

MIRAMICHI LODGE TELEPHONE DIRECTORY: 613-735-0175

In an effort to provide you with the best telephone service possible but achieve efficiencies, we have an automated telephone service. Please follow the prompts. If you know the extension of the person you are calling, you can enter it as soon as you hear the automated voice.

Remember that if you are a family member of our residents, you can reach the nursing staff* directly '24/7' at any time:

To contact a Resident Home Area (unit), **PRESS 4** and then the appropriate number for the Resident Home Area, as follows:

RHA	NUMBER
1A	1
2A	3
3A	5

RHA	NUMBER
1B	2
2B	4
3B	6

If nursing staff* are unable to answer the phone, your call will automatically be forwarded to the RPN*.

To reach the RN* Mon. to Fri. from 7:00 am to 11:00 p.m.:

RHA – 1A, 1B and 2A175
 RHA – 2B, 3A and 3B275

To reach the RN* from 11:00 p.m. to 7:00 am and/or Sat. & Sun (all shifts):

ALL RHA's175

***PLEASE NOTE: IF THERE IS NO ANSWER, IT MEANS NURSING STAFF ARE PROVIDING RESIDENT CARE OR ON THE PHONE WITH THE DR. OR ANOTHER FAMILY – PLEASE CALL BACK**

For the Staff Directory **PRESS 5** and follow the prompts. Some of the most common extensions are:

Administrator, Shelley Sheedy	214	Food Services Supervisor, Sherri Hendry	134
Administration Supervisor, Colin Howard	114	Hairdresser	113
Administrative Asst., Karen Fabian	215	Meals on Wheels Clerk, Brendan Mellish	111
Administrative Asst. Finance, Angela Clouthier	115	Nurse Practitioner, Greg Crowder	310
Client Programs Supervisor, Nancy Lemire	122	Physiotherapist, Karen Gauthier	218
Dental Hygienist, Diane Barron	307	Resident Care Coordinator, Dee Colborne	131
Dietitian, Shelley Bulmer	219	Resident Care Coordinator, Ria MacDonald	121
Director of Care, Mike Blackmore	216	Secretary II, Vicki Kelly	100
Environmental Services Supervisor, Darhl Burger	136		

To leave a message in our general mail box (which is checked regularly during regular business hours and forwarded to the appropriate staff member): **PRESS 0.**