



SOCIAL SERVICES COMMITTEE

Thursday, January 20, 2011

A meeting of the Social Services Committee was held on Thursday, January 20, 2011 at 9:00 a.m. at the County of Renfrew Administration Building, 9 International Drive, Pembroke, Ontario.

Present were: Peter Emon, Chair

Committee Members: Audrey Green, Richard Rabishaw, David Thompson, Harold Weckworth, Jack Wilson
Ed Jacyno, City of Pembroke Representative

Members Absent: Bob Sweet

Staff Present: James D. Kutschke, Treasurer/Deputy Clerk
David Anderson, Director of Social Services
Judy Mulvihill, Manager of Child Care Services
Karen McManus, Administrative Assistant

Chair Emon called the meeting to order at 9:00 a.m. The roll was called and no pecuniary interests were disclosed.

RESOLUTION NO. SS-C-11-01-01

Moved by: Mayor Weckworth

Seconded by: Mayor Wilson

THAT the minutes of the Social Services Committee meeting held on November 15, 2010 be adopted as printed and circulated.

CARRIED.

Mr. David Anderson, Director of Social Services, welcomed the newly elected members to the Social Services Committee and provided a brief overview of the department as well as the roles and responsibilities of the Board of the Renfrew County Housing Corporation.

Mr. Anderson reviewed the Department Report (attached as Appendix A).

Correspondence was reviewed from Ms. Janet Hope, Assistant Deputy Minister, Ministry of Municipal Affairs and Housing advising that an additional \$71,039 will be allocated to the

County of Renfrew for utilization by the Renfrew County Housing Corporation under the Social Housing Renovation and Retrofit Program.

Audrey Green entered at 9:05 a.m.

Mr. Anderson advised that the Eganville and Area Long Term Care Corporation has all but completed the addition of 12 new units of affordable housing. The Service Manager, in consultation with the proponent, is awaiting the final payment of \$288,000 as well as a receipt of a postponement agreement, which will allow the proponent, with both provincial and County approval, to place a second mortgage on the property (\$350,000) as contained within its original submission for funding. Approximately \$1.44 million was received from the federal/provincial government for this project through the Affordable Housing Program.

Bruce Beakley entered the meeting at 9:10 a.m.

Mr. Anderson overviewed an executive summary provided by the Ontario Municipal Social Services Association (OMSSA) of the Long Term Affordable Housing Strategy, which was recently released by the Province of Ontario.

Mr. Anderson advised that at the February Committee meeting a presentation will be made on the proposed 2011 budget by respective divisions (Child Care, Ontario Works, Social Housing). He noted that a budget workshop for Council is scheduled on February 22 and 24, 2011.

Mr. Anderson advised that the Social Services Department has been approached by Mr. David Studham, Executive Director, Renfrew County United Way and Ms. Marie-Andree Carriere, Executive Director, 211 Community Information Centre of Ottawa, about appearing before County Council to promote the 211 Information Referral Service and ask Council to consider financial support for the program. Mr. Studham has advised that the 211 Information Referral Service will be launched in the County of Renfrew on January 28, 2011.

Mr. Anderson reported that Mr. Studham has been scheduled to attend the February session of County Council to make a presentation.

Ontario Works

In the absence of Ms. Chery Leigh, Ontario Works Manager, Mr. Anderson reviewed the Ontario Works Division report, which is attached to the Social Services Department Report, and provided an update on caseload statistics (including percentage of increase/decrease), program funding, changes to programs, staff changes, staff training, activities of staff in health and safety, emergency services, etc.

Mr. Anderson noted that effective January 1, 2011 the administration of the Ontario Works Dental Plan has been outsourced to AccertaClaim Servcorp Inc. This change was precipitated by the Renfrew County Health Unit withdrawing from dental administration services as of the end of 2010. In order to facilitate the new dental process, the Ontario Works Division will issue Dental Cards to eligible participants of the dental program. This process eliminates the need for clients to contact the office prior to seeing a dentist to have a referral form faxed to the dentist. It

is anticipated that the dental cards will streamline this part of the program delivery and provide a more convenient service for the clients.

It was noted that the government announced that it will not go ahead with its 2010 budget decision to eliminate the Special Diet Allowance (SDA) and replace it with a nutritional supplement program for people with severe medical needs. In the 2010 budget, the government had committed to transitioning from the SDA to a nutritional supplement program for recipients of social assistance with severe medical needs. The program was to have been transitioned over a number of months and have been administered by the Ministry of Health and Long Term Care.

Mr. Anderson noted that the Ontario Works Division is becoming extremely busy assisting the Province with the Social Services Solutions Modernization Project (SSSMP). The Province is working with all of the local offices to gather information necessary to develop the new software which will be used by Ontario Works, Ontario Disability Support Program, and Assistance for Children with Severe Disabilities. Mr. Anderson noted that Laura Deacon, Ontario Works Site Supervisor, has been seconded by the Province, and will be participating in this project.

Mr. Anderson reported that work on the Ontario Works Policy Manual continues. This process started in 2010 by consultant Pauline Lewis and will be completed in 2011. The Policy Manual will provide staff with clear direction in areas where Ontario Works Directives are open to local interpretation. The Policy Manual will be used in conjunction with our Standard Operating Procedures. All tools (Policy Manual, Standard Operating Procedures, Ontario Works Directives) will be available to all staff electronically and will be linked so that staff can maneuver easily between the documents.

Mr. Anderson noted that the Province has announced a major review of social assistance. This review will be headed by the Honourable Frances Lankin and Dr. Munir Sheikh. This review will commence in January 2011 and finish in June 2012.

Mr. Anderson explained that the two-year Ontario Works Service Plan outlines business processes and service planning for achieving employment outcome measures within the County of Renfrew. If within the two-year time frame, the delivery agent achieves their targets/points there is no recovery of surplus funds. The Ontario Works division achieved their targets in the 2008/2009 two-year cycle.

The 2009 year end reconciliation report from the Province of Ontario was received on November 29, 2010 indicating a 2009 Ontario Works surplus in the amount of \$66,082.85. The 2008 year-end reconciliation indicated that there would be no recovery of surplus funds. The 2008 surplus was \$157,874.79.

It was noted that the department is experiencing unprecedented demand from both Ontario Works and ODSP clients as well as low-income residents of the County of Renfrew to access funds in the Homelessness Portfolio. The Homelessness portfolio assists vulnerable households, including social assistance recipients and low-income households who are at imminent risk of eviction or utility disconnection, facing energy related emergencies to pay for energy arrears, security costs and reconnection fees.

Due to the rising costs of utility consumption and the increased demand, staff are recommending that the 2008 and 2009 surplus totaling \$223,957.64 be utilized for the 2011 Homelessness Portfolio that consists of the Staying Put Initiative of the Ontario Works Program, as well as the Energy Emergency Fund.

RESOLUTION NO. SS-C-11-01-02

Moved by: Mayor Wilson
Seconded by: Reeve Green

THAT the Social Services Committee approves and recommends to County Council that the Ontario Works 2008 and 2009 employment assistance surplus of \$223,957.64 be designated into the Ontario Works Fiscal Pressure Reserve and the amount of \$223,957.64 be withdrawn from the Ontario Works Fiscal Pressure Reserve to be utilized for the 2011 Homelessness Portfolio after depleting the 2011 Homelessness and Emergency Energy funding allocation from the Province of Ontario.

CARRIED.

Warden Sweet entered the meeting at 9:25 a.m.

Child Care

Ms. Judy Mulvihill, Manager of Child Care Services, overviewed the Child Care Division Report, which is attached to the Social Services Department Report.

The Integration Coordinators Statistics and the Eligibility Coordinators monthly statistics were reviewed.

Ms. Mulvihill provided the Committee with a brief overview of the main funding allocations provided by the Ministry of Education for the provision of licensed child care services in Renfrew County and provided each member with a copy of the Licensed Child Care Directory and information on what services the Child Care Division provides.

Ms. Mulvihill advised that a French language child care centre in Renfrew County has requested that quality assurance reports be completed in French in order to assist the daycare in understanding the report outcomes. Administrative costs associated with translation services have not been budgeted for as the provision of French language services is not mandated under the French Language Services Act Schedule in Renfrew County. Further consultation with the Ministry of Education regarding this request will occur in 2011 as well as research regarding translation costs and expenditures.

Mr. Anderson indicated that there are ongoing discussions with the Province regarding providing French Language Services and the costs involved. Ms. Mulvihill noted that the Child Care Division does have staff that are bilingual.

Ms. Mulvihill overviewed a memorandum from Kevin Costante, Deputy Minister, Ministry of Education advising the County of Renfrew of the transfer of child care funding from the Ministry of Children and Youth Services to the Ministry of Education effective January 1, 2011.

