



REQUEST FOR PROPOSAL RE-2026-04-RP

Janitorial Services

Multi-Facility Portfolio

Paramedic Bases and Patrol Garages

ISSUED: January 26, 2026

MANDATORY SITE VISIT: Not Applicable

SUBMISSION DEADLINE: February 26, 2026 – 2:00 pm, Local Time

**THE CORPORATION OF THE COUNTY OF RENFREW
DEVELOPMENT AND PROPERTY DEPARTMENT**

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Pembroke, ON K8A 6W5

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1. PROJECT SUMMARY

The County of Renfrew is requesting proposals for companies to provide Janitorial Services for a portfolio of County owned facilities. The work is organized into two distinct Schedules reflecting different facility types and service requirements.

The intent of this Request for Proposal is to secure consistent, reliable, and professional janitorial services that maintain a high standard of cleanliness, safety, and appearance across all facilities.

The initial term of the Contract shall be for one (1) year, commencing April 1, 2026. At the sole discretion of the County, the Contract may be extended for up to three (3) additional one-year terms, to a maximum end date of March 31, 2030, subject to satisfactory performance and annual approval.

2. PROPERTY DESCRIPTION

Refer to Appendix F for floor plans.

Janitorial services shall be provided on a bi-weekly (once every two weeks) basis at the following sites.

Schedule A – Schedule of Services

Paramedic Bases

- 91 Meehan Street, Arnprior, Ontario
- 34254 Highway 41, Eganville, Ontario
- 721 Deacon Street, Pembroke, Ontario
- 37 Banting Drive, Deep River, Ontario
- 18 Billings Street, Barry's Bay, Ontario
- 170 Civic Centre Road, Petawawa, Ontario

Patrol Garages

- 81 Main Street, Cobden, Ontario
- 556 White Water Road, Pembroke, Ontario
- 1460 Lochwinnoch Road, Renfrew, Ontario
- 758 Mill Street, Calabogie, Ontario
- 6096 Palmer Road, Palmer Rapids, Ontario

3. PROJECT DELIVERABLES

The Contractor shall provide all labour, supervision, equipment, and supplies required to deliver janitorial services in accordance with the applicable Schedule(s).

All work shall be carried out in compliance with:

- Ontario Occupational Health and Safety Act
- WHMIS requirements
- All applicable municipal, provincial, and federal regulations

4. PROJECT SCHEDULE

- RFP for Janitorial Services IssuedJanuary 26, 2026
- Mandatory Site VisitNot Applicable
- RFP Closing (02:00pm).....February 26, 2026
- RFP for Janitorial Services AwardedMarch 12, 2026

5. PROPOSALS

Proposals shall include the following information:

(a) Pricing

Fees are to be quoted as lump sum costs separately for each Schedule using the Bid Form provided. **HST excluded.**

(b) Company Profile and Experience

Provide an overview of the company, years in operation, and experience delivering janitorial services for similar facilities.

(c) Staffing and Supervision

Identify supervisory personnel and describe staff training, mandatory criminal background screening for all personnel assigned to County facilities (including supervisors), and quality control and inspection practices.

(d) Methodology/Scope of Services

Describe the proposed approach to meeting the requirements of each Schedule, including cleaning methods, equipment, and frequency compliance.

EVALUATION CRITERIA

Request for Proposals will be assessed on the following weighted criteria:

- Pricing 40%
- Company Profile and Experience..... 20%
- Staffing and Supervision..... 20%
- Methodology/Scope of Services..... 20%

An Evaluation Committee will evaluate each of the RFP's received in accordance with the evaluation criteria as set out above. The Committee reserves the right to enter into further discussions in order to obtain information that will allow the Committee to reach a decision with a Respondent to the RFP.

The County reserves the right to interview any, all or none of the Respondents that have submitted a Proposal so as to provide the Evaluation Committee with additional insight into the Respondent's ability to meet the requirements as requested in the RFP.

The County will assess all proposals received in response to this RFP. The Proponent, by providing a Proposal in response to this RFP, specifically acknowledges and agrees that the Proposal selected by the County is at the sole discretion of the County and may not represent the lowest tendered cost and further specifically acknowledges and agrees that the County, in its sole discretion, may choose not to select any Proposal. The County shall not be responsible to any Proponent for any liabilities, costs, expenses, losses or damage incurred by any Proponent arising from the selection of any Proposal, the rejection of all Proposals and/or the assessment made by the County in respect of any Proposals. Submission of a Proposal constitutes acceptance of the above conditions as well as agreement by the Proponent that the Proponent shall have no claim of any kind whatsoever as against the County as a result of participating in this RFP.

