Homelessness Prevention Program
Fact Sheet

The Homelessness Prevention Program (HPP) helps to prevent homelessness for low-income households within Renfrew County by providing financial assistance for eligible expenses and items.

To qualify, the annual income of a household must be within the levels defined by the Statistics Canada – Low Income Measures (LIMS) chart and household assets must not exceed $1000.

Please ensure that your application is completed and that all required documents are submitted. If you require assistance or have any questions concerning eligibility, please contact your nearest Ontario Works office.

Examples of eligible items:

- Hydro arrears to prevent disconnection
- Rental arrears to prevent eviction
- Fuel arrears to prevent disconnection

NOTE: All eligible funding is issued directly to the vendor - for example, a landlord or utility.

Examples of required documents:

- Identification (health card, SIN card, and/or birth certificate)
- Proof of address (lease, letter from landlord, tax bill, or mortgage statement)
- Last 30 days of banking
- Pay stubs
- Utility disconnection notice or utility bill

Applications are available at the County of Renfrew Ontario Works offices.
Low-Income Energy Assistance Program

for

Hydro One or Enbridge please call: 1-855-487-5327

Ottawa River Power Corp or Renfrew Hydro, please contact your local Ontario Works office

The Low-Income Energy Assistance Program (LEAP) Emergency Financial Assistance (EFA) was developed by the Ontario Energy Board (OEB). The LEAP EFA is a grant program intended to provide emergency relief to eligible low-income customers who may be experiencing difficulty paying current utility arrears. It is intended to be applied to outstanding utility bill payments. It is not intended for security deposit payments or to provide regular or ongoing bill payment assistance. Assistance should allow the applicant to maintain or reconnect, and sustain the utility service.

Eligibility Criteria

1. The applicant must be a low-income customer of an electricity or natural gas company within the County of Renfrew.
2. The applicant must reside at the address for which there are arrears.
3. The applicant’s income falls at or below the Low-Income Measures (LIMS) chart. Examples of “income” include: earnings, support, pensions, EI, WSIB, OW, ODSP, etc. for all persons 18 years and older.
4. The applicant is at risk of disconnection or the electricity or natural gas has been disconnected.
5. Assistance should allow the applicant to maintain or reconnect and sustain the utility service.
6. An application is completed and if the customer qualifies as low income, the utility company is notified, and the low income status remains in effect for two years.
7. Funding can only be accessed once per year per utility (hydro, gas). The maximum assistance available for hydro is $500, or $600 for electrically heated homes. The maximum assistance available for gas is $400.

Low-Income Energy Assistance Program applications for:

Hydro One and Enbridge are completed by calling 1-855-487-5327.

Ottawa River Power Corp or Renfrew Hydro are available by contacting your local Ontario Works office.
Homelessness Prevention Program (HPP)

1. Applicant's name and date of birth:
   First name: ___________________ Last name: ___________________ DOB: ___________________ (dd/mm/yy)

2. Address:
   Street number and name: ___________________ Town/City: ___________________

3. Contact phone number:
   Home phone: ___________________ Cell phone/alternate: ___________________

4. Do you live with other people? If yes, list their name(s), date of birth, and relationship to you.
   
<table>
<thead>
<tr>
<th>FIRST NAME</th>
<th>LAST NAME</th>
<th>DOB (dd/mm/yy)</th>
<th>RELATIONSHIP (ex. spouse/child/roommate)</th>
</tr>
</thead>
</table>

5. MONTHLY SHELTER COSTS
   
<table>
<thead>
<tr>
<th>Mortgage/Taxes</th>
<th>Rent</th>
<th>Hydro</th>
<th>Water/Sewer</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Tenant/House Ins.</td>
<td>Heat</td>
<td>Heating Method</td>
<td>Other</td>
</tr>
<tr>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>