Ms. Mulvihill provided to the Committee a chart outlining an update of the Full Day Learning Kindergarten classrooms selected by the four school boards serving Renfrew County.

Mr. Anderson advised the Committee that \$100,000 for the administration of Year Two of the Affordable Housing Program was received by the County of Renfrew from the Ministry of Municipal Affairs and Housing in June 2010. This funding was transferred to the Renfrew County Housing Corporation in accordance with Council Resolution No. SS-CC-09-09-61, "That the administration and funding of all Canada-Ontario Affordable Housing Program (AHP) 2009 Extension, New Rental Housing Component and Social Housing Renovation and Retrofit Program be transferred to the Renfrew County Housing Corporation". These funds, to be used for the administration of the program, are on a provincial calendar year, April 1 to March 31 of the following year.

Mr. Anderson indicated that any money that is not spent on administration of the Affordable Housing Program is being used to install video surveillance cameras for health and safety purposes and to upgrade building locking systems.

RESOLUTION NO. SS-C-11-01-03

Moved by: Mayor Rabishaw
Seconded by: Reeve Green

THAT the Social Services Committee recommends to County Council the approval of the transfer of \$100,000 received under Year Two of the Canada-Ontario Affordable Housing Program (AHP) Extension 2009 and Social Housing Renovation and Retrofit Program into the AHP-Social Housing Renovation and Retrofit Program Reserve Component of the Renfrew County Housing Corporation's Accumulated Surplus to be available for use in a future fiscal period.

CARRIED.

RESOLUTION NO. SS-C-11-01-04

Moved by: Mayor Rabishaw
Seconded by: Mayor Wilson

THAT the Social Services Department Report be adopted as presented.

CARRIED.

The Treasurer's Report as at November 30, 2010 was reviewed. Mr. Anderson indicated that the 2010 budget is on target.

New Business

Mr. Anderson circulated to the Committee a letter dated January 5, 2011 from the President of the Ontario Non-Profit Housing Association (ONPHA) advising that ONPHA's members passed a resolution at the 2010 ONPHA Annual General Meeting, calling on Service Managers to commit permanent and adequate funding for housing and human services, using the cost room created by the uploading of social assistance benefit programs as part of upcoming municipal budget discussions. He indicated that this was an information item and it will be discussed during budget deliberations.

Warden Sweet noted that during the Provincial-Municipal Fiscal Services Delivery Review, which he participated in, the savings resulting from the uploading of social assistance benefit programs was not legislated by the Province for any particular area and was to be left to the discretion of Service Managers.

RESOLUTION NO. SS-C-11-01-05

Moved by: Reeve Green

Seconded by: Mayor Rabishaw

THAT the next meeting be held on Thursday, February 10, 2011 and this meeting adjourn. Time 9:45 a.m.

CARRIED.

COUNTY OF RENFREW SOCIAL SERVICES REPORT

TO: Social Services Committee

FROM: David Anderson, Director of Social Services

DATE: January 20, 2010

SUBJECT: Department Report

CORRESPONDENCE

1. The following item of correspondence is attached for the Committee’s information and consideration:
 - (a) Appendix I – Letter dated December 4, 2010 addressed to David Anderson from Janet Hope, Assistant Deputy Minister, Ministry of Municipal Affairs and Housing advising that an additional \$71,039 will be allocated to the County of Renfrew for utilization by the Renfrew County Housing Corporation under the Social Housing Renovation and Retrofit Program.

Recommendation: Receive as information.

INFORMATION

2. Social Services Department Overview

Staff would like to welcome newly elected Committee Members to the Social Services Committee.

At the December 14, 2010 orientation session for County Council the Social Services Department provided an overview for those present. This overview is tabled for the information of Committee.

Renfrew County Housing Corporation:

Social Housing is a mandatory program regulated by the Social Housing Reform Act, 2000. Established on January 1, 2001 the Renfrew County Housing Corporation (RCHC) is a not-for-profit Ontario Business Corporation that manages rent-geared-to-income housing in the County of Renfrew for low to moderate income households. The Corporation also manages, among other programs, the Rent Supplement Program previously managed by the Local Housing Authorities. The owner of the Corporation is

the County of Renfrew. It is run by a separate Board of Directors comprised of members of the Social Services Committee. A Notice of Change has been filed with the Ministry of Government Services with respect to removal of old board member names and the addition of new board member names.

The RCHC portfolio is divided into 35 projects consisting of:

- 594 units located in 18 apartment buildings
- 57 single family units
- 152 family duplex units
- 175 family row housing units

Non-profit providers continue to own and manage their housing units, however, they are accountable to the County of Renfrew, as the Consolidated Municipal Service Manager, and must use the Social Housing Registry to fill their rent-geared-to-income vacancies in accordance with their targeted mandate.

The Social Housing Registry was established by the County of Renfrew and is administered by the RCHC by way of a service agreement. The goal of the Registry is to provide under legislation, equitable and accessible services to all applicants seeking rent-geared-to-income accommodations in the County of Renfrew.

A copy of the Corporation's By-Law No. 1 will be circulated to new Committee members at the meeting for information.

3. Eganville and Area Long Term Care Corporation (Fairfields)

The Eganville and Area Long Term Care Corporation has all but completed the addition of 12 new units of affordable housing. The Service Manager, in consultation with the proponent, submitted requests for the fourth payment of \$288,000 under the Affordable Housing Program, Rental and Supportive Component as well as invoice for the final \$144,000 holdback payment, which is to be received upon occupancy. We wish to advise that the \$144,000 holdback payment has been received and the proponent is awaiting the \$288,000 fourth payment. Equally important to note, we are awaiting receipt of the postponement agreement, which will allow the proponent, with both provincial and County approval, to place a second mortgage on the property (\$350,000) as contained within its original submission for funding. It is to be noted that approximately \$1.44 million was received from the federal/provincial government for this project.

4. Infrastructure Stimulus Funding

Infrastructure Canada recently announced an extension for the deadline for certain economic stimulus programs. This announcement does not affect the Canada-Ontario Affordable Housing Program (AHP) Extension (2009) and the Social Housing Renovation and Retrofit Programs (SHRRP). We will be providing to Committee an update at our February meeting on the AHP and SHRRP. We are in the final year of these projects, which must be committed to by March 31, 2011 with construction starting within 90 days of the final commitment.

5. Social Housing Services Corporation - Investments

In accordance to the Social Housing Reform Act, non-profit housing corporations are required to invest with the Social Housing Services Corporation through Phillips Hager & North to an account to be drawn on for capital renovations. Accordingly, attached as Appendix II is a report received December 9, 2010.

6. Long Term Affordable Housing Strategy

On November 29, 2010 the Province of Ontario released its much anticipated Long Term Affordable Housing Strategy with a vision to improve Ontarian's access to adequate suitable and affordable housing and provide a solid foundation on which to secure employment, raise families and build strong communities. Attached as Appendix III is an executive overview of this strategy provided by the Ontario Municipal Social Services Association (OMSSA). You will note that the plan puts people and communities they serve first. It includes a reaffirmation of the many things the Province is currently doing to address Ontario's housing needs such as legislation to fix some of the problems with administration of the existing social housing and addresses changes with respect to the roles of the Province and municipalities. The Province is embarking on a consultation process to update both the act and the regulations.

I am attaching as Appendix IV a media release dated December 1, 2010 addressing our initial reaction to the Long Term Affordable Housing Strategy.

7. 2011 Budget

At the February Committee meeting a presentation will be made on the proposed 2011 budget by respective divisions (Child Care, Ontario Works, Social Housing). A budget workshop for County Council has been tentatively scheduled for February 15 and 16, 2011. Additional details to be provided by the Chief Administrative Officer/Clerk's office.

8. 211 Information Referral Service

The Social Services Department has been approached by Mr. David Studham, Executive Director, Renfrew County United Way and Ms. Marie-Andree Carriere, Executive Director, 211 Community Information Centre of Ottawa, about appearing before County Council to promote the 211 Information Referral Service. Mr. Studham advises that the 211 Information Referral Service will be launched in the County of Renfrew in January 2011. He will be appearing before County Council at the January session to make a presentation and will be asking Council to consider financial support for this program.

Attached as Appendix V is an information sheet providing a brief overview of the 211 Information Referral Service.

9. Ontario Works Division Report

Attached as Appendix VI to this report is the Ontario Works Division Report prepared by Ms. Chery Leigh, Ontario Works Manager.

10. Child Care Division Report

Attached as Appendix VII to this report is the Child Care Division Report prepared by Ms. Judy Mulvihill, Manager of Child Care Services.