6. OPTION TO EXTEND

At the sole discretion of the County, and subject to the Contractor's satisfactory performance, the County may extend the Contract for up to three (3) additional one-year terms following the initial one-year Contract term. Any extension shall be on the same terms and conditions as the original Contract, except for the Contract Price, which shall be subject to negotiation between the County and the Contractor. In no event shall the total Contract term extend beyond March 31, 2030. Should the parties fail to reach agreement on pricing for any extension term, the extension shall not proceed.

7. DOCUMENTATION

Contract

If and when the County proceeds with the Proposal, the successful Proponent will be required to enter into a Contract with the County of Renfrew.

8. MISCELLANEOUS

- Non-Mandatory Site Visit

There will not be a mandatory site meeting for this RFP. Contractors will have the option to attend an optional site visit at a paramedic base and a patrol yard following the completion of the mandatory site inspection for RFP RE-2026-01-RP.

Contractors wishing to attend must be present at the front entrance of 80 McGonigal Street West, Arnprior, Ontario, K7S 1M3 at 10:00 a.m. on February 6, 2026.

It remains the Contractor's responsibility to familiarize themselves with the site conditions and the scope of work outlined in this RFP. Failure to attend any optional site visit shall not relieve the Contractor of their obligations under the Contract, nor shall it be grounds for any claim or adjustment.

- Health & Safety

All work performed under an ensuing agreement between the County and a Proponent must be carried out in accordance with the terms and conditions of *Ontario Health & Safety Act*, R.S.O., 1990, as amended.

- Municipal Freedom of Information & Protection of Privacy Act

All submissions become the property of the County of Renfrew and are subject to disclosure under the *Municipal Freedom of Information & Protection of Privacy Act*, R.S.O. 1990.

- Insurance

The Proponent must provide evidence of appropriate liability insurance coverage (minimum \$2 million).

- Commercial General Liability Insurance

- WSIB

The Proponent will provide a current Clearance Certificate from the Workplace Safety and Insurance Board.

- Accessibility Declaration

The successful proponent will be required to provide an executed Accessibility Declaration. A sample copy is attached as Appendix D.

- Confidentiality Agreement

The successful Proponent will be required to provide an executed Confidentiality Agreement. A sample copy is attached as Appendix E.

- Addendum

Verbal information, directions and opinions, from whatever source, do not supersede nor do they elaborate upon the requirements of this RFP. Any changes in this RFP and the requirements hereunder shall be provided in writing by the County to all Proponents in the form of a numbered addendum.

- Questions/Inquiries

If a Proponent needs to address any discrepancies, errors and/or omissions in the RFP Document, or if they are in doubt as to any part thereof they shall submit questions in writing through:

realestatetenders@countyofrenfrew.on.ca

10. REQUEST FOR PROPOSAL CLOSING

(a) Date of Closing

Request for Proposal submissions shall be made prior to **2:00 p.m. EST on February 26, 2026.**

INSTRUCTION TO TENDERERS

1. REVIEW OF THE SPECIFICATIONS

- 1.1 Bidders are required to read and study all parts of this Specification to completely familiarize themselves with the document.
- 1.2 Bidders desiring further information submit an inquiry through Bids and Tenders:

If a Proponent needs to address any discrepancies, errors and/or omissions in the RFP Document, or if they are in doubt as to any part thereof they shall submit questions in writing through:

realestatetenders@countyofrenfrew.on.ca

2. EXAMINATION OF PREMISES

- 2.1 Each bidder shall visit and examine the site and building thereon and obtain for themselves a clear and comprehensive knowledge of the physical conditions and limitations thereof, insofar as they may affect this Work.

3. ADDENDA

- 3.1 Should a Bidder notice any condition that may adversely affect the Work or the RFP preparation, they are required to contact the County as noted above prior to closing of the RFP. If required, Addenda will be issued to all Bidders outlining revised requirements.
- 3.2 Bidders may during the tendering period, be advised by Addenda of required additions to, deletions from, or alterations to, the requirements of the Tender Documents. All such changes shall become an integral part of the Tender Documents and shall be allowed for, in arriving at the Total Tender Price.
- 3.3 Bidders shall insert, in the space provided in the Tender Form, the Addendum numbers of all Addenda received by them during the tendering period, as well as any bound into the Specifications. If no Addendum has been received, the word "NONE" shall be inserted in the space provided.
- 3.4 Each Bidder shall be responsible to verify that all Addenda have been received before depositing the RFP.