6. Identify all household income:
   
   - Ontario Works (OW) Amount: ___________________
   - Ontario Disability Support Program (ODSP) Amount: ___________________
   - Child Tax Benefit/Universal Childcare Benefit Amount: ___________________
   - GST/Trillium Amount: ___________________
   - Workplace Safety and Insurance Board (WSIB) Amount: ___________________
   - Employment Insurance (EI) Amount: ___________________
   - Canada Pension Plan (CPP) Amount: ___________________
   - Old Age Security/Guaranteed Income (GIS) Amount: ___________________
   - Earnings Amount: ___________________
   - Other Amount: ___________________

7. Check the item and write the amount you are applying for:
   
   - Hydro arrears to prevent disconnection Amount: ___________________
   - Rental arrears to prevent eviction Amount: ___________________
   - Fuel arrears to prevent disconnection Amount: ___________________
APPLICATION AGREEMENT &
CONSENT TO DISCLOSURE AND RELEASE OF PERSONAL INFORMATION

Applicant's Name ____________________________

Co-Applicant's Name ____________________________

- I/We affirm that the information provided within this application is true.
- I/We understand that approval or payment of funds is not guaranteed.
- I/We agree to make a payment arrangement with the service provider (utility company or landlord), should my/our expenses exceed what is approved by the Homelessness Prevention Program.
- I/We agree to direct payment arrangement from my OW/ODSP (if applicable).
- I/We understand that failure to pay the service provider as agreed, may result in the disconnection of the utility and/or eviction and that I may not be eligible for further assistance from the Homelessness Prevention Program.
- I/We consent to the disclosure/release of personal information to an authorized representative of the County of Renfrew Social Services Department for the purpose of determining or verifying eligibility for financial assistance from the Homelessness Prevention Program.
- I/We further consent specifically to the exchange of information between the County of Renfrew Social Services Department and any utility company, landlord, municipality, social services program, Ontario Works, Ontario Disability Support Program (including access to electronic data) or other person or business whatsoever that is necessary to determine whether I/we are eligible for assistance from the Homelessness Prevention Program.
- I/We have read or have had this document read to me/us and understand the terms of the Application Agreement and Consent and Disclosure/Release of Information set out above.
- I/We are at least 18 years of age.
- I/We agree that this application/consent is valid for one year from the date signed.

Applicant's Signature ____________________________ Date ________________

Co-Applicant's Signature ____________________________ Date ________________

PLEASE PROVIDE A COPY OF THE FOLLOWING DOCUMENTS:

<table>
<thead>
<tr>
<th>Document</th>
<th>Copy Provided for File</th>
<th>Visually Verified (OW/ODSP only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identification</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>2 Applicant, 1 for everyone else</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Proof of ALL Income</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Rent/Lease, Mortgage</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Current Bank Statement</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Life Insurance/Other Assets</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Hydro Disconnection Notice</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Fuel Disconnection Notice (gas, propane, etc)</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Eviction Notice</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Income Tax</td>
<td>YES</td>
<td>N/A</td>
</tr>
<tr>
<td>Other</td>
<td>YES</td>
<td>N/A</td>
</tr>
</tbody>
</table>


Low-Income Energy Assistance Program (LEAP)
for Hydro & Enbridge
1-855-487-5327

Energy Conservation Programs
Includes new light bulbs, power bar, shower head, pipe insulation, new fridge, freezer, air conditioner, dehumidifier if old ones not efficient.

**Hydro One:**
Call: Greensaver at 1-855-591-0877
Website: greensaver.org/homeassistance
Email: HAP@greensaver.org

**Ottawa River Power:**
Call: Envirocentre 1-877-580-2582
Website: envirocentre.ca/freestuff
Email: enviro@envirocentre.ca

**Renfrew Hydro:**
Call: Envirocentre 1-877-580-2582
Website: envirocentre.ca/freestuff
Email: enviro@envirocentre.ca

**Enbridge:**
Call: Envirocentre 1-877-580-2582
Website: envirocentre.ca/freestuff
Email: enviro@envirocentre.ca

**Enbridge Winterproofing Program**
See brochure in Ontario Works offices or online at enbridgegas.com/winterproofing