RESOLUTIONS

11. Canada-Ontario Affordable Housing Program Administration Funds

Correspondence was received on July 12, 2010 from Mr. Thomas Yan, Manager, Housing Funding and Risk Management Branch, Ministry of Municipal Affairs and Housing advising that a payment of \$100,000 was deposited electronically into the account of County of Renfrew the week of June 7, 2010, for the administration fee for Year Two of the Affordable Housing Extension (2009) Program. This funding was transferred to the Renfrew County Housing Corporation in accordance with Council Resolution No. SS-CC-09-09-61, "That the administration and funding of all Canada-Ontario Affordable Housing Program (AHP) 2009 Extension, New Rental Housing Component and social Housing Renovation and Retrofit Programs be transferred to the Renfrew County Housing Corporation."

The funds, to be used for the administration of the program, are on a Provincial calendar year, April 1 to March 31 of the following year.

The money is being used to install video surveillance cameras, security and building lock systems in properties owned/operated by the Renfrew County Housing Corporation.

Recommendation:

THAT the Social Services Committee recommends to County Council the approval of the transfer of \$100,000 received under Year Two the Canada-Ontario Affordable Housing Program (AHP) Extension 2009 and Social Housing Renovation and Retrofit Program into the AHP-Social Housing Renovation and Retrofit Program Reserve Component of the Renfrew County Housing Corporation's Accumulated Surplus to be available for use in a future fiscal period.

Report respectfully submitted.

Ministry of
Municipal Affairs
and Housing

Assistant Deputy Minister's Office

Housing Division
777 Bay St 16th Flr
Toronto ON M5G 2E5
Telephone: (416) 585-6738
Fax (416) 585-6800

Ministère des
Affaires municipales
et du Logement

Bureau du sous-ministre adjoint

Division du Logement
777, rue Bay 16^e étage
Toronto ON M5G 2E5
Téléphone: (416) 585-6738
Télécopieur (416) 585-6800



December 4, 2010

Mr. David Anderson
Director, Community Services
County of Renfrew
9 International Drive
Pembroke, ON
K8A 6W5

Dear Mr. Anderson:

RE: Revised Social Housing Renovation and Retrofit Program (SHRRP) Allocation

As you are aware the province must commit \$352M in Social Housing Renovation and Retrofit Program (Year 2) stimulus funding by March 31, 2011.

Some additional funding has recently become available for reallocation and must be committed before March 31, 2011, otherwise the money will lapse.

Each Service Manager will receive additional SHRRP allocation in proportion to the number of units in their service area. This is the same approach used to develop the original notional allocations.

As a result, the Year Two notional allocation for your Service Area has increased from \$ 1,332,363.00 to \$ 1,403,402.00.

The deadline for submitting all Project Information Forms in AIMS is March 4, 2011. The Ministry will reallocate, at its discretion, unspent funds after this date.

To ensure all allocations are used, the following dates are for determining reallocations under SHRRP:

- February 4, 2011 – Service Managers to submit Project Information Forms in the Affordable Housing Information Management System representing 60 percent of their Year 2 allocation.
- February 18, 2011 – Service Managers to submit Project Information Forms representing 90 percent of their Year 1 allocation.
- March 4, 2011 – Final date to submit all Project Information Forms

Additional funds can be used towards new projects, or for topping-up funding to existing projects. When topping-up existing projects, remember that the per-unit maximum cost applies.

If you cannot use the additional funds allocated to your service area by March 4, 2010, please notify us as soon as possible.

Also, please note that there is a change this year with respect to your ability to add additional projects after fiscal year end.

As you may recall, in Year 1 of the program, you had until September 30, 2010 to identify projects that could be funded by using under spent funds from projects previously committed under Year 1.

As this is the final year of the program, there no longer the flexibility to use previously committed but unspent funds for additional projects after March 31, 2011.

A separate, more detailed, letter will be sent to you regarding this matter in the near future.

If you have any questions or require additional information, please contact your local Municipal Services Office.

Sincerely,



for Janet Hope
Assistant Deputy Minister
Housing Division

c. MSO Team Lead

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Prescribed Provider Investment Details: 30-Jun-10
(Investments held with Phillips Hager & North)

County of Renfrew

Provider	Provider#	Provider Type	Total Cap Res.	Redemptions	Inception Date
G.T. Seniors Apartments Of Arnprior Incorporated	E00117	Private	\$97,325.75	\$29,960.00	02-Dec-03
Kinsmen Court Home For Men & Women (Pembroke) Inc.	E00150	Private	\$408,130.22	\$0.00	14-Nov-03
Opeongo Non-Profit Community Residential Development Inc.	E02081	Private	\$321,558.71	\$132,999.99	27-Oct-03
Renfrew County Housing Corporation	LHC005	LHC	\$133,680.28	\$30,000.00	15-May-07
St. Joseph Non-Profit Housing (Pembroke) Corporation	E00003	Private	\$1,983,838.00	\$0.00	10-Feb-04
Total for Service Manager:			\$2,944,532.96	\$192,959.99	

Note: Redemptions are only withdrawals from investment funds and NOT transfers within funds.

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Quick Connect

Ontario Municipal Social Services Association (OMSSA)
L'Association des Services sociaux
des Municipalités de L'Ontario

1 Dundas Street West, Suite 2500
Toronto, Ontario M5G 1Z3
Tel: (416) 646-0513 Fax: (416) 979-4627
www.omssa.com

To the attention of OMSSA Members

November 29, 2010

Introduction

The provincial government released its much-anticipated Long-Term Affordable Housing Strategy (LTAHS) today, with a vision to “*improve Ontarians access to adequate, suitable and affordable housing and provide a solid foundation on which to secure employment, raise families, and build strong communities.*” This long-awaited announcement signals the most significant change for housing in Ontario since the province downloaded social housing responsibilities to municipal service managers ten years ago.

The Strategy offers a high-level vision for housing, and sets the stage for further policy and programmatic changes to be worked out in the forthcoming months in legislation, regulation, and consolidation discussions. An emphasis on local flexibility and service system management dominates the Strategy, and there is prominence given to people-centered services and human services integration.

The process of developing the Strategy was groundbreaking, with an unprecedented level of engagement between the province and CMSMs and DSSABs. Yet it is important to remember that today’s announcement is only the beginning. As with any major government initiative, the details will be worked out through working groups. Each of the proposed changes is complex, and OMSSA is confident that MMAH is committed to partnering with service managers to craft legislation and regulations that balance the needs of social housing residents, providers, and service managers. On all of these points, OMSSA will work closely with MMAH to ensure that the right questions are being asked and that the recommended changes support the overall vision and principles of the LTAHS. (In other words, changes must support local flexibility and people-centred policy, and should not just substitute one set of restrictive regulations with a new one.)

We also recognize that the Strategy will have a direct impact on how service managers do their jobs. The main principles of local flexibility, program funding consolidation, and the creation of local housing and homelessness plans will help service managers do their jobs better, but they will also challenge CMSMs and DSSABs to think differently about their internal organizational structures—how should housing and homelessness programs work together on the ground? What level of service and administrative integration should there be? These are important questions for service managers, and OMSSA sees it as our role to help CMSMs and DSSABs manage these changes through education, training, and other change-management resources, as well as monitoring the program and policy developments.

Finally, we note with disappointment that the Strategy provides no new funding for housing. While we appreciate the government’s current economic position, we also recognize the negative long-term impacts of not investing additional resources into the housing sector. Ontarians in need of appropriate and affordable housing will continue to be in need as long as there are no new

investments in expanding the affordable housing stock in our province. The lack of new provincial funding notwithstanding, OMSSA does support the repeated calls in today's Strategy for the Federal government to return to the housing table, both in a funding and a policy role.

Background

The announcement of the Long-term Affordable Housing Strategy marks the next phase in the ongoing evolution of the provincial-municipal relationship in the human services sector. Beginning with the creation of CMSMs and DSSABs in the late 1990s, the provincial and municipal partners have sought to find the right way to frame municipal service system management. The Provincial-Municipal Fiscal and Service Delivery Review (PMFSDR) of 2008 represented an important step forward in this discussion, as has the Human Services Implementation Steering Committee (HSISC), the provincial-municipal body charged with turning PMFSDR into action.

When the province launched its consultations for the Long-term Affordable Housing Strategy in 2009, it was originally separate from the follow-up implementation activities of PMFSDR and HSISC. Soon, however, the work of HSISC's Consolidation of Housing and Homelessness Programs Working Group helped to bring the different provincial processes into closer alignment. The result is that the Long-Term Affordable Housing Strategy incorporates many of the same principles as did PMFSDR—a stronger role for the human service manager, the expectation of community service planning, consolidation of housing and homelessness programs, and a focus on positive outcomes for citizens rather than service outputs of programs.