3.5 Addenda will not be issued by the County after twelve o'clock noon, on the third day of business prior to RFP closing date, without providing an extension of time.

4. PROPOSAL SUBMISSION PROCESS

4.1 ELECTRONIC SUBMISSIONS for RE-2026-04-RP submitted to the County of Renfrew Development and Property (the "Department") must be received by **2:00 p.m.** local time on **February 26, 2026** clearly labelled **CONFIDENTIAL BID RE-2026-04-RP** in the subject line to:

realestatetenders@countyofrenfrew.on.ca

4.2 The County of Renfrew will not be responsible for late submissions.

4.3 The County is not responsible for technical issues or delays in submission. Proponents are encouraged to submit well in advance of the deadline.

4.4 Electronic PDF files of the plans, specifications and tender form are available for download free of charge for registered bidders. Hard copy plans, Specifications and Tender forms may be obtained from the Department for a non-refundable fee of One hundred (100) Dollars.

4.5 The County reserves the right to waive irregularities and to reject any or all bids. The County may, in its sole and unfettered discretion, consider compliant any bid not prepared and/or not submitted in accordance with the provisions hereof and may waive any informalities or reject any and all bids.

4.6 It is the responsibility of the Proponent to understand all aspects of the RFP. Should any details be lacking or omitted or any errors appear in the RFP document, it shall be understood and is agreed upon by the Proponent, that the proposal shall be evaluated as submitted. The County shall not be responsible for any interpretation or misunderstanding of the RFP on the part of the Proponent, regardless of the cause of that interpretation or misunderstanding.

4.7 The County reserves the right not to accept any proposal and shall not be obliged in any manner to any Proponent whatsoever until a contract has been entered into between the County and the Proponent.

5. AGREEMENT

5.1 Should the Contractor's Tender be acceptable to the County, then the Contractor shall enter into an Agreement with the Owner. The form of the Agreement shall be as per the "Specimen" Agreement included in these Tender Documents.

GENERAL CONDITIONS

1. DEFINITIONS

1.1 Wherever the following words are used in the documents it shall be understood that they mean as follows:

1.1.1 "Tender Documents", before execution of the Contract, means these documents listed on page titled List of Contents, commonly and herein referred to as the "Specifications".

1.1.2 "Contract Documents" means the "Tender Documents" as executed upon the award of the Contract.

1.1.3 "County" or "Owner" means the Warden of the Corporation of the County of Renfrew or his/her authorized representative.

1.1.4 "Contractor" means the successful Tenderer with whom the County has signed a Contract.

1.1.5 "Contractor" or "Contractor's Employees" means staff directly and indirectly employed by the Contractor.

1.1.6 "Work" means and includes the whole of the services, materials, matters and things required to be done, furnished and performed by the Contractor under the term of this Contract.

1.1.7 "Satisfactory", "approved", "adequately", "suitable" or similar words or phrases mean, unless the context proves otherwise, "satisfactory to the County", "approved by the County", "adequately to the County's satisfaction", "suitable to the County", etc.

1.1.8 "Default" means failing to comply with the Specifications and failing to perform to the satisfaction of the County.

2. DOCUMENTS

- 2.1 These Specifications are not intended as detailed description of maintenance methods and service requirements, but serve to indicate particular requirements in the completed work. These specifications are also not intended to include all of the detailed requirements necessary; **therefore the Contractor shall undertake to perform all such obvious duties and responsibilities in maintaining the building to a quality standard.**
- 2.2 Words used in the Contract Documents importing the singular number of the masculine gender only, include more persons, parties or things of the same kind than one, and females as well as males and the converse.
- 2.3 During the execution of the Work, the Contractor shall advise the County promptly of:
 - 2.3.1 Any contradiction, discrepancies or errors found or noted in the Contract Documents.
 - 2.3.2 Supplementary details, instructions or directions that do not correspond with those contained in the Contract Documents.
 - 2.3.3 Any omissions, or other faults, that become evident which should be corrected in order to execute the Work in accordance with good standard practice.
- 2.4 After advising the County of such discrepancies except in emergency situations, no further work in the affected area shall proceed until instruction rectifying the situations is received from the County.
- 2.5 Should the Contractor fail to comply with these requirements, he/she will be held responsible for any resulting circumstances, conditions, and costs.

