs for this service are eligible for a provincial subsidy of up to 50% (currently averages between 46 – 49%) and one can assume that this will continue. With moving the base south, a new base needs to be built. I have been advised that there will be no change in the costs if the ambulance remains in Denbigh because to move it, a new base has to be built. Also, it has been recommended that another staff member be hired.

Because you are the MPP for this rural, isolated area of the County of Lennox & Addington, I request that you support maintaining the current level of EMS, because removing the Denbigh ambulance will result in a response time of “0” within 30 minutes.

I look forward to a favourable response on your part.

Sincerely,

A handwritten signature in blue ink, appearing to read "Milo Pultz", is written over a light blue rectangular background.

Jerry & Milo Pultz
1557 Church Street
Griffith, ON K0J 2R0
613 333 5279

EMERGENCY SERVICES
DEPARTMENT

PARAMEDIC SERVICE



9 INTERNATIONAL DRIVE
PEMBROKE, ON, CANADA
K8A 6W5
(613) 735-7288
Toll Free: 1-800-273-0183
FAX: (613) 735-7815
www.countyofrenfrew.on.ca

October 3, 2011

Jerry & Milo Pultz
1557 Church Street
Griffith, ON K0J 2R0

Dear Mr. & Mrs. Pulz:

Thank you for your letter dated September 7, 2011, which was received on September 26.

Having read your concerns regarding the potential relocation of the Denbigh Ambulance Base within the County of Lennox & Addington, please be aware that the County of Renfrew and my office share your concerns. We are working diligently with the Counties of Lennox & Addington, Frontenac and Hastings to address these concerns in an attempt to maintain the status quo. We are also working to identify alternative methods for service delivery to the Griffith area.

Should these talks fail, I am personally working closely with Mayor Emon to identify the unique needs of our community and this will be discussed in detail in the coming months.

Yours sincerely,

Michael Nolan
Director and Chief
County of Renfrew Paramedic Service

MN:rc

Chief Paramedic Renfrew County
Mike Nolan
Pembroke, ON

20 September, 2011.

Appendix ES-II (ii)

SEP 29 2011

Dear Sir:

As a Senior resident of Matawatchan, I beg you to support the E.M.S. which currently serves our area, as well as a large area around Denbigh, Plevna, Griffith and points in between.

My husband, Gerry, daughter Patricia (a brittle diabetic) and myself have used the ambulance on four occasions. Two of those occasions were life threatening situations. I would be a widow if the paramedics hadn't been so caring and efficient. Gerry was suffering with dehydration and except for ambulance attendant keeping him awake and the driver going down the centre line he wouldn't have made it to the Renfrew Victoria Hospital in time. It took 3 days on intravenous treatment before he could return home.

Our daughter was visiting us when she became ill and needed immediate attention. We were very thankful that help arrived in time and wrote to thank them.

We built our original cottage on Birds Lake in 1955. Gerry was in an industrial accident in 1989 and because of serious injuries was unable to return to work.

We and many of our neighbours have retired here because there are medical services nearby. We are doing what we can to keep as healthy as possible but we are ageing and would like to remain here as long as possible.

We do hope that you and the "powers that be" will make the right decision. We supported the efforts made in 2008 and will do so again. Yours truly,

Annabel Marshall (79 years)

578B Birds Lake Rd, Griffith, ON K0T 2R9

613-333-1752.

EMERGENCY SERVICES
DEPARTMENT

PARAMEDIC SERVICE



9 INTERNATIONAL DRIVE
PEMBROKE, ON, CANADA
K8A 6W5
(613) 735-7288
Toll Free: 1-800-273-0183
FAX: (613) 735-7815
www.countyofrenfrew.on.ca

October 3, 2011

Ms. Annabell Marshall
578 B Airds Lake Road
Griffith, ON K0J 2R0

Dear Ms. Marshall

Thank you for your letter dated September 20, 2011. I appreciate the detail and passion you have included in your correspondence. I share your concern regarding the possible withdrawal of services you refer to from the County of Lennox & Addington. The County of Renfrew is working closely with the Counties of Lennox & Addington, Frontenac and Hastings to resolve this issue. We are examining alternative methods of Service Delivery for your and for our community.

Should these talks be unsuccessful, I am keeping a close eye on the situation and will continue to inform your political leaders as the situation evolves.

If you and your family are interested, we could have our Community Paramedics drop by your home and explain our services. Please contact my office if you have any further concerns.

Michael Nolan
Director and Chief
County of Renfrew Paramedic Service

MN:rc

EMERGENCY SERVICES
DEPARTMENT

PARAMEDIC SERVICE



9 INTERNATIONAL DRIVE
PEMBROKE, ON, CANADA
K8A 6W5
(613) 735-7288
Toll Free: 1-800-273-0183
FAX: (613) 735-7815
www.countyofrenfrew.on.ca

October 3, 2011

Inez and B.E. Kyle Allard
301 Wilson Road South
Oshawa, ON L1H 6C4

Dear Mr. & Mrs. Allard:

Thank you for your letter dated September 24, 2011, outlining your concerns with the proposed closing or/reduction of paramedic service hours in Denbigh.

The County of Renfrew and my office share your concerns regarding the importance of this vital service to the area. We are working diligently with the Counties of Lennox & Addington, Frontenac and Hastings to maintain the status quo in our community. We are also working to identify alternative methods of service delivery to the residents and visitors in the Griffith/Matawatchan area.

We will continue to work closely with political leaders to recognize the unique needs of our community and this will be discussed in detail in the coming months.

Yours sincerely,

Original signed by author

Michael Nolan
Director and Chief
County of Renfrew Paramedic Service

MN:rc

Inez and B. E. Kyle Allard
6149 Centennial Drive
Matawatchan

ES-Appendix II (iii)

Mailing Address:
301 Wilson Road South
Oshawa ON L1H 6C4

24 September 2011

Mike Nolan
Chief Paramedic
Renfrew County
9 International Drive
Pembroke, On, K8A 6W5

Re: LENNOX AND ADDINGTON AMBULANCE SERVICE REVIEW

Dear Mr. Nolan;

As a part-time resident of Griffith/Matawatchan, we wish to register our displeasure and concern over the proposed closing and or reduction in service hours for the Denbigh Ambulance centre. This will threaten the lives and well being of ourselves, our families, neighbours and friends. I am sure that you will receive letters from other members of our community, from the various action committees and local area officials regarding this proposed closure.

Any reduction of service at this location will adversely affect the residents of Griffith/Matawatchan, whether they live here full or part time, their visitors or those persons just passing through our area.

It currently takes the ambulance based in Denbigh 31 minutes to reach our location at 6149 Centennial Drive. Closing the Denbigh station and moving it south to the Northbrook/Cloyne area this increases to nearly 64 minutes if it is based in Cloyne, and 73.5 minutes if the service is located in Northbrook. These times rival 3rd world standards.

While the County of Renfrew is responsible for providing us with this vital service and it is incumbent upon you, Chief Paramedic, to work with them to ensure that this vital service does not deteriorate further.

Sincerely,


The Allards

Return



county of
Lennox & Addington

ES-Appendix III

September 28, 2011

Warden Bob Sweet and Council
County of Renfrew
9 International Drive
Pembroke, ON K8A 6W5

Dear Warden Sweet and Council:

**Re: Ambulance Service Review Update
County of Lennox and Addington**

Earlier this year, County Council engaged IBI Group as consultants to complete a review of the County's Ambulance Service in order to update a study completed by them in 2008.

Marvin Rubenstein, as the lead consultant for the project, presented the findings and recommendations outlined in the Final Report to County Council at a meeting held on June 8, 2011. The Final Report and the presentation by Mr. Rubenstein are available for review on the County of Lennox and Addington's website within the "Timely Topics" section <http://www.lennox-addington.on.ca/timely-topics.html>.

Recommendation number 3) of the IBI Final Report has significant ramifications for ambulance service in the neighbouring counties of Frontenac, Hastings and Renfrew. It states:

"It is recommended that the northern services should be consolidated to a single base along the 41 corridor in the Northbrook/Cloyne vicinity and that one ambulance should be relocated to Loyalist Township."

Adoption of this recommendation would reconfigure ambulance services in Lennox and Addington by transferring the ambulance crew currently based in Denbigh to a new location in Loyalist Township.