Key changes

The Strategy proposes a range of changes to the housing and homelessness landscape. Some of the changes being considered are:

- replacing the restrictive Social Housing Reform Act with a more enabling Housing Services Act
- consolidating provincially funded housing and homelessness programs
- expanding service manager roles and responsibilities and the creation of local consolidated housing and homelessness plans
- creating a Minister's Housing Policy Statement
- restructuring the Rent-Geared-to-Income program
- substantively modifying the Ministerial Consent process
- providing local flexibility to determine waitlist processes

Analysis

- **Replacing the restrictive Social Housing Reform Act with a more enabling Housing Services Act.** The biggest proposed change will be the replacement of the SHRA with a new Housing Services Act. For ten years, service managers have been hampered in their ability to manage their local housing systems because of the cumbersome and restrictive nature of the SHRA. The new Housing Services Act will embed principles of local flexibility and municipal service management in a more enabling way. OMSSA anticipates that, as with any provincial legislation, the Housing Services Act will be subject to committee work, and we will be prepared to provide detailed comments on how the final legislation will read.
- **Consolidating provincially funded housing and homelessness programs.** The PMFSDR committed to consolidating provincially funded housing and homelessness programs, and HSISC's Consolidation of Housing and Homelessness Programs Working Group identified the best process for undertaking this consolidation in a phased approach. We know that in Phase 1, the following programs will be part of the consolidation process:

- Consolidated homelessness prevention program (CHPP)
- Emergency energy fund
- Emergency hostels
- Domiciliary hostels
- Rent Bank

Program funding consolidation is an important step forward for giving CMSMs and DSSABs greater flexibility in managing their housing system in locally appropriate ways. It will bring change to how service managers structure their organizations. OMSSA will work with our members to support them through these changes and to build service manager capacity across the province.

- **Expanding service manager roles and responsibilities and the creation of local consolidated housing and homelessness plans.** The flexibility provided by program consolidation (point #2) also brings a new responsibility for service managers to develop local consolidated housing and homelessness plans with expectations and outcomes. Communities will be expected to think more systemically about their housing needs, and where ready, can bundle their plans with a broader human services plan. OMSSA has learned that CMSMs and DSSABs will be able to develop their local plans with little interference or oversight from MMAH, providing that they fit within LTAHS's general principles of creating a positive and supportive environment for affordable housing. Such plans will be expected to include local system outcomes, strategies to meet those outcomes, and relevant measures to assess whether the outcomes are being met.
- **Creating a Minister's Housing Policy Statement.** Similar to the land-use planning statements found in the Provincial Policy Statement, this Minister's Statement will articulate the key principles and outcomes for the housing and homelessness sector in Ontario. The Statement will also be the place for more detailed definitional discussions of housing affordability and of appropriate outcome measures. OMSSA expects the Statement to be developed in a collaborative process between the province, service managers, and other stakeholders.
- **Restructuring the Rent-Geared-to-Income program.** Service managers have long advocated for a new rent-geared-to-income process that is easier for social housing residents to understand and providers to administer. The LTAHS proposes to work with the Canada Revenue Agency to develop an income-tax-based model. Because of the financial implications for service managers if there is a change to RGI, OMSSA anticipates being part of this discussion to identify the best way to reform the RGI subsidy model.
- **Substantively modifying the Ministerial Consent process.** The details of the specific changes are yet to be determined, but OMSSA will work with the province to develop a process in which service manager authority matches their liability. We also will be working to ensure that service managers have a range of tools to work through situations where projects have challenges, so as to ensure that social housing residents are served properly and housing assets managed correctly.
- **Providing local flexibility to determine waitlist processes.** The LTAHS proposes to give service managers much greater flexibility to developing locally appropriate housing waitlist policies. There is a proposed provision to allow people with valid health reasons to be able to transfer waitlists without losing their place.

The language of human services integration

We are pleased to note the strong echoes of human services integration throughout the Strategy,

which speaks of affordable housing being provided “in a supportive environment that includes access to jobs, community facilities, and services.” As well, a “client-centred approach” to housing should replace the current “program-focused approach that is bound by restrictive guidelines.” This marks an important shift in perspective, and reflects the messages that OMSSA has continuously stressed over the past few years.

Northern DSSAB implications

For DSSABs, which operate under a different municipal relationship than CMSMs, the LTAHS offers opportunities but also challenges. The emphasis on local flexibility and service manager leadership is positive. By beginning to remove funding silos, the province can move away from prescriptive funding that can have little relevance to northern communities.

With many member municipalities, a DSSAB plan must negotiate the reality that programs or funding strategies that work in some municipalities will be inappropriate in others. Local flexibility to develop locally appropriate plans will now enable DSSABs to craft a plan that is more tailored to the multiple needs of the member municipalities.

Rural service manager implications

One red flag, particularly for rural areas with stagnant or declining populations, is the potential for local service plans to affect funding levels. Although the Strategy does not come with new funding, there might be funding programs in future years. Especially in areas of declining population, municipalities view housing development as a key piece of infrastructure that needs to be maintained and developed to retain the current population and attract new residents. At the same time, provincial allocations to municipalities have often been tied to population, and funding cuts tied to ageing and declining population.

There is potential for conflict if a local consolidated housing and homelessness plan forecasts a declining population over a 5- or 10-year period, and this is then used as a rationale for decreased housing funding. This will create a negative spiral for declining communities—less funding, fewer new investments, fewer people, less funding, and so forth. As the province and CMSMs and DSSABs develop the framework for consolidated housing and homelessness plans, it will be important for OMSSA to educate MMAH about this issue and to work to ensure that plans are not used to justify decreased allocations.

Questions and concerns

As groundbreaking and positive as the Strategy is for CMSMs and DSSABs, many unanswered questions and concerns remain.

- **Funding.** The Strategy allocates no new funding for housing. This remains the biggest challenge for the housing and homelessness sector, which suffers from the absence of sustainable public investments. Without additional funding for new housing, and without investing in support services that help people stay in housing, the province will continue to leave hundreds of thousands of Ontarians without access to an appropriate and affordable place to call home. The federal government has an equally important role to play and OMSSA will also continue to work with our municipal and provincial partners to encourage federal action.

The lack of funding will also affect the service managers’ ability to manage the many changes to the system. Although local flexibility is welcomed, and the consolidation of programs helpful, the Strategy gives service managers new responsibilities (translating to higher costs of administration) without giving additional funding for those responsibilities. The financial

implications of implementing the Strategy will remain a central advocacy point for OMSSA in our work with our provincial partners.

- **Definitions of affordability.** The Strategy is silent on the definition of “affordable,” leaving the sector with the currently inadequate measures of 80 percent of market rates. As OMSSA and others have repeatedly stressed to the provincial government, these thresholds are much too high to help low-income households, particularly in high-growth areas where housing prices are far above the provincial norm. OMSSA will continue to stress the need for more realistic—and locally relevant—measures of affordability, as we work with the province in the implementation working groups and in the development of the Minister’s Housing Policy Statement. Furthermore, while the definition of affordability might be specific to any future program development, the larger issue of affordability remains crucial to locally appropriate service delivery. This can not be reconciled at the local level without a provincial commitment to providing enabling funding.
- **Asset management.** The Strategy is silent on the questions of local building assets, yet service managers have consistently advocated for clearer policy direction on this important issue. Social housing buildings are a multi-billion dollar public asset, yet there is no sense of a coherent plan for how CMSMs and DSSABs are to manage these. With federal mortgages set to expire on many buildings in the next few years, there is a need to develop a strategy for ensuring that these remain in the social housing portfolio and are not lost into the private housing stock. As well, from a program administration perspective, it is important to continue to educate the province about the absence of long-term capital repair funding commitments and financing tools are seriously hindering service manager ability to ensure the assets are appropriately maintained.
- **Rent-gear-to-income rules.** The Strategy speaks of restructuring the RGI subsidy process using an income-tax-based model. While service managers support a change to RGI, there are questions as to what the best model is and how to implement it without creating additional financial burdens on CMSMs and DSSABs.
- **Timelines.** As befits a “long-term” strategy, the government is proposing an extended timeline for full implementation, beginning immediately and stretching through 2014. Yet, the 2011 provincial elections are approaching, with the election writ dropping in September 2011. It will be imperative, therefore, for OMSSA and the province to work collaboratively and effectively over the next several months to achieve some strategic results in legislation, regulation, and implementation, in advance of next fall’s election campaign.
- **French language.** OMSSA has learned that, in the new proposed legislation, service areas working under French Language Services Act will have to deliver their housing programs in both official languages. This will, of course, will have significant impact on service management and delivery, both from a financial and human resource perspective. OMSSA will continue to monitor this issue to understand the wider implications of this part of the legislation.