3. MATERIALS

- 3.1 All materials, plant and equipment supplied for the Work of this Contract shall be of the best quality and as far as possible are of Canadian manufacture.
- 3.2 Materials shall be delivered to the building in original containers bearing the Suppliers' original labels.
- 3.3 Materials, plant and equipment will not be supplied by the County unless specifically stated in the Specifications.

- 3.4 The County will not give any assistance in the procurement of, or allotment of any materials or products to be used in, and necessary for, the carrying out and completion of the Work. The Contractor must make his own arrangements for the supply of materials and/or products specified or required.
- 3.5 All materials stored and utilized on County premises during the term of this Contract shall be accompanied by appropriate WHMIS documentation. A comprehensive inventory of MSDS shall be provided to the Owner and updated on a quarterly basis. Material storage will be as detailed in the MSDS or as requested by the Owner ensuring that all applicable precautions are observed.
- 3.6 Should the County supply certain equipment to enable the Contractor to perform the Work, such equipment shall not be removed from the premises without the County's written authorization.

4. LABOUR

- 4.1 All work shall be performed by persons qualified and skilled to carry out and perform the duties required in this Contract.
- 4.2 Local labour shall be employed as far as practicable. The hours of work, the rates of wages paid and the working conditions shall be in accordance with Employment Standards. Increases in the cost of performing the work due to wage increases or adjustments, shall be borne by the Contractor without additional cost to the County.
- 4.3 The Contractor shall submit to the County upon request, names and addresses of all individuals who will be performing the Work. The Contractor will then take appropriate action to obtain any necessary security clearance for these employees and as a minimum supply to the County a Criminal Record Check supplied by a local policing organization for each employee.
- 4.4 Any of the Contractor's staff not acceptable to the County because of incompetence, improper conduct or security risk will be removed from the site of the Work and replaced forthwith, unless the Contractor can show good reason to the contrary.
- 4.5 The successful Contractor may be required to obtain bonding for all employees engaged in performing the Work. If a bond is deemed necessary, the County will be responsible for the cost of the bond.

5. SUPERVISION AND CO-ORDINATION

- 5.1 The Contractor shall appoint an experienced Supervisor to be in responsible charge of all the Work required under the Contract.
- 5.2 This Supervisor must be acceptable to the County and have authority to receive on behalf of the Contractor any order to or communication relating to the Work.
- 5.3 The Supervisor shall be readily accessible to the County's personnel at all times. The Supervisor is required to contact the Owner and be present on the premises on a weekly basis, at a minimum.
- 5.4 The Contractor shall supervise and co-ordinate all phases of Work and shall co-operate fully with all representatives of the County during the performance of the Work of this Contract.

6. SAFETY AND PROTECTION

- 6.1 The Contractor shall be knowledgeable of and abide by the provisions of all legislative enactments, by-laws and regulations in regard to safety in the Province of Ontario.

7. DAMAGES AND RESPONSIBILITIES

- 7.1 The Contractor shall employ such methods as necessary to avoid defacement or damage to the County's property, and shall ensure that all materials used are compatible with the surfaces on which they are used.
- 7.2 The Contractor shall be responsible for all damage caused by his employees, his equipment or his supplies, to the County's property, equipment, buildings and building contents.
- 7.3 Damage shall be made good with new materials as required to match the existing work, in kind, quality and workmanship, to the satisfaction of the County and the cost thereof shall be paid by the Contractor.

8. LIABILITY INSURANCE

- 8.1 The Contractor shall protect himself and indemnify and save the County harmless from any and all claims which may arise from the Contractor's and its sub-contractor's operations under the Contract where bodily injury, death or property damage is caused

and for this purpose shall without restricting the generality of the foregoing, maintain insurance acceptable to the County and subject to limits of not less than five million dollars (\$5,000,000.00) inclusive per occurrence for bodily injury, death and damage to property including loss of use thereof.

- 8.1.1 The successful Tenderer shall, upon receipt of notification from the County that he is to be awarded the Contract, submit a copy of his policy to the County. The copy of the policy must be lodged with the County before the Contractor starts work on site. The County reserves the right of approval of the Insurance Company involved.
- 8.2 The Contractor shall protect the workmen engaged in the Work against loss or damage from any accident and shall furnish evidence of coverage under the *Worker's Compensation Act*.

9. INDEMNIFICATION

- 9.1 The Contractor shall indemnify and save harmless the County from and against all claims, losses, costs, damages, suits, proceedings, or actions arising out of or related to the Contractor's and its sub-contractors activities in executing the Work, including his omissions, improper acts or delays in executing the Work.