As outlined in the IBI Ambulance Service Review Update report, in 2010 the Denbigh ambulance crew responded to 195 patient contact calls, 75 or 38% within the County of Lennox and Addington and 120 or 62% in neighbouring counties. The vehicle hour utilization was only 6% or 539 hours of the approved annual coverage of 8,760 hours.

The cost per call for the Denbigh base has increased to \$5,500 in 2010 from \$3,100 in 2008. The rapid increase in the cost per call is attributed principally to the transition of the Denbigh workforce to a complement of full-time and part-time paramedics, and to the ongoing transition of salaries to the same level as Napanee paramedics by 2014. The total annual salary and benefit

Page 1 of 2

costs to operate the Denbigh ambulance service is estimated to increase from \$700,000 in 2010 to over \$1 million in 2014.

In 2010 the County of Lennox and Addington recovered less than \$40,000 from neighbouring counties for cross-border service provided by the Denbigh ambulance crew (Frontenac - \$20,000, Hastings - \$5,500, and Renfrew \$12,000) as per the agreements now in place with Lennox and Addington. This revenue represents approximately 4% of the total current operating costs for the Denbigh ambulance service even though 62% of the patient contact calls were outside of the County of Lennox and Addington.

Obviously the County of Lennox and Addington is devoting significant resources to support ambulance service at the two locations in northern Lennox and Addington – Northbrook and Denbigh. As the IBI report calculated, the County of Lennox and Addington is allocating 57% of the budgeted hours of ambulance coverage for 6% of the County's population which generates only 7% of the annual volume of ambulance calls.

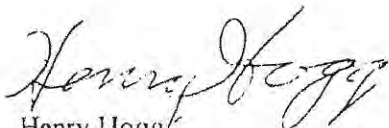
County Council has requested that I correspond with you and seek your County's feedback about IBI's recommendation number 3) to reconfigure ambulance service within the County of Lennox and Addington. Fundamentally, the ambulance service in Denbigh is a unique regional service for a large, sparsely populated geographic area which extends well beyond the County of Lennox and Addington. County Council's question to you:

Is Renfrew County prepared to assume a greater financial responsibility for the Denbigh ambulance service in order to maintain the service for your citizens?

Since Lennox and Addington received the IBI Final Report, County Council has received petitions, correspondence and presentations from individuals and groups concerned about the potential for reconfiguration of ambulance service from the Denbigh location. Copies of this material are enclosed with this letter, since several concerns have originated in your County.

I greatly appreciate your anticipated response to the Council of Lennox and Addington's request for feedback.

Sincerely,



Henry Hogg
Warden

Return

Enclosure

cc: Jim Hutton, CAO

CHIEF ADMINISTRATIVE
OFFICER/CLERK'S DEPARTMENT



9 INTERNATIONAL DRIVE
PEMBROKE, ON, CANADA
K8A 6W5
(613) 735-7288
Toll Free: 1-800-273-0183
FAX: (613) 735-2081
www.countyofrenfrew.on.ca

September 27, 2011

Warden Henry Hogg
County of Lennox and Addington
97 Thomas Street East
Napanee, ON K7R 3S9

Dear Warden Hogg:

As I believe you are aware, I recently received a letter from Peter Emon, Mayor of the Township of Greater Madawaska, regarding the possible closure of the paramedic base station in Denbigh. Mayor Emon and the residents of the Griffith area in the County of Renfrew are very concerned that the closing of the Denbigh base will have an extremely negative impact on the essential paramedic services provided to the residents of the County of Renfrew and the County of Lennox and Addington.

I fully understand the challenge faced by Lennox and Addington in providing this service and the difficult decisions that sometimes must be made. However, in certain cases, and I believe this is one of them, we must not lose sight of the overall public good and the fact that service delivery cannot always follow municipal boundaries. In fact, the County of Renfrew is in a similar situation with our paramedics station in Arnprior that is adjacent to the City of Ottawa and the County of Lanark.

From a geographical perspective, it seems the station in Denbigh was situated to allow the provision of paramedic services to the wider Denbigh area. This has not changed since the transfer of the service to the County level.

Thank you for your consideration of this matter.

Sincerely,

“Original signed by”

Warden Bob Sweet
County of Renfrew

RS:rmg

c: Warden Jo-Anne Albert, County of Hastings
Mayor Peter Emon, Township of Greater Madawaska

Return



THE CORPORATION OF THE TOWN OF
LAURENTIAN HILLS

34465 HIGHWAY NO. 17, POINT ALEXANDER, R. R. # 1, DEEP RIVER, ONTARIO K0J 1P0

File # 042-11

SEP 19 2011

16 September 2011

Appendix ES-IV

Mr. Michael Nolan, Director,
Emergency Services,
Corporation of the County of Renfrew,
9 International Drive,
Pembroke, Ont., K8A 6W5

Dear Mr. Nolan:

This is to formally advise the County of Renfrew that effective 1 January, 2012 the rent for the County Ambulance Service based in the Fire Hall in the hamlet of Chalk River, Town of Laurentian Hills will be increasing from the present \$1,000.00 per month to the new rate of \$1,250.00 per month.

This new rate is conscious of the annual rate of inflation but also allows for regular maintenance cost on the building that are not reflected in the inflation rate.

As you and the County can appreciate there has never been an increase in the rate since the County started using the Hall as a base in 2003. Should you have any questions please do not hesitate to contact the Town.

Yours truly,

W. T. Kirby,
Chief Administrative Officer / Clerk

cc: W. James Hutton, Chief Administrative Officer / Clerk
James D. Kutschke, Treasurer / Deputy Clerk
S. L. Batten (Mrs.), Treasurer / Deputy Clerk
Town of Laurentian Hills

Return



Emergency Services Department

MEDIA RELEASE

FOR IMMEDIATE RELEASE

September 16, 2011

Emergency Response Exercise to take place in Deep River Monday, September 26, 2011

Pembroke, ON: The County of Renfrew Paramedic Service, the Town of Deep River Fire Department, the Town of Deep River Police Service, the Upper Ottawa Valley Detachment of the Ontario Provincial Police, and the Deep River District Hospital will be conducting a real-time, joint emergency response training exercise in Deep River on the evening of Monday, September 26, 2011.

“Emergency services personnel who train together respond well together in real situations”, says County of Renfrew Paramedic Service Chief Michael Nolan. **“This is the twelfth exercise we have coordinated over the last two years and our first with these partners specifically.”** Chief Nolan adds: **“We are most fortunate to have the involvement of the Deep River District Hospital in this exercise and its commitment to improve its response to a situation of this nature is commendable.”**

Personnel of the Deep River Fire and Police are pleased to participate in this exercise working with the County of Renfrew Paramedic Service, OPP, and Deep River and District Hospital. We are looking forward to exercising our skills, knowledge, and abilities, while learning from each other. Being the best we can be is one of our goals and the exercise will help us in working towards this goal.

The Ministry of Health and Long-Term Care - Renfrew Central Ambulance Communications Centre plays a critical role by dispatching for the Paramedic Service and will be providing its communications expertise to the event.

“As the location of the exercise will be highly visible to the general public we are requesting that drivers be extra vigilant on Monday night to ensure the safety of the first responders and themselves”, cautions Paramedic Service District Manager Dave Ostroski. Safety signs indicating the exercise boundaries will be put in place prior to the commencement of the exercise for every ones safety.

The Town of Deep River Fire Department, County of Renfrew Paramedic Service, Deep River Police Service and Upper Ottawa Valley OPP provide emergency response 24 hours per day, 365 days per year and work cooperatively to maintain public safety and security and improve the quality of life for the residents and visitors of the County.

Dave Ostroski	District Manager, County of Renfrew Paramedic Service	(613) 635-2471
Leslie Wirth	Deputy Chief, County of Renfrew Paramedic Service	(613) 432-1952

25
Return

**MEDIA RELEASE
FOR IMMEDIATE RELEASE**

From: Leslie Ann Wirth, Deputy Chief
County of Renfrew Paramedic Service

Date: September 24, 2011

Renfrew, Ontario : At approximately 4:30 p.m. on Saturday, September 24, 2011 the County of Renfrew Paramedic Service was involved in a fatal motor vehicle collision on County Road 508-Calabogie Road in the Township of Greater Madawaska. At the time of the collision there were no patients on-board.

The occupants of the car that struck the Paramedic Unit were immediately assessed and treated by the County of Renfrew Paramedics involved in the collision. The two individuals treated by Paramedics were later pronounced deceased, on-scene, by an additional Paramedic Crew responding to the incident.