What this means for OMSSA members

In the end, the Long-term Affordable Housing Strategy represents the biggest opportunity—and challenge—for service managers since local services realignment a decade ago. The policy and programmatic changes of this Strategy are many and will affect almost every aspect of the service manager’s activities.

One of OMSSA’s strategic priorities for 2011 is to help members manage change—and the changes brought about by the Long-term Affordable Housing Strategy are many. OMSSA is committed to

OMSSA Quick Connect

MMAH announcement of Ontario’s Long-term Affordable Housing Strategy November 29, 2010

working with CMSMs and DSSABs to build local capacity to manage these changes, both by drawing on our existing work on human services planning and by creating new educational opportunities for service managers.

Talking points

- This long-awaited announcement signals the most significant change for housing in Ontario since the province downloaded social housing responsibilities to municipal service managers ten years ago.
- We are pleased with the level of engagement between the province and municipal service manager as this Strategy was developed. We are confident that this kind of partnership will continue into the implementation phase, with the development of the legislation, regulations, and program consolidation.
- We recognize these are early days in the Strategy and that we don't have all the answers. We are fully confident, however, that we will be able to work in partnership with the province—government-to-government—to turn the Strategy into action that works for our community.
- The principles of local flexibility make so much sense for our community. One-size-does-not-fit-all when it comes to housing and homelessness, and we are happy that the Strategy strengthens our ability to develop local plans to meet our local needs.
- While we appreciate the provincial government's economic situation, the absence of new investments for housing and homelessness is short-sighted. Without additional funding for new housing, and without investing in support services that help people stay in housing, the province will continue to leave hundreds of thousands of Ontarians without access to an appropriate and affordable place to call home.
- The federal government has an equally important role to play and OMSSA will also continue to work with our municipal and provincial partners to encourage federal action in both areas of providing renewed flexible-funding and in developing the policy framework for a national housing strategy.
- By not investing additional funding into housing and homelessness, the province is sending mixed messages to CMSMs and DSSABs. They are raising the expectations for service managers to oversee their local systems, but are not providing adequate resources for them to do this properly.

Links

For more information on today's announcement, [see the Ministry of Municipal Affairs and Housing's website](#) or [download a copy](#) of the strategy.

For further information, please contact:

*David Rennie, President
Ontario Municipal Social Services Association
(905) 830-4444 ext. 2013
david.rennie@york.ca*

*Kira Heineck, Executive Director
Ontario Municipal Social Services Association
(416) 646-0518
kheineck@omssa.com*

Media Relations



9 INTERNATIONAL DRIVE
 PEMBROKE, ON, CANADA
 K8A 6W5
 (613) 735-7288
 Toll Free: 1-800-273-0183
 FAX: (613) 735-7590
 www.countyofrenfrew.on.ca

MEDIA RELEASE**FOR IMMEDIATE RELEASE**

December 1, 2010

**Changes To *Social Housing Reform Act* Does Not Come With Financial Guarantees
 County of Renfrew Disappointed With Lack Of Financial Resources For Provincial
 Changes**

(Pembroke, ON): Earlier this week, the provincial government released its much anticipated **Long Term Affordable Housing Strategy** with a vision “to improve Ontarians access to adequate, suitable and affordable housing and provide a solid foundation on which to secure employment, raise families, and build strong communities.” However, the County of Renfrew, as a service manager for the mandated provincial program, will not receive any immediate additional financing to help deliver this intended strategy.

David Anderson, Director of Social Services for the County of Renfrew, was disappointed that the announcement did not address some immediate financial concerns for the rural community. **“At this point, demand for affordable housing far exceeds supply and the financial capabilities of the Service Manager to build additional affordable housing in the County of Renfrew is limited.”**

Included in the announcement were some changes to the current *Social Housing Reform Act* such as:

- Replacing the restrictive *Social Housing Reform Act* with a more enabling *Housing Services Act*
- Expanding service manager roles and responsibilities and the creation of a local consolidated housing and homelessness plans
- Restructuring the Rent-Geared-to-Income program
- Providing local flexibility to determine waitlist processes

Carol Neil, General Manager for the Renfrew County Housing Corporation, who manages the public housing portfolio for the County of Renfrew, stated that **“it is recognized that these are the early days in the new housing strategy.”** However, she is hopeful that the federal government will also participate in developing the “new” framework for a Long-Term Housing Strategy.

A full copy of the new Provincial Strategy can be found at <http://www.mah.gov.on.ca/Page9191.aspx>

For more information, please contact:

David Anderson	County of Renfrew Director of Social Services	613-735-7784
Carol Neil	Renfrew County Housing Corporation	613-432-3679



Untangle Life's Challenges...

What is 211?

211 is an easy-to-remember, three-digit, non-emergency telephone number that connects callers to a full range of community, social, government and health service information in Ottawa. Bilingual and certified information and referral specialists answer 211 calls 7 days per week. 211 is free, confidential and multilingual (150 languages). The information is also available online at www.211ontario.ca

Who benefits from 211?

Everyone benefits — from individuals, families and professionals to community agencies and people facing barriers due to languages, poverty or personal difficulty. Here are just a few examples:

- ☒ A son seeking transportation for his aging parents
- ☒ A senior seeking home-care support
- ☒ A laid-off employee wanting to find out about employment insurance
- ☒ A teenager trying to deal with school or social issues
- ☒ A family searching for child care service in the community
- ☒ A mother wondering where she can enroll her daughter in soccer
- ☒ A recent immigrant looking for help getting settled in Ottawa

How is 211 different from 311, 411 and 911?

- 211** – Information and referral service that connects people to the full range of community, social, government and health services programs.
- 311** – Customer service line for the City of Ottawa municipal services such as road repairs, garbage removal or housing services.
- 411** – Telephone directory listings
- 911** – Emergency number for medical, fire and police assistance

If your situation is not an emergency, and you don't know where to go for the information you need, dial 211. A trained 211 staff member will assess your situation and help you find the best services and programs to provide assistance.

211 Partners/partenaires:



Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada

Canada



Dial 2-1-1 or 613-241-4636 (Fax) 613-761-9077 | www.cominfo-ottawa.org | info@cominfo-ottawa.org.

ONTARIO WORKS DIVISION REPORT

Prepared by: Chery Leigh, Ontario Works Manager

Prepared for: Social Services Committee

January 20, 2011

INFORMATION

The following is a brief summary of activities that occurred during November and December 2010:

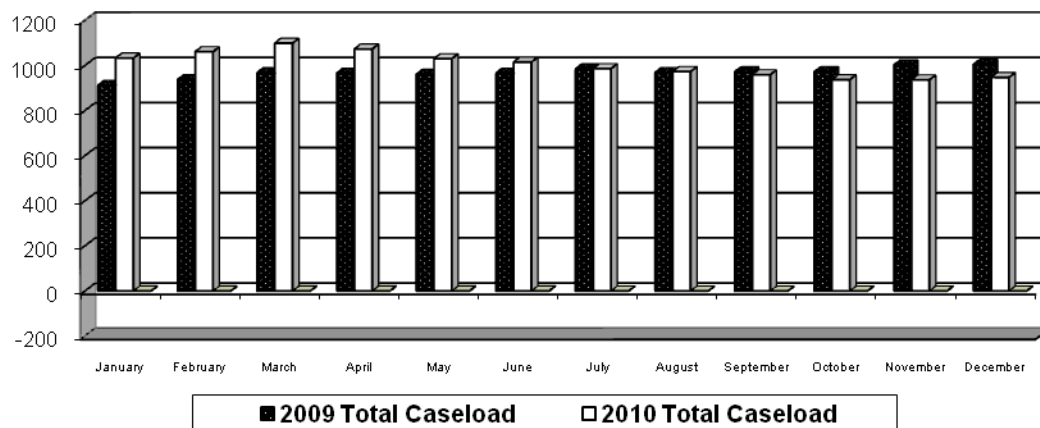
1. Caseload Statistics

2009 and 2010 Monthly
Ontario Works Caseload
Comparison

	2009 Total Caseload	2010 Total Caseload	Percentage of Change
January	912	1033	13.27%
February	937	1061	13.23%
March	968	1099	13.53%
April	966	1073	11.08%
May	961	1030	7.18%
June	966	1015	5.07%
July	985	986	0.10%
August	969	973	0.41%
September	972	959	-1.34%
October	972	937	-3.60%
November	1002	936	-6.59%
December	1005	947	-5.77%