10. CHANGE IN THE WORK

- 10.1 The County, without invalidating the Contract, may make changes by altering, adding to, or deducting from the Work. The Contract Sum shall be adjusted accordingly, upon mutual agreement between the County and the Contractor. All additional work shall be executed under the conditions of this Contract.
- 10.2 No variations from the Work that may result in a change to the amount of the Contract will be proceeded with, until proper approval has been obtained by the Contractor in writing from the County.

11. TAXES

- 11.1 Unless otherwise stated herein, the Contractor shall pay all applicable taxes, customs duties and excise taxes with respect to the Contract.
- 11.2 Any increase or decrease in costs to the Contractor due to changes in such taxes, and

duties after the date of the bid shall increase or decrease the Contract Sum accordingly.

12. PAYMENTS

- 12.1 At the end of each payment period, the Contractor shall submit a proper progress billing for approval and processing on a day to be mutually agreed upon.
- 12.2 The County shall, within ten (10) days of receipt of the progress billing, certify the account for payment.
- 12.3 The County will advise the Contractor, promptly in writing, of any changes to the progress billing.
- 12.4 The County shall, not later than thirty (30) days after the date of certification, make payment to the Contractor in the amount certified.
- 12.5 Final payment shall be made to the Contractor thirty (30) days from the date of the Certificate of Completion.
- 12.6 No changes to the Contract Price will be processed until a written Change Order has been issued by the County.
- 12.7 Where the Contractor fails to perform any of the specified Work to the satisfaction of the County, the County shall deduct the cost of such work from the Contractor's monthly payments.

13. PERMITS AND BY-LAWS

- 13.1 The Contractor shall make himself fully acquainted with all provincial, municipal and other by-laws relating to the Work herein specified since he will be required to comply with such by-laws without extra compensation of any nature.
- 13.2 The Contractor must obtain and pay for all permits required for the execution of the Work included in these Documents, and must pay for all charges incidental to such permits.

14. NON-CONFORMANCE CLAUSE

- 14.1 Failure by the Contractor to complete scheduled tasks as outlined in Appendix A shall constitute a non-conformance. Where three (3) substantiated consecutive non-conformances occur within a three (3) month period, the County shall have the right to

terminate the Contract immediately without penalty. Documentation of non-conformance shall be based on the Supervisor's reports and County inspections.

15. COMMENCEMENT AND TERMINATION

- 15.1 The Contractor shall commence work on the date stated in the Agreement between Owner and Contractor and shall continue for the period of time designated therein unless terminated in accordance with the provisions of this Contract.
- 15.2 The County reserves the right to terminate the Contract immediately upon giving written notice to the Contractor in the event of the Contractor being adjudged a bankrupt or making a general assignment for the benefit of his creditors, or a receiver being appointed on account of the Contractor's insolvency.
- 15.3 The County reserves the right to terminate the Contract upon giving seven days (7) written notice to the Contractor in the event of the Contractor:
 - neglecting or failing to prosecute the Work property or diligently;
 - refusing or failing to supply enough properly skilled workmen or proper materials;
 - persistently disregarding laws or ordinances or the instructions of the County Designee;
 - and the Contractor fails to rectify or correct the default or delay as required by the said notice within the time so specified.

- 15.4 The County shall give the Contractor sixty (60) days prior notice of any deletion from the Contract in the event of transfer of ownership, sale, or permanent removal from service of any of the services listed herein, and any part of the Work related to such services. The contract Sum shall be adjusted accordingly.

16. ASSIGNMENTS

- 16.1 The Work of this Contract, or any part thereof, shall not be assigned without the written consent of the County.

17. INSPECTION OF THE WORK

- 17.1 The County shall at all times have access to the Work for inspection.
- 17.2 The County will appoint inspectors who will report on the progress of the Work. The County will be the sole judge of the adequacy and completeness of the Contractor's work as spelled out by these Contract Documents.
- 17.3 Should the inspection reveal any deficiency of the Work, the Contractor shall attend the premises to demonstrate the quality of the Work and/or performance of any system of equipment to the satisfaction of the County.
- 17.4 Any Work which has been rejected by the County as failing to conform to the Contract requirements shall be promptly rectified by the Contractor.

18. LIGHTS, HEAT, POWER AND WATER

- 18.1 The County shall supply to the Contractor, all lights, heat, power, hot and cold water as may be reasonable required for the Work, without charge.

19. INTERPRETATION

- 19.1 Should dispute arise regarding the meaning or intent of the Contract Documents, the decision of the County shall be final.