The two County of Renfrew Paramedics involved sustained non-life threatening injuries and were subsequently transported to the Renfrew Victoria Hospital.

The Renfrew Detachment of the Ontario Provincial Police is currently investigating the incident and road closures are in place.

For more information please contact:
Deputy Chief Leslie Wirth
(613) 432-1952

lwirth@bell.net
lwirth@countyofrenfrew.on.ca



Paramedics rendered immediate assistance despite their own injuries

Paramedics involved in the Saturday afternoon accident immediately rendered assistance to the driver and occupant of the Acura which crashed into ambulance. The young couple in the vehicle were pronounced dead at the scene

Couple die when car collides with ambulance

By Leader Staff

By Leader Staff
Calabogie -- A young couple were killed and two Renfrew County paramedics slightly injured in a collision between a car and an ambulance Saturday afternoon. The collision occurred on a curve on Calabogie Road, between the hamlets of Burnstown and Calabogie in Greater Madawaska Township. Immediately following the collision, the two paramedics, who were only slightly injured, provided assistance to the occupants of the car. The two individuals were later pronounced deceased, on scene, by an additional paramedic crew

responding to the crash.

The dead are Mitch Albert, 25, of Ottawa, and his 27-year-old girlfriend, Linsey Cote of Beckwith.

OPP Community Services Officer Const. Janice Sawbridge of the Renfrew detachment said the car in which the two were travelling, a 1999 Honda Acura, was south-bound when it went out of control on a curve, crossed the centre line and collided with the ambulance, a 2009 Ford, which was returning to base in Renfrew.

The car slid sideways out of control and was T-boned on the passenger side by the ambulance.

The highway was wet at the time of collision.

Mike Nolan, the chief of the county's paramedic service, said his personnel had been on emergency standby coverage in Calabogie and were returning to Renfrew. "They were returning back to base without a patient on board," he explained.

"While on Calabogie Road, they were struck by a vehicle that swerved into their path resulting in my crew immediately attempting to provide treatment to the occupants of the other vehicle."

The two members of his crew,

paramedics Wendell Croken, 65, and Kristy Smaggus, 27, both of Arnprior were later transported by fellow paramedics to Renfrew Victoria Hospital for assessment and treatment of minor injuries.

"They tried to provide care despite being injured," Mr. Nolan said. "They provided assessment and treatment until another paramedic unit showed up.

"I'm extremely proud of them," he added. "And as well, the subsequent response of service, the personnel at the communications centre and dispatch, and my entire management team."

Mr. Nolan met with Mr. Croken and Ms. Smaggus following the crash, saying he was glad they were okay. "Wendell and Kristy obviously have a great sadness over the loss of life of the occupants of the other vehicle," he noted. He said they are recuperating at this point. Mr. Nolan said the ambulance itself is a write-off. The collision closed the highway into Sunday morning. Const. Kerlous Tawdrous is the investigating officer with assistance from OPP Technical Traffic Collision Investigators.

Eganville Leader, September 28, 2011



Rescue vehicles respond to ambulance collision

Renfrew County paramedics immediately rendered assistance to the young couple in the vehicle which collided with an ambulance on Saturday afternoon. The accident occurred on Calabogie Road between Burnstown and Calabogie in Greater Madawaska Township. Both the driver and passenger of the Acura were pronounced dead at the scene. The ambulance was also heavily damaged. The highway was closed well into Sunday morning.

[Return to Document](#)

**COUNTY OF RENFREW
LONG TERM CARE REPORT**

TO: Health Committee

FROM: Shelley Sheedy, Administrator, Miramichi Lodge and
Shayne Hoelke, Administrator, Bonnechere Manor

DATE: October 12, 2011

SUBJECT: Long-Term Care Departmental Report

INFORMATION

1. Bonnechere Manor Resident Statistics:

	September 30, 2011
Population at end of Month	179
# of Female Residents	111
# of Male Residents	68
Vacant Beds at End of Month	1 LTC / 0 Respite
Resident Deaths	4
Resident Discharges	4
Resident Admissions	7 LTC / 4 Respite

Recommendation: Receive as information.

2. Miramichi Lodge Resident Statistics:

	September 30, 2011
Population at end of Month	161
# of Female Residents	116
# of Male Residents	45
Vacant Beds at End of Month	4 LTC / 1 Respite
Resident Deaths	7
Resident Discharges	0
Resident Admissions	4 LTC / 1 Respite

Recommendation: Receive as information.

3. August 2011 Treasurer's Reports for the Homes

The August 2011 Treasurer's Reports for each of Bonnechere Manor and Miramichi Lodge are attached, as Appendix LTC I.

Recommendation: Receive as Information.

4. City of Toronto – Operation of Long-Term Care Homes: Presentation by Ontario Association of Non-Profit Homes and Services for Seniors

Further to the operational review recently conducted on behalf of the City of Toronto as it relates to the operations of Long-Term Care Homes, attached as Appendix LTC II is a presentation made to the City of Toronto municipal Council by the Ontario Association of Non-Profit Homes and Services for Seniors.

Recommendation: Receive as Information.

5. Home's Quarterly Reporting to Health Committee

As previously indicated, one of the requirements of Accreditation Canada is that the Homes provide specific quarterly performance measurement reporting to their Board of Governance. The third quarter for 2011 reports for Bonnechere Manor and Miramichi Lodge based on the annual business plan performance measurement standards are attached as Appendix LTC III.

Recommendation: Receive as Information.

COUNTY OF RENFREW LONG TERM CARE REPORT

TO: Health Committee

FROM: Shelley Sheedy, Administrator, Miramichi Lodge

DATE: October 12, 2011

SUBJECT: Miramichi Lodge Report

INFORMATION

1. Foundation Activity – New Horizons Grant

Committee is advised that the Miramichi Lodge Foundation has submitted a grant application to New Horizons in an effort to create an intergenerational program that would see seniors in the community along with school children participating in programs together with Miramichi Lodge residents. Thanks to Bruce McIntyre, Media Relations/Grant Coordinator, County of Renfrew for his assistance with the grant application.

Recommendation: Receive as Information.

2. Thank You to Miramichi Lodge Staff by Resident’s Family

With the author’s consent, a letter dated September 26, 2011 from Ms. Helen Bunn, daughter of Miramichi Lodge resident Mrs. Virginia Hogue is attached for Committee’s information. The Miramichi Lodge management team wishes to recognize and thank the staff for their care of this resident and all residents within our Home.

Recommendation: Receive as Information.

3. Ministry of Health and Long-Term Care Inspection – Follow up to Critical Incident Reports

Committee is advised that the Ministry of Health and Long-Term Care (MOHLTC) conducted an inspection at Miramichi Lodge on September 20 – 21, 2011 to follow up on four critical incident reports (Long-Term Care Homes (LTCHs) Act and Regulations prescribes when LTCHs must report incidents to the MOHLTC), dating back to 2010. Under the new inspection protocol definitions of non-compliance include the following:

- Written Notification (WN)
- Voluntary Plan of Correction (VPC)
- Director Referral (DR)
- Compliance Order (CO)
- Work and Activity Order (WAO)

One finding of non-compliance was found during the inspection and a written notification was received. A written notification requires no follow up on the part of the Home. It is noted that, at the time of this incident, (2010) it was self-reported by the Home to the MOHLTC, investigated and appropriate action taken.

Recommendation: Receive as Information.

4. Communities in Bloom

Committee is advised that Miramichi Lodge received the highest honour of five “Blooms” this year at the City of Pembroke’s Annual Communities In Bloom Awards Night. Thank you to all those who contributed to the Home’s beautiful landscaping.

Recommendation: Receive as Information.

RESOLUTIONS

5. Miramichi Lodge Business Plan – Registered Practical Nurse Upstaffing

Committee may recall that in February 2008, the Ministry of Health and Long-Term Care (MOHLTC) announced ongoing increased Registered Practical Nurse (RPN) funding to be applied exclusively toward increasing RPN hours as demonstrated through the Staffing Report submitted by the Home to the MOHLTC. This funding currently equates to \$123,000 on an annual basis for Miramichi Lodge. Funds not utilized for this purpose are reclaimed by the Ministry. At that time, Committee and Council approved a business case to utilize this new RPN funding. However, as a result of staffing shortages, unfilled vacancies and the resulting overtime to fill this regular staffing complement, the Home was not only unable to demonstrate an overall increase in the RPN hours and therefore subject to claw back from the government, but incurred increased (overtime) costs. Therefore, in March 2009 staff recommended this increase in RPN hours be reduced back to the previous staffing complement, and this was approved by Committee and Council.