Total Caseloads

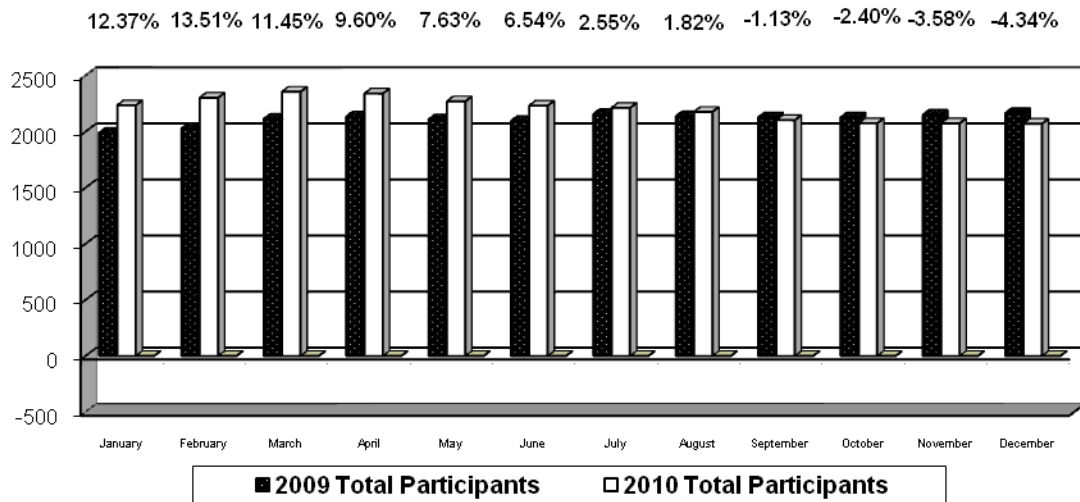
13.27% 13.23% 13.53% 11.08% 7.18% 5.07% 0.10% 0.41% -1.34% -3.60% -6.59% -5.77%



2009 and 2010 Monthly
Ontario Works Participant
Comparison

	2009 Total Participants	2010 Total Participants	Percentage of Change
January	1989	2235	12.37%
February	2028	2302	13.51%
March	2114	2356	11.45%
April	2135	2340	9.60%
May	2109	2270	7.63%
June	2095	2232	6.54%
July	2157	2212	2.55%
August	2137	2176	1.82%
September	2127	2103	-1.13%
October	2126	2075	-2.40%
November	2151	2074	-3.58%
December	2165	2071	-4.34%

Total Participants



2. Project Fund Updates for 2010

Name of Project	Number of Applications To Date in 2010	Total Number of Families Approved to Date in 2010	Monthly Expenditure	Approx Funds Remaining	Program Budget
“Staying Put”	128	128		\$0.00	\$102,610
Emergency Transient Assistance	29	29		\$0.00	\$1,000
Emergency Energy Fund	20	20		\$0.00	\$22,336 (Received an additional \$6,016 in July 2010)
Rent Bank Program	43	43		\$0.00	\$32,127.30

3. County of Renfrew Ontario Works Dental Program

Effective January 1, 2011 the administration of the Ontario Works Dental Plan has been outsourced to AccertaClaim Servcorp Inc. This change was precipitated by the Renfrew County Health Unit withdrawing from dental administration services as of the end of 2010. In order to facilitate the new dental process, our printing template was amended to print dental cards with clients’ monthly cheques. This process eliminates the need for clients to contact the office prior to seeing a dentist to have a referral form faxed to the dentist. It is anticipated that the dental cards will streamline this part of our program delivery and provide a more convenient service for the clients.

4. Ontario Works Special Diet Allowance

On November 30, 2010, the Minister of Community and Social Services, the Honourable Madeleine Meilleur, announced the government's next steps in welfare reform. Of immediate note to municipalities, the government announced that it will not go ahead with its 2010 budget decision to eliminate the Special Diet Allowance and replace it with a nutritional supplement program for people with severe medical needs.

The Special Diet Allowance (SDA) is a benefit available to people receiving Ontario Works (OW) and Ontario Disability Support Program (ODSP). The SDA provides additional assistance - up to \$250.00 per month - for people in receipt of OW and ODSP who require a special diet because of a medical condition. To qualify for the SDA, recipients of OW and ODSP must have medical approval of the need for a prescribed diet.

This is not the first time that the SDA has been reviewed. In 2005 the government passed regulations that specified eligible medical conditions under the SDA. In the past, medical practitioners had the discretion to recommend additional benefits for medical conditions. At the time of this change, all applicants had to reapply for the SDA.

The government's original decision communicated in the 2010 budget to replace the SDA was driven by a number of factors including concerns raised by the Auditor General and findings of the Ontario Human Rights Tribunal. In 2009, the Auditor General recommended greater oversight on compliance with required documentation for the SDA and specifically recommended that the government review the allowance with a "view to limiting its possible abuse." In early 2010, the Ontario Human Rights Tribunal ordered the Ministry of Community and Social Services to pay three lead complainants retroactive and ongoing benefits. The complaint brought forward was that changes to the SDA in 2005 violated the Human Rights Code. This was a significant decision as it resulted in the potential for the review of two hundred pending complaints.

In the 2010 budget, the government had committed to transitioning from the SDA to a nutritional supplement program for recipients of social assistance with severe medical needs. The program was to have been transitioned over a number of months and have been administered by the Ministry of Health and Long Term Care.

In 2009 and 2010, the cost of the SDA was approximately \$98 million provincially, with municipalities contributing approximately \$20 million to this cost.

5. Social Services Solutions Modernization Project (SSSMP)

Our Department is becoming extremely busy assisting the Province with the Social Services Solutions Modernization Project (SSSMP). The Province is working with all of the local offices to gather information necessary to develop the new software which will be used by Ontario Works, Ontario Disability Support Program, and Assistance for Children with Severe Disabilities. In November, Laura Deacon, Site Supervisor for Renfrew/Arnprior who is on secondment to the Province of Ontario, and Cristian Sippmayr (Province of Ontario) came to our office to provide staff with an overview of SSSMP and outline the new software's capabilities. In December, conference calls and Adobe Connect sessions were scheduled where further information was exchanged. Three Subject Matter Experts (SMEs) have been selected from Ontario Works staff who will take on a larger role with SSSMP. The SMEs will ensure that our local needs will be understood and incorporated into the new software.

6. Ontario Works Policy Manual

A Policy Committee was formed consisting of Ontario Works staff and management, as a result of the Ontario Works Program Review conducted in 2009. This Committee was tasked to assist our consultant, Pauline Lewis, to develop an Ontario Works Policy Manual. This process started in 2010 and will be completed in 2011. The Policy Manual will provide staff with clear direction in areas where our Ontario Works Directives are open to local interpretation. The Policy Manual will be used in conjunction with our Standard Operating Procedures which are essentially our Procedure Manual. All tools (Policy Manual, Standard Operating Procedures, Ontario Works Directives) will be available to all staff electronically and will be linked so that staff can maneuver easily between the documents. The Committee had several meetings with Ms. Lewis during November and December to identify policy issues and to determine direction for this

Department. A total of 29 policies were written and all staff will receive training on them in February 2011. These tools will provide a very valuable Ontario Works tool kit for all staff (new and existing) which will enable the Department to operate in a consistent and efficient manner.

7. Homelessness Initiative – “Staying Put”

We wish to advise the committee that we have made changes to the guidelines of the Homelessness Initiative – “Staying Put”. Low-income families/individuals can now access this fund every two years instead of once in their lifetime. This change is in keeping up to date with our other ministry Homelessness Initiatives – Rent Bank and Energy Emergency Fund.

8. Social Assistance Review

The Province has announced a major review of social assistance. This review will be headed by the Honourable Frances Lankin and Dr. Munir Sheikh. This review will commence in January 2011 and finish in June 2012. The review will focus on:

- Recommending ways to improve people’s ability to find and keep jobs, and guarantee security for people who cannot work
- Examine and determine the effectiveness of social assistance and its role in relation to other parts of Canada’s income security system
- Define Ontario’s position regarding the federal government’s responsibility for Ontarians’ income security

9. 2011 Ontario Works Budget

Effective January 1, 2011, the Province will complete the phased upload of Ontario Disability Support Program (ODSP) costs and will be increasing the provincial share of Ontario Works program costs from 80.6% to 81.2%. As of January 1, 2011, municipalities will not be charged for any ODSP costs as a part of their Social Assistance cost-sharing payments.