20. WORKPLACE HAZARDOUS MATERIALS INFORMATION SYSTEM (WHMIS)

- 20.1 The Contractor shall comply with the Workplace Hazardous Materials Information System (WHMIS) requirements, as contained in the *Occupational Health and Safety Act* (OHSA).

20.1.1 Prior to the start of the work, and during the full term of the Contract, the Contractor shall provide the County with unexpired Material Safety Data Sheets (MSDS) and listings of all hazardous materials intended for use on site by the Contractor. All documentation shall be reviewed and updated quarterly for completeness and validity.

20.1.2 All hazardous materials used and/or supplied by the Contractor shall be labeled in accordance with WHMIS requirements.

20.1.3 The Contractor shall also provide detailed procedures for safe handling, storage

and use of hazardous materials, and shall list any special precautions and safe clean-up and disposal procedures.

- 20.1.4 The Contractor shall obtain from the County a list and MSDSs of hazardous materials that may be handled, stored or used by County employees and/or other Contractors at the locations where the Contractor is going to perform work.
- 20.1.5 The Contractor shall ensure that his/her employees who handle, are exposed to, or are likely to handle or be exposed to hazardous materials, are instructed and trained in accordance with WHMIS requirements.

APPENDIX A **SCHEDULE OF SERVICES**

GENERAL

Prior to commencing any work of this Contract, the Contractor will request a Site Meeting with the Manager of Real Estate and the Manager of Operations.

Due to the business conducted on the premises, diligence and attention to cleanliness, presentability and disinfection is paramount.

SUPERVISOR WEEKLY INSPECTION

The Supervisor shall attend the site once per month, to inspect the quality of work performed.

MONTHLY SUPERVISOR REPORT

The Supervisor shall submit a written quarterly report to the County based on their monthly inspections, noting any deficiencies, corrective actions taken, and recommended changes to improve service.

TIME ALLOTMENT AND WORK FREQUENCIES

1. Hours of Work: Contractor's staff will be on the premises for a minimum period to allow for sufficient attention to all items outlined in this tender document.
2. Days of Week: Work may be carried out on any day of the week. Each facility shall be cleaned once every two (2) weeks (bi-weekly). Work shall not be performed on Statutory Holidays unless otherwise specified in this Request for Proposal. Any work proposed on Statutory Holidays shall require prior approval of the County of Renfrew.
3. Duration of Contract: One year commencing on April 01, 2026. Ending March 31, 2027.

SCOPE OF WORK

The Work of this Contract shall include the supply of all labour, materials, equipment, compensation and liability insurance necessary to carry out Janitorial Services at the County of Renfrew Paramedic Facilities, administrative and crew area only, as described in the List of Contents in strict accordance with the Contract Documents.

The Work of this Contract shall include the supply of all labour, materials, equipment, compensation and liability insurance necessary to carry out Janitorial Services at the County of Renfrew Public Works Patrol Garages, administrative and crew area only, as described in the List of Contents in strict accordance with the Contract Documents.

The contract area shall include all floors, rooms, offices, and common areas within the building envelope.

STORAGE SPACE

Space will be provided for storage of cleaning equipment and supplies on site. These areas are to be kept clear of clutter and refuse with all chemicals stored in original containers with labels visible.

SUPPLIES AND EQUIPMENT

The County shall furnish hand-soap, paper towels and toilet tissue. The contractor shall furnish and provide for all other cleaning supplies and equipment necessary for the proper execution of this contract such as, but not limited to, plastic trash liners, waxes, strippers, cleaners, buffers, vacuum cleaners, mops, buckets and cloths.

CLEANING FUNCTIONS

Note: Where a specific task repetition of one month or more is detailed, the function shall be performed and completed, in its entirety, within 10 working days of the first day of that month.

1. Interior, General

- A. High ledges, tops of partitions and other high areas where dust collects to be dusted four times per year (April, July, October and January).
- B. Ceiling air diffusers, heating convectors and other metalwork to be cleaned two times

per year (June and December).

- C. Door kick plates and hand plates to be washed bi-weekly using an appropriate solution and kept free of marks.
- D. All entrance and cupboard doors and frames to be kept free of all marks at all times. Entrance door handles and body contact points will be cleaned bi-weekly.
- E. Kitchen countertops, sinks and cabinets to be disinfected and wiped down.
- F. All painted walls to be kept free of all marks at all times.
- G. Mouldings, ledges, cupboards, wall fixtures and open shelves to be dusted.
- H. All windowsills, frames, doors and baseboards to be dusted.