Since then, RPN recruitment and retention has stabilized resulting in a full complement of RPN staff. In addition, the Home has fully converted to Resident Assessment Instrument Minimum Data Set (RAI-MDS) and realizes an opportunity to increase our per diem Nursing and Personal Care envelope funding through RAI-MDS by enhancing the resident care planning and documentation, demonstrating an increase in RPN hours without incurring overtime costs. This RPN upstaffing will allow the Home to utilize this currently unused MOHLTC funding. Further, CUPE has agreed that this upstaffing, if approved, would not be considered the regular staffing complement and therefore not subject to overtime provisions. A business case is attached as Appendix LTC IV for Committee’s review.

Recommendation: That Health Committee recommend to County Council the utilization of the Ministry of Health and Long-Term Care funding designated for increased Registered Practical Nurse staffing, currently \$123,000 per year, to provide intensified Resident Assessment Instrument Minimum Data Set (RAI-MDS) assessment and care planning necessary for optimal resident care delivery and improved assurances that RAI-MDS funding is reflective of care received by the residents of Miramichi Lodge.

COUNTY OF RENFREW LONG TERM CARE REPORT

TO: Health Committee
FROM: Shayne Hoelke, Administrator, Bonnechere Manor
DATE: October 12, 2011
SUBJECT: Bonnechere Manor Report

INFORMATION

1. **Residents First Improvement Award**

Committee may recall Bonnechere Manor participated in a resident quality improvement initiative with Health Quality Ontario entitled "Residents First". We are pleased to advise that we have received an email from Health Quality Ontario, attached as Appendix LTC V, advising that Bonnechere Manor is a recipient of an inaugural Residents First Improvement award. Bonnechere Manor is among the first of long-term care homes who have met the criteria of the Award and will receive a framed copy of the announcement that appears in the Quality Quarterly along with a cheque for \$2500.

Recommendation: Receive as information.

BY-LAWS

2. **Office Space Lease Agreement**

MediGas, Division of Praxair Canada Inc., wishes to continue to lease office space within Bonnechere Manor at a rate of \$100.00 per month for a maximum usage of five (5) days per month to offer the community pre-booked appointments regarding sleep therapy. On the alternate days, the part-time day program administrative assistant uses the office space. We are proposing the continuation of this lease agreement for a one-year term, commencing November 1, 2011.

Recommendation: THAT the Health Committee recommend to County Council that a By-law be adopted at their next session authorizing the Warden and Chief Administrative Officer/Clerk to sign a one-year lease agreement for the sum of \$100.00 per month, maximum usage of five (5) days per month between the County of Renfrew, Bonnechere Manor and MediGas, Division of Praxair Canada Inc., for occupation of a leased office space, known as Office #1252 with Bonnechere Manor, located at 470 Albert Street, Renfrew, Ontario.

Respectfully submitted.

Return to Minutes

COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at August 31, 2011

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
<u>CLIENT PROGRAMS & SERVICES</u>	306,814	356,062	(49,248)	547,614
Salaries	231,677	261,028	(29,351)	402,775
Employee Benefits	45,101	53,226	(8,125)	82,130
Depreciation	0	0	0	0
Equipment - Replacements	1,622	2,664	(1,042)	4,000
Equipment Operation/Maint.	167	1,336	(1,169)	2,000
Federal Subsidy - New Horizons	(12,456)	0	(12,456)	(25,000)
Hobby Crafts	676	1,664	(988)	2,500
New Horizons	12,542	0	12,542	25,000
Office Supplies	427	1,000	(573)	1,500
Other - Cable TV	18,839	23,920	(5,081)	35,876
Purchased Services	20,924	21,184	(260)	31,772
Recoveries	(25,957)	(22,272)	(3,685)	(33,408)
Recreation & Entertainment	5,116	3,496	1,620	5,244
Special Events	8,136	8,152	(16)	12,225
Staff Education	0	664	(664)	1,000
Surplus Adjustment - Depreciation	0	0	0	0
<u>NURSING SERVICES</u>	4,275,109	4,397,220	(122,111)	6,791,158
Salaries - Direct Care	3,316,738	3,399,732	(82,994)	5,252,319
Employee Benefits - Direct Care	566,944	636,197	(69,253)	982,871
Salaries - Nursing Administration	240,157	238,790	1,367	365,984
Employee Benefits - Nursing Administration	52,658	55,867	(3,209)	85,621
Bursary	0	0	0	0
Depreciation	32,656	39,192	(6,536)	58,788
Equipment Operation/Maint.	(102)	2,336	(2,438)	3,500
Equipment Replacement	24,617	6,136	18,481	9,200
Furniture Replacement	0	1,736	(1,736)	2,600
Incontinent Products	59,274	55,336	3,938	83,000
Medical Director	22,887	21,994	893	37,410
Medical Nursing Supplies	56,381	54,000	2,381	81,000
Memberships	145	664	(519)	1,000
MOH - Early Adopter Program	0	0	0	0
MOH - Education Initiative	0	0	0	0
MOH - High Intensity Needs	32,235	56,664	(24,429)	85,000
MOH - HOBIC	0	0	0	0
MOH - Lab Fees	0	0	0	0
MOH - Late Career Initiative	0	0	0	0
MOH - Nurse Practitioner Expenses	0	0	0	0
MOH - Performance Improvements	0	0	0	0
Office Supplies	0	2,536	(2,536)	3,800
Purchased Services	7,420	8,216	(796)	12,326
Recoveries	(28,449)	(19,984)	(8,465)	(29,973)
Recovery - MOH - Early Adopter Program	(54,536)	(54,536)	0	(81,800)
Recovery - MOH - Education Initiative Funding	0	0	0	0
Recovery - MOH - High Intensity Needs	(9,260)	(56,664)	47,404	(85,000)
Recovery - MOH - HOBIC	0	0	0	0
Recovery - MOH - Lab Fees	0	0	0	0
Recovery - MOH - Late Career Funding	0	0	0	0
Recovery - MOH - Lift Funding	0	0	0	0
Recovery - MOH - Medical Director	(12,000)	(11,800)	(200)	(17,700)
Recovery - MOH - Performance Improvement	0	0	0	0
Surplus Adjustment - Depreciation	(32,656)	(39,192)	6,536	(58,788)

**COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
<u>RAW FOOD</u>	<u>333,872</u>	<u>321,048</u>	<u>12,824</u>	<u>481,581</u>
Meat	70,388	80,048	(9,660)	120,072
Dairy	53,276	45,336	7,940	68,000
Bread	14,739	8,664	6,075	13,000
Groceries & Vegetables	190,821	188,672	2,149	283,012
Nutrition Supplements	19,044	14,664	4,380	22,000
Raw Food Recoveries	(14,396)	(16,336)	1,940	(24,503)
<u>DIETARY SERVICES</u>	<u>698,589</u>	<u>753,185</u>	<u>(54,596)</u>	<u>1,154,467</u>
Salaries	561,121	585,338	(24,217)	902,762
Employee Benefits	108,475	121,159	(12,684)	186,863
Depreciation	2,018	2,256	(238)	3,383
Dietary Supplies	29,891	34,064	(4,173)	51,100
Equipment - Operation/Maint.	3,329	5,904	(2,575)	8,860
Equipment - Replacements	0	10,400	(10,400)	10,400
Net Vending Proceeds	(371)	0	(371)	0
Other Expenses	689	1,104	(415)	1,650
Purchased Services	255	1,064	(809)	1,600
Recoveries	(7,584)	(11,208)	3,624	(16,812)
Replacement - Dishes/Cutlery	2,785	5,360	(2,575)	8,044
Surplus Adjustment - Depreciation	(2,018)	(2,256)	238	(3,383)
<u>HOUSEKEEPING SERVICES</u>	<u>566,764</u>	<u>530,931</u>	<u>35,833</u>	<u>800,656</u>
Salaries	407,801	382,473	25,328	589,579
Employee Benefits	80,743	81,458	(715)	125,570
Depreciation	1,239	1,240	(1)	1,859
Equipment - Operation/Maint.	1,774	0	1,774	0
Equipment - Replacements	0	1,664	(1,664)	2,500
Furniture - Replacements	40,717	30,000	10,717	30,000
Housekeeping Supplies	39,010	38,784	226	58,179
Purchased Services	1,621	1,440	181	2,163
Recoveries	(4,903)	(4,888)	(15)	(7,335)
Surplus Adjustment - Depreciation	(1,239)	(1,240)	1	(1,859)
<u>LAUNDRY AND LINEN SERVICES</u>	<u>238,749</u>	<u>246,296</u>	<u>(7,547)</u>	<u>382,165</u>
Salaries	189,612	182,250	7,362	281,063
Employee Benefits	34,668	37,298	(2,630)	57,517
Bedding Etc Replacements	4,234	11,216	(6,982)	19,930
Depreciation	1,523	1,520	3	2,285
Equipment Operation/Maint.	0	5,768	(5,768)	8,655
Equipment Replacements	0	1,000	(1,000)	1,500
Miscellaneous Supplies	12,397	10,676	1,721	16,362
Purchased Services	0	0	0	0
Recoveries	(2,163)	(1,912)	(251)	(2,862)
Surplus Adjustment - Depreciation	(1,523)	(1,520)	(3)	(2,285)

**COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
<u>BUILDINGS AND PROPERTY MAINTENANCE</u>	<u>552,982</u>	<u>671,014</u>	<u>(118,032)</u>	<u>989,620</u>
Salaries	137,754	175,969	(38,215)	270,826
Employee Benefits	34,509	40,309	(5,800)	62,040
Depreciation	273,352	310,384	(37,032)	465,577
Equipment - Operation/Maint.	42,378	49,600	(7,222)	74,400
Equipment - Replacements	0	0	0	0
Furniture - Replacements	11,086	0	11,086	0
Heating / Hydro	222,264	246,802	(24,538)	350,143
Insurance	23,157	24,804	(1,647)	24,804
Cell/Pager	608	424	184	630
Purchased Services	40,996	69,838	(28,842)	93,910
Recoveries	(17,840)	(14,728)	(3,112)	(22,087)
Repairs/Maint./Bldgs./Grounds	15,480	40,068	(24,588)	59,100
Replacements/Capital	0	0	0	0
Surplus Adjustment - Depreciation	(273,352)	(310,384)	37,032	(465,577)
Water / Wastewater	42,590	37,928	4,662	75,854
<u>GENERAL AND ADMINISTRATIVE</u>	<u>623,314</u>	<u>671,563</u>	<u>(48,249)</u>	<u>992,191</u>
Salaries	261,995	270,774	(8,779)	414,712
Employee Benefits	62,967	63,874	(907)	97,831
Admin Charges	56,600	56,600	0	84,900
Advertising/Awards Dinner	11,099	11,600	(501)	31,000
Audit	5,871	7,210	(1,339)	7,210
Conventions	0	3,000	(3,000)	3,000
Depreciation	10,743	22,016	(11,273)	33,023
Equipment - Operation/Maint.	11,340	17,842	(6,502)	22,506
Equipment - Replacements	3,248	1,932	1,316	7,900
Facility Rental	(985)	(1,400)	415	(2,100)
Gain / Loss from the Sale of an Asset	0	0	0	(15,000)
Health & Safety Program	(212)	3,464	(3,676)	5,200
HR Charges	67,046	67,048	(2)	100,569
Insurance	105,369	94,811	10,558	94,811
IT Charges	25,584	23,984	1,600	35,977
Legal & Labour Contract Costs	5,387	13,336	(7,949)	20,000
Misc	27	0	27	0
Postage / Courier	5,549	4,488	1,061	6,727
Printing & Stationery	7,520	11,336	(3,816)	17,000
Proceeds from the Sale of an Asset	0	0	0	0
Purchased Services	10,554	8,872	1,682	21,260
Recoveries	(44,201)	(27,672)	(16,529)	(41,512)
Recovery-Federal-CFDC Training (80%)	0	0	0	0
Staff Training	7,258	10,336	(3,078)	15,500
Surplus Adjustment - Depreciation	(10,743)	(22,016)	11,273	(33,023)
Telephone	6,267	10,128	(3,861)	15,200
Transportation - Residents	5,104	9,336	(4,232)	14,000
Travel	9,724	10,664	(940)	16,000
Uniform Allowance	205	0	205	19,500
BONNECHERE MANOR TOTALS	<u>7,596,193</u>	<u>7,947,319</u>	<u>(351,126)</u>	<u>12,139,452</u>

**COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
RESIDENT DAYS	43,249	43,740	(491)	65,700
NON-SUBSIDIZABLE EXPENSE	<u>1,223</u>	<u>2,000</u>	<u>(777)</u>	<u>103,000</u>
Homes for Aged Committee	1,223	2,000	(777)	3,000
Donation - Disbursements	0	0	0	0
Surplus Adjustment - Transfer to Reserve	0	0	0	100,000
SURPLUS ADJUSTMENT	<u>676,250</u>	<u>494,398</u>	<u>181,852</u>	<u>1,151,223</u>
Surplus Adjustment - Capital Purchases	676,250	494,398	181,852	1,151,223
TOTAL EXPENDITURE	8,273,666	8,443,717	(170,051)	13,393,675

**COUNTY OF RENFREW
TREASURER'S REPORT - BONNECHERE MANOR
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
MUNICIPAL SUBSIDY	<u>1,245,721</u>	<u>1,245,720</u>	<u>1</u>	<u>1,868,581</u>
City of Pembroke -35.50%	443,521	443,520	1	665,281
County of Renfrew - 64.50%	802,200	802,200	0	1,203,300
RESIDENTS REVENUE	<u>2,138,951</u>	<u>2,113,984</u>	<u>24,967</u>	<u>3,170,978</u>
Basic Accommodation	1,970,520	1,939,208	31,312	2,908,810
Bad Debts	0	0	0	0
Preferred Accommodation	151,975	157,680	(5,705)	236,520
Respite Care	16,456	16,432	24	24,648
Estate Recoveries - Provincial	0	464	(464)	700
Estate Recoveries - Municipal	0	200	(200)	300
Bed retention	0	0	0	0
OTHER REVENUE	<u>100,000</u>	<u>0</u>	<u>100,000</u>	<u>524,166</u>
Donations	100,000	0	100,000	524,166
GRANTS & SUBSIDIES	<u>5,022,213</u>	<u>4,941,360</u>	<u>80,853</u>	<u>7,412,042</u>
Provincial Operating Subsidy	4,894,442	4,859,712	34,730	7,289,567
Provincial RPN Subsidy	86,676	81,648	5,028	122,475
Provincial Subsidy - One Time Capital	41,095	0	41,095	0
SURPLUS ADJUSTMENT	<u>0</u>	<u>0</u>	<u>0</u>	<u>417,908</u>
Surplus Adjustment - TRF from Reserves	0	0	0	417,908
GRAND TOTAL REVENUES	8,506,884	8,301,064	205,820	13,393,675
Municipal Surplus / (Deficit)	233,218	(142,653)	375,871	0