RESOLUTIONS

10. Ontario Works Service Plan Surplus

Background:

The two-year Ontario Works Service Plan outlines business processes and service planning for achieving employment outcome measures within the County of Renfrew. If, within the two year time frame, the delivery agent achieves their targets/points there is no recovery of surplus funds. The Ontario Works division achieved their targets in the 2008/2009 two- year cycle.

We received the 2009 year end reconciliation report from the Province of Ontario on November 29, 2010 indicating a 2009 Ontario Works surplus in the amount of \$66,082.85. The 2008 year-end reconciliation indicated that there would be no recovery of surplus funds. The 2008 surplus was \$157,874.79.

We are experiencing unprecedented demand from both Ontario Works and ODSP clients as well as low-income residents of the County of Renfrew to access funds in the Homelessness Portfolio. For the past two years, we have expended the funds associated with the Homelessness portfolios within seven (7) months of the year, therefore, unable to assist families/individuals in need for the remaining five (5) months. The Homelessness portfolio assists vulnerable households, including social assistance recipients and low-income households who are at imminent risk of eviction or utility disconnection, facing energy related emergencies to pay for energy arrears, security costs and reconnection fees.

Due to the rising costs of utility consumption and the increased demand, we are recommending that the above-noted surplus be utilized for the 2011 Homelessness Portfolio that consists of the Staying Put Initiative of the Ontario Works Program, as well as the Energy Emergency Fund. The total 2008 and 2009 year-end surplus is \$223,957.64.

Recommendation:

THAT the Social Services Committee approves and recommends to County Council that the 2008 and 2009 employment assistance surplus of \$223,957.64 be designated into the Ontario Works Fiscal Pressure Reserve and the amount of \$223,957.64 be withdrawn from the Ontario Works Fiscal Pressure Reserve and be utilized for the 2011 Homelessness Portfolio after depleting the 2011 Homelessness and Emergency Energy funding allocation from the Province of Ontario.

Report respectfully submitted.

Return to Report

CHILD CARE DIVISION REPORT

Prepared by: Judy Mulvihill, Manager of Child Care Services

Prepared for: Social Services Committee

January 20, 2011

INFORMATION1. Integration Coordinators Statistics

The monthly statistical report for Integration Services for December 2010 is attached as Appendix CC-I.

This statistical report indicates the number of children presently being served through the special needs Integration Services. Specifically, this report indicates the number of children on the wait list, the number of children receiving resource funding and the number of children on the wait list for resource funding.

2. Child Care Eligibility Coordinator Report

The statistical report of the Child Care Eligibility Coordinators for November 2010 is attached as Appendix CC-II. This report indicates the number of families and children on the Eligibility Coordinators caseload who are receiving fee subsidy for the month.

3. Child Care Division Overview

The following chart is a brief overview of the main funding allocations provided by the Ministry of Education for the provision of licensed child care services in Renfrew County. A copy of the Licensed Child Care Directory will be distributed at the meeting.

Funding Name		Cost Share	Dedicated Staff	Description
Fee Subsidy	Day Nurseries Act (DNA)	20% municipal	2 Eligibility Coordinators 1 Intake Coordinator	Funding to reduce parent fees for licensed child care.
	Early Learning and Child Development (ELCD)	0% municipal		
	Ontario Works Formal	20% municipal		
Wage Subsidy	Day Nurseries Act (DNA)	20% municipal	N/A	Funding to increase licensed child care staff wages.
	Early Learning and Child Development (ELCD)	0% municipal		
Special Needs Resourcing	Day Nurseries Act (DNA)	20% municipal	3 Integration Coordinators	Support integration of children with a diagnosed special need in licensed child care.
	Early Learning and Child Development (ELCD)	0% municipal		
Wage Improvement	Early Learning and Child Development (ELCD)	0% municipal	N/A	Additional funding to increase licensed child care staff wages.

4. French Language Services

Recently a French language child care centre in Renfrew County has requested that quality assurance reports be completed in French in order to assist the daycare in understanding the report outcomes. Administrative costs associated with translation services have not been budgeted for as the provision of French language services is not mandated under the French Language Services Act Schedule. Further consultation with the Ministry of Education regarding this request will occur in 2011 as well as research regarding translation costs and expenditures. We will provide additional information on this issue to Committee at the meeting.

5. Phase 2 Child Care Transfer Letter

Attached as Appendix CC-III is a memorandum dated December 22, 2010 from Kevin Costante, Deputy Minister, Ministry of Education advising the County of Renfrew of the transfer of child care funding from the Ministry of Children and Youth Services to the Ministry of Education effective January 1, 2011. Further budget details regarding the transfer will be available at the Social Services Committee meeting in February 2011.

6. Early Learning School Selection to Date

The chart attached as Appendix CC-IV outlines the Full Day Learning kindergarten classrooms selected by the four school boards serving Renfrew County.

Report respectfully submitted.

Return to Report

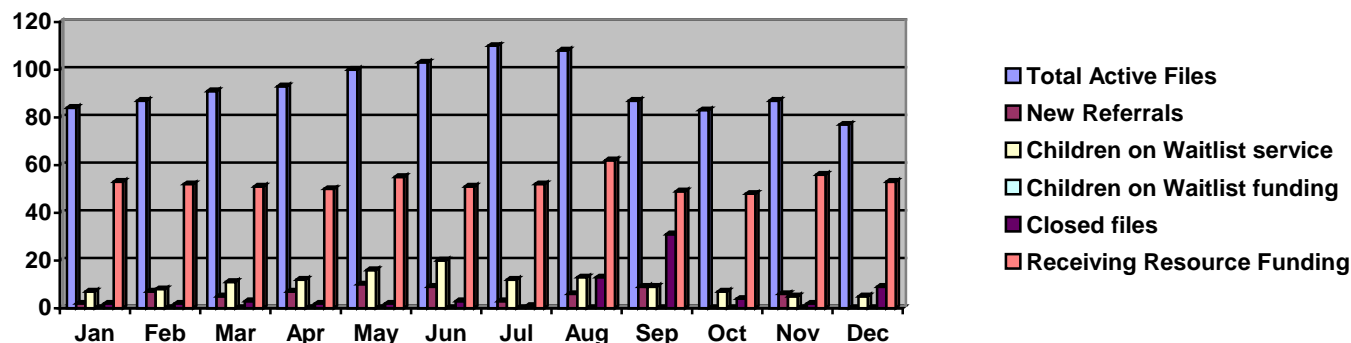
**COUNTY OF RENFREW CHILD CARE
SPECIAL NEEDS RESOURCING SERVICES STATISTICS**

Date: January 20, 2011

Statistics as of: December 24, 2010

For the Month of: December, 2010

	2010											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Active Files	84	87	91	93	100	103	110	108	87	83	87	77
New Referrals	2	7	5	7	10	9	3	6	9	0	6	0
Children on Waitlist service	7	8	11	12	16	20	12	13	9	7	5	5
Children on Waitlist funding	0	0	0	0	0	0	0	0	0	0	0	0
Closed files	2	2	3	2	2	3	1	13	31	4	2	9
Receiving Resource Funding	53	52	51	50	55	51	52	62	49	48	56	53



Active files: Children receiving support from an Integration Coordinator.

Wait List: Children waiting to receive support or may be waiting for resource funding, but no space is available at a licensed child care agency. Files do not become active until all required documentation is complete.

Resource Funding: Funding allocated to a licensed child care facility to hire a “special needs resource teacher” to support the integration of the child into the program.

Return to Report

TOTAL WITHDRAWALS FOR ONGOING FAMILIES ONLY (2010 CUMULATIVE):	126
TOTAL INELIGIBLE FOR ONGOING FAMILIES ONLY (2010 CUMULATIVE):	62
REASONS:	
<u>14</u> Moved out of jurisdiction	<u>10</u> Documentation not provided
<u>10</u> Parental Leave	<u>11</u> Child above maximum age
<u>4</u> Income in Excess	<u>4</u> Parent not willing to pay fee
<u>13</u> No further contact	<u>75</u> Suitable child care not found
<u>8</u> Child removed	<u>2</u> Care no longer required
<u>2</u> Income verification not received	<u>2</u> Withdrawal without notice
<u>7</u> Work not found	<u>23</u> Terminated from waitlist
<u>5</u> Activity criteria not met	<u>23</u> Other

CURRENT COUNTY WAITLIST TOTAL: **282**

COMMENTS:

MONTHS	2009		2010	
	FAMILIES	CHILDREN	FAMILIES	CHILDREN
JANUARY	372	519	321	471
FEBRUARY	374	530	332	485
MARCH	377	536	334	490
APRIL	379	542	340	493
MAY	376	539	350	503
JUNE	369	532	355	511
JULY	325	492	340	499
AUGUST	315	476	338	501
SEPTEMBER	317	457	346	507
OCTOBER	315	463	329	467
NOVEMBER	330	482	330	470
DECEMBER	330	483		

Prepared By: Angela Cybulski-Picard - Intake Coordinator, Child Care Services

Date: December 15, 2010

Return to Report

Ministry of Education

Ministère de l'Éducation

Ministry of Children
and Youth ServicesMinistère des services à
l'enfance et à la jeunesse

MEMORANDUM TO: Chief Administrative Officers, CMSMs/DSSABs
General Managers/Commissioners, CMSMs/DSSABs
Children's Service Managers, CMSMs/DSSABs

FROM: Kevin Costante
Deputy Minister
Ministry of Education

George Zegarac
Deputy Minister
Ministry of Children and Youth Services

DATE: December 22, 2010

SUBJECT: **Phase 2 Child Care Transfer – Funding and Contract Management**

We are pleased to provide an update on the progress in transitioning child care responsibilities from the Ministry of Children and Youth Services (CYS) to the Ministry of Education (EDU). This transition supports the government's vision of a more seamless, integrated system for young children and families.