2. Entrances and Lobbies

- A. Floors to be swept bi-weekly, using a dust control method.
- B. Floors to be washed and scrubbed bi-weekly.
- C. Slush mats to be vacuumed bi-weekly on both sides.
- D. Glass doors to be cleaned bi-weekly on both sides and glass windows around entrances to be washed on both sides.

3. Floors

- A. Carpet
 - i. Carpets to be vacuumed bi-weekly and corners to be kept clean.
 - ii. Spots to be removed if possible. Spots which cannot be removed by normal means shall be reported to the Owner.
 - iii. Carpets to be deep cleaned every May and November. An allocation for unscheduled deep cleaning of heavily soiled areas, as determined by the Owner, shall be included. Method of deep cleaning to be approved by Owner.

B. Vinyl Composite Tile

- i. Damp mop as required with warm water and a mild detergent to remove stains and other accumulated surface dirt bi-weekly.
- ii. Floors to be waxed one (1) time per year in May.

C. Ceramic Tile

- i. Mop bi-weekly with warm water and neutral detergent.

D. Epoxy Flooring

- i. Mop bi-weekly with warm water and neutral detergent.

4. Walls

- A. All finger marks, smudge marks, splash marks, cobwebs, etc. are to be removed nightly by washing by hand, sponge with detergent solution and rinsed with clear water.
- B. Baseboards shall be clean and free of splash from floor cleaning operations.

5. Washrooms

- A. Bathroom Duty Chart – The Contractor shall develop and implement a bathroom duty chart for each washroom, to be initialed bi-weekly by the cleaning staff after completing assigned tasks. The chart format must be created by the Contractor and approved by the County prior to implementation.
- B. Floors to be swept bi-weekly using a dust control method, also washed bi-weekly with mild detergent.
- C. Toilet seats, bowls, urinals, showers and washbasins to be cleaned and disinfected bi-weekly.
- D. Body contact points in the washrooms such as water taps, receptacles and dispensers, door plates, toilet seats and flush valves to be wiped with damp cloth and disinfected bi-weekly.

- E. Flush tanks, dispensers, receptacles, mirrors, shelves and all exposed piping to be dusted and cleaned bi-weekly.
- F. Sani-cans to be emptied, washed and disinfected bi-weekly and sani-bags to be replaced by Contractor at their expense.
- G. Toilet partitions to be dusted and cleaned bi-weekly.
- H. Wall tiles to be washed and disinfected bi-weekly. Tiles to be kept free of floor splash from floor cleaning operations.
- I. Wastepaper to be removed from wastepaper receptacles bi-weekly.
- J. All toilet bowls and urinals to be descaled bi-weekly using an approved descaler.
- K. Liquid soap containers, toilet paper and paper towels to be replenished bi-weekly. Clean liquid soap dispensers bi-weekly. Additional freestanding paper towel roll to be available at each counter surface at all times.
- L. Refuse receptacles to be washed and disinfected bi-weekly.
- M. The Contractor shall provide urinal deodorant pucks and blocks where applicable.
- N. The County shall provide at our own cost the following washroom supplies:
 - i. **Paper Towels and Toilet Paper Rolls to be provided by the County.**
 - ii. **Liquid Soap to be provided by the County.**

6. Staff Lunchrooms, and Crew Quarters

- A. Floors to be swept bi-weekly using a dust control method, also washed bi-weekly with mild detergent. Carpets to be vacuumed and all stains removed where practicable. Deficiencies shall be reported promptly to the Owner.
- B. Body contact points such as water taps, receptacles and dispensers to be wiped with damp cloth and disinfected bi-weekly.
- C. Wall tiles to be washed and disinfected bi-weekly.
- D. Waste to be removed from receptacles bi-weekly.
- E. Liquid soap containers and paper towels to be replenished bi-weekly. Clean liquid soap dispensers bi-weekly.
- F. Refuse receptacles to be washed and disinfected bi-weekly.
- G. The County shall provide at our own cost the following lunchroom and crew quarters supplies:
 - i. **Paper Towels and Toilet Paper Rolls to be provided by the County.**
 - ii. **Liquid Soap to be provided by the County.**

7. Furniture

- A. Cleared office furniture to be dusted on the horizontal surfaces bi-weekly, using a dust control method. Desk and counter tops to be washed bi-weekly. Linoleum and arborite top desks to be damp wiped and washed bi-weekly.
- B. Exposed vertical surfaces of furniture to be dusted bi-weekly.
- C. Upholstered furniture to be dusted and all finger marks, lint and dust to be removed bi-weekly, damp wiped and polished once a month.