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at August 31, 2011**

	over / (under)			
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>CLIENT PROGRAMS & SERVICES</u>	<u>343,701</u>	<u>331,755</u>	<u>11,946</u>	<u>506,636</u>
Salaries	274,707	249,534	25,173	381,635
Employee Benefits	59,956	56,813	3,143	86,886
Depreciation	3,904	3,904	0	5,856
Equipment - Replacements	341	1,000	(659)	1,500
Equipment Operation/Maint.	854	1,664	(810)	2,500
Hobby Crafts	2,515	3,000	(485)	4,500
Purchased Services	0	10,744	(10,744)	16,115
Recoveries	0	0	0	0
Recoveries - Orientation - MOH	0	0	0	0
Recreation & Entertainment	4,037	7,336	(3,299)	11,000
Special Events	1,292	1,664	(372)	2,500
Surplus Adjustment - Depreciation	(3,904)	(3,904)	(0)	(5,856)
<u>NURSING SERVICES</u>	<u>4,271,502</u>	<u>4,201,961</u>	<u>69,541</u>	<u>6,425,981</u>
Salaries - Direct Care	3,240,719	3,202,724	37,995	4,898,287
Employee Benefits - Direct Care	560,094	547,825	12,269	837,847
Salaries - Nursing Administration	232,390	234,311	(1,921)	358,357
Employee Benefits - Nursing Administration	62,710	63,265	(555)	96,756
Bursary	0	0	0	0
Depreciation	42,287	53,472	(11,185)	80,209
Equipment Operation/Maint.	12,889	14,168	(1,279)	21,256
Equipment Replacement - under threshold	8,206	6,152	2,054	9,230
Incontinent products	53,359	54,000	(641)	81,000
Medical Nursing Supplies	57,282	42,664	14,618	64,000
Memberships and Subscriptions	0	664	(664)	1,000
MOH - High Intensity Needs	32,511	26,664	5,847	40,000
MOH - Lab Fees	4,520	8,000	(3,480)	12,000
MOH - Late Career Initiative	11,037	0	11,037	0
MOH - MDS / RAI	66,355	70,704	(4,349)	106,059
MOH - Medical Director	20,418	20,420	(2)	34,777
MOH - Nurse Practitioner Supplies	91,439	96,024	(4,585)	146,855
MOH - Ulcer Awareness Program	0	0	0	0
Purchased Services	0	0	0	0
Recoveries	(6,600)	(4,000)	(2,600)	(6,001)
Recoveries - Wages	(12,539)	(10,744)	(1,795)	(16,115)
Recovery - MOH - High Intensity Needs	(13,805)	(26,664)	12,859	(40,000)
Recovery - MOH - Lab Fees	(1,930)	(6,000)	4,070	(12,000)
Recovery - MOH - Late Career Initiative	(11,037)	0	(11,037)	0
Recovery - MOH - MDS / RAI	(53,136)	(53,136)	0	(79,700)
Recovery - MOH - Medical Director	(11,068)	(11,064)	(4)	(16,600)
Recovery - MOH - Nurse Practitioner Recovery	(73,705)	(81,904)	8,199	(122,853)
Recovery - MOH - Ulcer Awareness	0	0	0	0
Staff Training	1,392	7,888	(6,496)	11,826
Surplus Adjustment - Depreciation	(42,287)	(53,472)	11,185	(80,209)

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
<u>RAW FOOD</u>	<u>301,326</u>	<u>295,662</u>	<u>5,664</u>	<u>444,125</u>
Nutrition Supplements	8,243	11,984	(3,741)	18,000
Groceries and Vegetables	194,742	178,135	16,607	267,569
Meat	74,219	80,425	(6,206)	120,800
Dairy	38,015	40,118	(2,103)	60,256
Recoveries	(13,892)	(15,000)	1,108	(22,500)
<u>DIETARY SERVICES</u>	<u>662,559</u>	<u>754,623</u>	<u>(92,064)</u>	<u>1,152,999</u>
Salaries	554,659	613,947	(59,288)	938,981
Employee Benefits	105,977	127,984	(22,007)	195,736
Cleaning Supplies	9,801	12,824	(3,023)	19,235
Depreciation	9,586	9,584	2	14,378
Equipment - Operation and Replacement	0	1,272	(1,272)	1,906
Food Wrap & Disposable Items	3,491	5,288	(1,797)	7,931
Meals on Wheels Costs	913	2,000	(1,087)	3,000
Memberships and Subscriptions	892	1,500	(608)	1,500
Misc Supplies	916	344	572	515
Purchased Services	0	0	0	0
Recoveries	(13,045)	(12,000)	(1,045)	(18,000)
Replacement - Dishes/Cutlery	2,491	4,464	(1,973)	6,695
Surplus Adjustment - Depreciation	(9,586)	(9,584)	(2)	(14,378)
Vending - Net Proceeds	(3,535)	(3,000)	(535)	(4,500)
<u>HOUSEKEEPING SERVICES</u>	<u>517,843</u>	<u>494,448</u>	<u>23,395</u>	<u>750,775</u>
Salaries	379,064	379,185	(121)	579,926
Employee Benefits	67,781	71,299	(3,518)	109,049
Depreciation	1,655	1,656	(1)	2,482
Equipment - Operation/Maint.	871	1,664	(794)	2,500
Equipment - Replacements	3,053	8,300	(5,247)	8,300
Furniture - Replacements	37,874	0	37,874	0
Miscellaneous Supplies	28,835	33,336	(4,501)	50,000
Other	365	664	(299)	1,000
Purchased Services	0	0	0	0
Recoveries	0	0	0	0
Surplus Adjustment - Depreciation	(1,655)	(1,656)	1	(2,482)
<u>LAUNDRY AND LINEN SERVICES</u>	<u>158,306</u>	<u>152,983</u>	<u>5,323</u>	<u>232,323</u>
Salaries	119,714	107,788	11,926	164,851
Employee Benefits	23,565	23,043	522	35,239
Depreciation	3,041	3,040	1	4,561
Detergents	6,583	7,552	(969)	11,330
Equipment - Replacements	0	2,000	(2,000)	2,000
Equipment Operation/Maint.	595	2,664	(2,070)	4,000
Other	56	440	(384)	663
Purchased Services	0	344	(344)	510
Recoveries	0	0	0	0
Replacements	7,794	9,152	(1,358)	13,730
Surplus Adjustment - Depreciation	(3,041)	(3,040)	(1)	(4,561)

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at August 31, 2011**

			over / (under)	
	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>	<u>FULL YEAR BUDGET</u>
<u>BUILDINGS AND PROPERTY MAINTENANCE</u>	<u>510,992</u>	<u>615,902</u>	<u>(104,910)</u>	<u>909,037</u>
Salaries	139,263	138,855	408	212,363
Employee Benefits	37,683	37,493	190	57,338
Depreciation	479,460	528,952	(49,492)	793,422
Equipment - Operation/Maint.	0	0	0	0
Equipment - Replacements	11,132	30,928	(19,796)	46,390
Furniture - Replacements	0	0	0	0
Heating / Hydro	177,402	214,140	(36,738)	319,000
Insurance	39,988	44,943	(4,955)	44,943
Other	2,509	2,664	(155)	4,000
Purchased Services	76,430	96,888	(20,458)	145,326
Recoveries	(18,988)	(10,520)	(8,468)	(15,780)
Repairs/Maint./Bldgs./Grounds	37,186	53,032	(15,846)	79,544
Replacements/Capital	0	0	0	0
Surplus Adjustment - Depreciation	(479,460)	(528,952)	49,492	(793,422)
Water / Wastewater	8,388	7,479	909	15,913
<u>GENERAL AND ADMINISTRATIVE</u>	<u>629,376</u>	<u>675,762</u>	<u>(46,386)</u>	<u>993,473</u>
Salaries	240,954	243,908	(2,954)	373,036
Employee Benefits	62,548	63,589	(1,041)	97,255
Advertising/Awards	4,886	4,664	222	20,000
Audit	6,871	6,940	(69)	6,940
Central Admin Charges	55,400	55,400	0	83,100
Conventions	2,760	3,060	(300)	3,060
Depreciation	17,555	19,424	(1,869)	29,137
Equipment - Maintenance	8,698	13,944	(5,246)	20,914
Equipment - Replacements	371	2,584	(2,213)	3,875
Gain / Loss on Disposal of Asset	0	0	0	0
Health & Safety Program	3,274	3,840	(566)	5,754
HR Charges	66,513	66,512	1	99,769
Insurance	99,202	90,597	8,605	90,597
Insurance Claim Costs	0	0	0	0
IT Charges	25,584	25,584	0	38,376
Legal & Labour Contract Costs	11,437	26,664	(15,227)	40,000
Memberships / Subscriptions	14,834	16,340	(1,506)	16,340
Postage	4,614	4,048	566	6,070
Printing & Stationery	10,176	12,336	(2,160)	18,500
Purchased Services	6,120	13,944	(7,824)	20,910
Recoveries - Facility Rental	(92)	0	(92)	0
Recoveries - Federal CFDC Training	0	0	0	0
Recoveries - Other	(12,120)	(6,664)	(5,456)	(10,000)
Staff Training	3,721	8,840	(5,119)	13,260
Surplus Adjustment - Depreciation	(17,555)	(19,424)	1,869	(29,137)
Telephone	12,064	16,728	(4,664)	25,092
Transportation	0	0	0	0
Travel	1,356	2,664	(1,308)	4,000
Uniform Allowance	205	240	(35)	16,625
MIRAMICHI LODGE TOTALS	<u>7,395,605</u>	<u>7,523,096</u>	<u>(127,491)</u>	<u>11,415,349</u>