On April 27, 2010, the government announced that child care responsibilities would be transferring from CYS to EDU. The first phase in this process was transferring child care policy from CYS to EDU's Early Learning Division. This phase has been completed.

The next phase involves the transfer of child care funding and contract management. Effective January 1, 2011, EDU will assume responsibility for these functions. The Licensing and enforcement functions for child care will remain with CYS at this time.

Throughout this transition period, our primary focus is to ensure continuity of services to children and their families. Our Ministries will continue to work closely together to ensure a smooth transfer of knowledge and responsibilities.

In the near future you will be receiving additional details regarding next steps in the process to support the transition, and to advise you of your new contacts in the Ministry of Education.

Your ongoing cooperation and commitment to the delivery of high quality child care during this transition is appreciated.

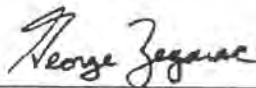
If you require additional information please contact:

Pam Musson,
Director, Early Learning and Child Care Implementation Branch
Ministry of Education, Early Learning Division
(416) 314-8192
Pam.Musson@ontario.ca

Sincerely,



Kevin Costante
Deputy Minister of Education



George Zegarac
Deputy Minister of Children and Youth
Services

Copy: Darryl Sturtevant, Assistant Deputy Minister, Strategic Policy and Planning,
Ministry of Children and Youth Services
Nancy Matthews, Assistant Deputy Minister, Service Delivery, Ministry of
Children and Youth Service
Jim Grieve, Assistant Deputy Minister, Early Learning, Ministry of Education
Gabriel Sékaly, Assistant Deputy Minister, E/S Business and Finance,
Ministry of Education
Ministry of Education, Executive Team

Return to Report

School Board	2010	2011	2012	2013	2014
Renfrew County District School Board Ministry of Education Funded	Palmer Rapids Beachburg Cobden	Admaston Township Highview (Pembroke)	Herman Street (Petawawa) Pine View (Petawawa) Queen Elizabeth (Renfrew) Champlain Discovery (Pembroke) Central (Renfrew)	Eganville District Rockwood AJ Charbonneau (Arnprior) General Lake (Petawawa) Killaloe Walter Zadow (Arnprior) Sherwood (Barry's Bay)	
Non Ministry of Education Funded	McNab (Arnprior) Westmeath Madawaska	New K-12 school (Deep River)	Pinecrest (Petawawa)		
Renfrew County Catholic District School Board Ministry of Education Funded	Holy Name (Pembroke) St. Mary's (Deep River) St. John Bosco (Barry's Bay)	Our Lady of Fatima (Renfrew) Our Lady of Lourdes (Pembroke)	St Thomas the Apostle (Renfrew) St Francis of Assisi (Petawawa)	St. Joseph's (Calabogie) St. Anthony's (Chalk River) George Vanier (Combermere) St. Michael's (Douglas) St James (Eganville) St Andrews (Killaloe) St Casimir's (Round Lake Centre) John XXIII (Arnprior) St. Joseph's (Arnprior) Cathedral (Pembroke) St. Mary's (Wilno) Our Lady of Sorrows (Petawawa)	
Non Ministry of Education Funded	Our Lady of Grace (Westmeath)				
Conseil des écoles publiques de l'Est de l'Ontario	L'Equinox (Pembroke)				
Conseil des écoles catholiques de langue française du Centre Est	Jeanne-Lajoie (Pembroke) - Unknown				

School Board	2010	2011	2012	2013	2014
Daycares Within 10 Kilometers	Children's Junction (Deep River) Deep River Nursery School and Childcare Centre (Deep River) Wise Owl (Pembroke) Children's Garden Nursery School (Pembroke) Homemade Tales (County) Columbus House (Pembroke) Wise Owl (Barry's Bay)	Columbus House (Renfrew) Child's Paradise (Renfrew)	Kinder Connection Nursery School (Petawawa) Lil' Troopers Daycare (Petawawa)	Pineridge (Arnprior) Kidd's Learning Centre (Arnprior) Ketcha Star Daycare (Eganville) Chalk River Nursery School	
Daycares Within Schools			Kiddie Kollege Nursery School (Petawawa) * PMFRC Nursery School, will most likely stay within base	Garderie l'Arc-en-ciel (Pembroke) (2010) Wise Owl (Barry's Bay) (2010) Garderie les petite mains (Pembroke) Leaps and Bounds (Arnprior) Kidz Kastle Children's Centre (Killaloe)	

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**County of Renfrew
General Revenue Fund - Social Services Summary
As at November 30, 2010**

Month Actual	Month Budget	Variance	Description	YTD Actual	YTD Budget	Variance	Full Year Budget
180,107	160,253	19,854	Social Assistance - COA	1,696,540	1,843,763	(147,223)	2,050,718
591,707	639,795	(48,088)	Social Assistance - Benefits	6,906,761	7,037,745	(130,984)	7,677,528
86,535	104,332	(17,797)	Ontario Works	1,050,026	1,184,980	(134,954)	1,319,681
2,808,706	2,740,240	68,466	ODSP	30,749,919	30,142,640	607,279	32,882,884
0	8,718	(8,718)	Homelessness	103,851	95,898	7,953	104,610
0	0	0	NCB	0	0	0	0
238	4,764	(4,526)	Eligibility Review Officer	61,525	54,809	6,716	61,525
4,164	7,960	(3,796)	Enhanced Employment Services	35,188	90,030	(54,842)	100,000
0	0	0	Emergency Energy Fund	22,336	16,320	6,016	16,320
6,444	0	6,444	OW Local Change Project	6,444	0	6,444	0
0	565	(565)	Family Support Worker	0	6,215	(6,215)	6,775
3,677,901	3,666,627	11,274	Total Expenses	40,632,590	40,472,400	160,190	44,220,041
(109,177)	(98,492)	(10,685)	Social Assistance - COA	(1,056,513)	(1,160,713)	104,200	(1,302,984)
(508,859)	(549,965)	41,106	Social Assistance - Benefits	(5,929,306)	(6,049,615)	120,309	(6,599,571)
(74,245)	(89,577)	15,332	Ontario Works	(899,989)	(1,017,395)	117,406	(1,133,044)
(2,619,269)	(2,555,822)	(63,447)	ODSP	(28,681,430)	(28,114,042)	(567,388)	(30,669,873)
0	(8,718)	8,718	Homelessness	(103,851)	(95,898)	(7,953)	(104,610)
0	0	0	NCB	0	0	0	0
(238)	(4,764)	4,526	Eligibility Review Officer	(61,525)	(54,809)	(6,716)	(61,525)
(8,839)	(7,960)	(879)	Enhanced Employment Services	(51,013)	(90,030)	39,017	(100,000)
0	0	0	Emergency Energy Fund	(22,336)	(16,320)	(6,016)	(16,320)
(6,444)	0	(6,444)	OW Local Change Project	(6,444)	0	(6,444)	0
0	(2,083)	2,083	Family Support Worker	0	(22,913)	22,913	(25,000)
(3,327,070)	(3,317,381)	(9,689)	Total Revenues	(36,812,407)	(36,621,735)	(190,672)	(40,012,927)
350,831	349,246	1,585	Ontario Works Net Costs	3,820,183	3,850,665	(30,482)	4,207,114
39,758	43,612	(3,854)	Child Care Net Costs	470,663	482,195	(11,532)	524,288
337,107	438,313	(101,206)	Social Housing Net Costs	3,542,588	3,727,404	(184,816)	3,830,376