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
RESIDENT DAYS	40,012	40,338	(326)	60,590
<u>NON-SUBSIDIZABLE EXPENSE</u>	<u>334,943</u>	<u>335,749</u>	<u>(806)</u>	<u>760,324</u>
Homes for Aged Committee	1,223	2,000	(777)	3,000
Valley Manor Capital	20,315	20,344	(29)	30,514
Debenture Payment - Interest Only	169,860	169,860	0	335,660
Surplus Adjustment - Debenture Principal	143,545	143,545	(0)	291,150
Surplus Adjustment - Transfer to Reserves	0	0	0	100,000
<u>SURPLUS ADJUSTMENT</u>	<u>21,572</u>	<u>123,000</u>	<u>(101,428)</u>	<u>221,737</u>
Surplus Adjustment - Capital Purchases	21,572	123,000	(101,428)	221,737
GRAND TOTAL EXPENDITURE	7,752,119	7,981,845	(229,726)	12,397,410

**COUNTY OF RENFREW
TREASURER'S REPORT - MIRAMICHI LODGE
As at August 31, 2011**

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>over / (under)</u> <u>VARIANCE</u>	<u>FULL YEAR</u> <u>BUDGET</u>
<u>MUNICIPAL SUBSIDY</u>	<u>1,167,348</u>	<u>1,167,344</u>	<u>4</u>	<u>1,751,022</u>
City of Pembroke - 35.50%	415,699	415,696	3	623,548
County of Renfrew - 64.50%	751,649	751,648	1	1,127,474
<u>RESIDENTS REVENUE</u>	<u>2,326,662</u>	<u>2,208,912</u>	<u>117,750</u>	<u>3,313,365</u>
Basic Accommodation	1,931,560	1,861,080	70,480	2,791,624
Bad Debt Expense	0	0	0	0
Preferred Accommodation	381,008	333,336	47,672	500,000
Respite Care	14,094	14,496	(402)	21,741
Estate Recoveries - Provincial	0	0	0	0
Estate Recoveries - Municipal	0	0	0	0
Bed retention	0	0	0	0
<u>OTHER REVENUE</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Donations	0	0	0	0
<u>GRANTS & SUBSIDIES</u>	<u>4,873,470</u>	<u>4,735,624</u>	<u>137,846</u>	<u>7,103,431</u>
Provincial Operating Subsidy	4,335,773	4,317,552	18,221	6,476,324
Provincial RPN Subsidy	81,661	0	81,661	0
Provincial - Capital Equipment Subsidy	37,972	0	37,972	0
Provincial - Debenture Subsidy	418,064	418,072	(8)	627,107
<u>SURPLUS ADJUSTMENT</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>229,592</u>
Surplus Adjustment - Trf from Reserves	0	0	0	229,592
<u>GRAND TOTAL REVENUES</u>	<u>8,367,480</u>	<u>8,111,880</u>	<u>255,600</u>	<u>12,397,410</u>
<u>Municipal Surplus / (Deficit)</u>	<u>615,361</u>	<u>130,035</u>	<u>485,326</u>	<u>0</u>

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Toronto's long term care homes deserve fair reimbursement by the Province

TORONTO, Sept. 19, 2011 /CNW/ - In its deputation to Toronto City Council's Executive Committee today, the Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS) endorsed the City Manager's recommendation for further study before a decision is made on the future of Toronto's long term care homes.

"This is a very complex issue that requires a thorough and careful review," said Donna Rubin, CEO of OANHSS. "At the heart of it is the well-being of the 2,600 residents in the City's 10 homes and ensuring that they receive the best possible care."

OANHSS acknowledged the City's concerns about the added costs that municipalities face in operating long term care homes and urged Toronto to join OANHSS and other municipalities in pressing the Government of Ontario to reimburse municipalities fairly for the additional costs imposed by provincial legislation and policy.

Municipalities are mandated by provincial legislation to operate at least one long term care home. They also have distinctly different operating circumstances from other types of homes in the long term care sector. Many of these differences exist due to provincially controlled factors such as pay equity legislation and the arbitration process. The higher than average salary and benefit costs that result put municipal homes at a disadvantage when comparing their costs to other sectors.

"We urge the City not to pursue divestment or private management, at least until it has explored a fair reimbursement option. Toronto can and should be proud that it has gone well beyond the minimum and developed a respected and in-demand program that is serving very high needs residents," said Rubin. "Adequate provincial funding will ensure that municipalities can continue to fulfill their mandate."

OANHSS is the provincial association representing not-for-profit providers of long term care, services and housing for seniors. Members include municipal and charitable long term care homes, non-profit nursing homes, seniors' housing projects and community service agencies. Member organizations operate over 27,000 long term care beds and over 5,000 seniors' housing units across the province.

For a copy of OANHSS' remarks, go to www.oanhss.org.

For further information:

Debbie Humphreys
(C) 416-553-7401
(W) 905-851-8821 ext. 233

**ONTARIO ASSOCIATION OF NON-PROFIT HOMES AND SERVICES FOR SENIORS
(OANHSS) - More on this organization**



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OANHSS

**Deputation to the Executive Committee
of the City of Toronto
September 2011**

Ontario Association of Non-Profit Homes and Services for Seniors
7050 WESTON ROAD, SUITE 700, WOODBRIDGE, ONTARIO L4L 8G7 • TELEPHONE: (905) 851-8821 • FAX: (905) 851-0744

OANHSS Deputation to the Executive Committee of the City of Toronto September 2011

My name is Kevin Queen and I am the Chair of the Board of the Ontario Association of Non-Profit Homes and Services for Seniors, usually known by its acronym "OANHSS".

OANHSS represents the not-for-profit providers of municipal and charitable long-term care homes, nursing homes, seniors housing and community service agencies. Our members operate over 27,000 long-term care beds and over 5,000 seniors housing units across the Province.

The City of Toronto's ten (10) long term care homes are well respected and they have been important and valued members of OANHSS for many years.

Obviously, I'm here to contribute to your deliberations concerning the future of Toronto's long term care homes that has been raised by the Core Services Review.

Because time is short, I wish to get directly to the point:

It may surprise you to hear this, but OANHSS completely understands and sympathizes with the City's concerns about the additional costs it must bear to operate its 10 long term care homes. It is a growing concern for

other municipalities as well and, with Toronto's leadership, there is reason to hope that groundswell of concern leads to a long-overdue and comprehensive solution.

The City, like all other Ontario municipalities, is statutorily mandated by the Province to operate at least one long term care home. Like Toronto, many municipalities operate multiple homes. The Province also regulates the homes and provides each one the same basic funding. Provincial legislation, in areas such as pay equity or arbitration, have imposed additional costs on municipal homes that are outside of their control.

For many years, OANHSS has taken the position that these additional costs mandated or imposed by the Province should not be paid by municipalities out of the property tax base, but should be fairly compensated by the Province.

Some measures have been taken to address this issue, but there is still more work to be done to ensure fair treatment of municipal homes.

We urge Toronto to join an ad hoc coalition consisting of OANHSS and other major municipalities to press the Ontario government to do the right thing; namely, to fairly compensate municipalities for the additional costs they bear for fulfilling the provincial mandate and for meeting provincial requirements in running their long term care homes. We expect such a coalition would have tremendous impact with the Ontario government. I urge you to give this option a reasonable chance of success before opting for divestment or private management.

There is another matter I'd like to address: staffing ratios in municipal homes are the highest of any other long term care sector providing care, higher than other not-for-profits and higher than the private sector, and are the direct result of additional subsidies many municipalities are providing to ensure a high standard of care.

These higher staff ratios do not represent inefficiencies and it would be a serious mistake to perceive them as such.

In effect, Toronto and many other municipalities believe this standard is necessary to deliver appropriate care for the residents they serve. In doing so, they signal that what the province currently funds is inadequate and is nowhere near where we should be in terms of our staffing hours in long term care.

City of Toronto homes, like many other municipal homes, care for some of the most challenging residents in their catchment area. It is simply a fact of life that most other long term care homes struggle to provide the level of care required by high needs residents based solely on the per diem paid by the Provincial government. Toronto is recognized as having an exemplary record in caring for such residents. Caring appropriately for those high needs residents requires higher-than-average staff ratios.

The corollary to this is: If Toronto divests its homes, it will be difficult for these high needs residents to have access to the level of care their conditions and circumstances require.

And so, in conclusion, I return to my original point. We urge Toronto not to pursue the divestment or private management option. Instead, we urge Toronto to join with OANHSS and other stakeholders to press the Government of Ontario to reimburse municipalities fairly for the cost of fulfilling the provincial mandate and provincial regulatory requirements in the long term care homes sector.

I thank you for your attention and for the opportunity to make this deputation.

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BONNECHERE MANOR QUARTERLY PERFORMANCE TARGETS 2011

Key Measures	Indicators	2010 Target	1 st Quarter 2011 (Jan Feb Mar)	2 nd Quarter 2011 (Apr May Jun)	3 rd Quarter 2011 (Jul Aug Sep)	4 th Quarter 2011 (Oct Nov Dec)
QUANTITY	Occupancy Rates:					
	Long Term Stay	97%	99.68%	99.28%	99.36%	
	Preferred Accommodation	30%	38.71%	39.19%	38.58%	
	Short Stay	50%	78.61%	64.68%	69.47%	
	Day Programs:					
	Renfrew	76%	85.26%	83.31%		
	Cobden (*included with Eganville)	*	*	*		
	Eganville	95%	92.95%	60%		
	Beachburg	95%	61.17%	54%		
	Calabogie	60%	70%	57%		
ACCESSIBILITY	Admissions:					
	Long-Term Stay	36	11	12	17	
	Short Stay	28	6	4	11	
	Day Programs:					
	Renfrew	12	7	5	5	
	Cobden (*included with Eganville)	*	*	*	*	
	Eganville	6	0	0	0	
	Beachburg	2	0	1	0	
	Calabogie	4	1	0	0	
	Waiting List for Long-Term Care					
Total number on list	50	148	118	133		
First Choice	50%	64%	64%	62%		
Waiting List for Day Program Services	0	0	0	0		
QUALITY	Total Nursing Hrs / Res day	2.66	2.68	2.74	2.66	
	Program Hrs / Res day	0.23	0.242	0.246	0.2637	
SAFETY	# of Resident Critical Incident Reports	50	14	18	17	
	# of Employee WSIB Claims	15	10	7	6	
	# of PHU Declared Outbreaks	0	1	0	1	
EFFECTIVENESS	# of Findings of Non-Compliance	0	0	7	7	

*included with Eganville Day Program numbers

MIRAMICHI LODGE QUARTERLY PERFORMANCE TARGETS 2011

Key Measures	Indicators	2011 Target	1 st Quarter 2011 (Jan Feb Mar)	2 nd Quarter 2011 (Apr May Jun)	3 rd Quarter 2011 (Jul Aug Sep)	4 th Quarter 2011 (Oct Nov Dec)
QUANTITY	Occupancy Rates					
	Long Stay	97%	99.32	99.31		
	Preferred Accommodation Short Stay	85% 70%	85.61 79.03	87.80 91.67		
ACCESSIBILITY	Admissions					
	Long Stay (annual)	44	10	12	10	
	Short Stay (annual)	21	5	7	4	
	MoW Program (annual)	2000	487	689	627	
	Waiting List					
Total number on list	50	250	244	251		
First Choice	50%	135	134	138		
QUALITY	Total Nursing Hrs / Res day	2.76	3.12	3.1		
	Program Hrs / Res day	0.24	0.23	0.26		
SAFETY	# of Resident Critical Incident Reports	50	10	7	9	
	# of Employee WSIB Claims	15	5	3	4	
	# of PHU Declared Outbreaks	0	1	1	0	
EFFECTIVENESS	# of Findings of Non-Compliance	0	0	0	1	

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STAFF ADMINISTRATION REPORT

Date: October 05, 2011

Department: Miramichi Lodge

Report Prepared by: Shelley Sheedy

TITLE/REQUEST (brief description)	Utilization of Ministry of Health and Long-Term Care (MOHLTC) Registered Practical Nursing (RPN) designated funding for the provision of forty-eight (48) hours per week of RPN staffing to ensure accurate and timely resident care planning , resulting in the Resident Assessment Instrument - Minimum Data Set (RAI- MDS) assessment documentation required to ensure funding is representative of resident care needs.				
POSITIONS AND EMPLOYEES INVOLVED	<table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">EMPLOYEE NAME</td> <td style="width: 40%;">POSITION</td> </tr> <tr> <td>Various</td> <td>Part-time CUPE employees</td> </tr> </table>	EMPLOYEE NAME	POSITION	Various	Part-time CUPE employees
EMPLOYEE NAME	POSITION				
Various	Part-time CUPE employees				
EXECUTIVE SUMMARY	<p>In February 2008, the MoHLTC announced ongoing increased RPN funding to be applied exclusively toward increasing RPN hours as demonstrated through the Staffing Report submitted by the Home to the MoHLTC. This funding equates to \$123,000.00 on an annual basis for Miramichi Lodge. Funds not utilized for this purpose are reclaimed by the Ministry. At that time, Committee and Council approved a business case to utilize this new RPN funding. However, as a result of staffing shortages, unfilled vacancies and the resulting overtime to fill this regular staffing complement, the Home was not only unable to demonstrate an overall increase in the RPN hours and therefore subject to claw back from the government, but incurred increased (overtime) costs. Therefore, in March 2009 staff recommended this increase in RPN hours be reduced back to the previous staffing complement, and this was approved by Committee and Council.</p> <p>Since then, RPN recruitment and retention has stabilized resulting in a full complement of RPN staff. In addition, the Home has fully converted to RAI-MDS and realizes an opportunity to increase our per diem Nursing and Personal Care envelope funding through RAI-MDS by enhancing the resident care planning and documentation, demonstrating an increase in RPN hours without incurring overtime costs. This RPN upstaffing will allow the Home to utilize this currently unused MoHLTC funding. Further, CUPE has agreed that this upstaffing, if approved, would not be considered the regular staffing complement and therefore not subject to overtime provisions. There is no net impact on the municipal funding.</p>				
RECOMMENDATION	<p>That Health Committee recommend to County Council that Miramichi Lodge start to use the MOHLTC funding designated for increased RPN staffing, currently \$123,000 per year, in 2011 to provide intensified RAI-MDS assessment and care planning necessary for optimal resident care delivery and improved assurances that RAI-MDS funding is reflective of care received by the residents of Miramichi Lodge.</p>				

FINANCIAL CONSIDERATIONS	EXPENSE*:	
	P/T (2012) RPN Rate (including vacation pay and benefits)	\$115,149
	64 hrs/wk x 52 = 3328 hours/yr*	
	REVENUE:	
	Annualized MoHLTC RPN Funding (2012)	\$123,000
	Difference between Funding and Cost	(\$7,851)
	* Note: As RPN wages and benefits increase, the number of hours will be decreased to utilize only the available MoHLTC funding, currently \$120,574 annually	

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>>> "Wibisono, Theo" <Theo.Wibisono@hqontario.ca> 9/15/2011 4:28 PM >>>

TO:

Administrator
BONNECHERE MANOR

Dear Administrator,

Congratulations on being a recipient of the inaugural Residents First Improvement award! Your home is among the first of long term care homes who have met the criteria of the Award.

We know from participating homes that they find the quality improvement opportunities they've taken on since joining the initiative to be challenging, interesting and worthwhile. We also know that it takes commitment-of both time and human resources- to attend the Residents First learning sessions and then to transition that learning into new QI practices. On behalf of the Residents First, and the many residents you care for, congratulations!

We are excited to be announcing the recipients of the Residents First Improvement Award in the next few weeks and would like to recognize your home publicly on Residents First Web site and in newsletters. In order for us to do that, we are asking you to complete the enclosed consent form and fax to Theo Wibisono at 416-323-9261 or by email, Theo.Wibisono@hqontario.ca<<mailto:Theo.Wibisono@hqontario.ca>>.

As a recipient, you will receive a framed copy of the announcement that appears in the Quality Quarterly as well as support materials to help them promote their success to their residents and families, the local media, and other stakeholders. Support materials will include templates, boilerplate text and a Residents First Improvement Award graphic that can be used online and in print materials. As part of this first wave of recipients, this recognition will be followed by a cheque for \$2500 from Residents First.

Congratulations again on your achievements!

Josie d'Avernas , Vice Chair
Residents First Steering Committee
Administrator, Providence Care (Kingston)
Research

Shelagh Nowlan, Vice Chair
Residents First Steering Committee
Associate Director, Schlegel-UW
Institute for Aging

cc. QI Coach

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