8. Wastepaper Baskets and Recycle Containers

- A. To be emptied bi-weekly, inside and outside surfaces to be washed monthly.

- B. Kitchen type garbage bags are to be placed in all wastepaper baskets and replaced by Contractor at his expense.
- C. Recycle containers are to be emptied bi-weekly combining dry contents to minimize over packaging and disposal.

9. **Garage Areas**

- A. Not Applicable.

10. **Windows**

- A. All exterior windows to be cleaned on the interior side only, one (1) time per year, as directed by the Contract Administrator.
- B. Interior glass in partitions, doors, etc. to be cleaned thoroughly bi-weekly and kept free of fingerprints and dirt at all times.

11. **Waste and Site Cleanliness**

- A. Waste shall be sorted into recyclable and landfill waste and placed in appropriate containers/garbage bags (supplied by the Contractor) bi-weekly and put in location directed by County for Municipal landfill pick-up and Municipal recyclable pickup and disposal. It shall be the Contractor's responsibility to ascertain the Municipality's garbage and recyclable pick-up schedule to ensure prompt disposal.
- B. Strict emphasis will be put on site cleanliness throughout the duration of this Contract. It is the Contractor's responsibility to identify cleaning schedule deficiencies, report to Owner and recommend schedule changes to ensure building cleanliness.
- C. Pick up and remove refuse from all sidewalks, paving stones, building entrances and stairs.
- D. All waste resulting from site cleaning shall be immediately removed from the premises and disposed of.

12. **Drapes and Blinds**

Blinds throughout building are to be thoroughly cleaned annually in May. Contractor will notify the Owner when this operation is to be performed.

13. **Security**

- A. The Contractor will be responsible to close and lock all interior doors while onsite with a schedule to be provided by the County of Renfrew upon acceptance of an Agreement. Interior security doors shall remain closed at all times. Wedging open of doors during non-office hours will not be tolerated.

- B. The Contractor will be responsible to ensure that all exterior doors and gates are secured and locked at all times with a schedule to be provided to the County of Renfrew upon acceptance of an agreement.

APPENDIX B

AGREEMENT BETWEEN OWNER AND CONTRACTOR

THIS AGREEMENT made in duplicate the _____ day of _____, 2026
between the Corporation of the County of Renfrew, represented by the Warden and Clerk of the
County of Renfrew

hereinafter called the "Owner".

and

hereinafter called the "Contractor":

shall be effective from the _____ day of _____ to the _____ day of _____
for a period of one (1) year.

WITNESSETH: that the Owner and the Contractor undertake and agree as follows:

ARTICLE A-1

The Contractor shall provide all labour, material, equipment and services necessary to perform
all work described in the Contract Documents titled as:

RFP RE- 2026-04-RP

Janitorial Services

Multi-Facility Portfolio

February 2026

ARTICLE A-2

The following is an exact list of Contract Documents referred to in Article A-1:

RFP RE-2026-04-RP

Instructions to Tenders

Tender Forms General Conditions Schedule of Services

Agreement between Owner and Contractor

ARTICLE A-3

The Owner shall pay the Contractor in consideration of the performance of the work of this Contract in lawful money of Canada the sum of:

(\$) for a one (1) year period in twelve (12) monthly installments of

(\$) each, subject to the conditions of the Contract. **(HST excluded)**

ARTICLE A-4

The documents listed above thereto annexed and signed in duplicate by both parties, are all to be read into and form part of this Agreement and the whole shall constitute the Contract between the parties and it shall inure to the benefits of and be binding upon them and their successors, executors and administrators.



DEVELOPMENT & PROPERTY
REQUEST FOR PROPOSAL –RE-2026-04-RP
JANITORIAL SERVICES
MULTI-FACILITY PORTFOLIO

ARTICLE A-5

All communications in writing between the parties shall be deemed to have been received by the addressee if delivered to the individual or to a member of the firm or to an officer of the Corporation for whom they are intended or if sent by post or telegram addressed as follows:

The Owner at **9 International Drive, Pembroke, Ontario, K8A 6W5**

The Contractor at _____

IN WITNESS THEREOF, the parties hereto have executed this Agreement the day and year first above written.

SIGNED, SEALED AND DELIVERED

in the presence of

Jennifer Murphy, Warden
County of Renfrew

Witness

Craig Kelley, CAO
County of Renfrew

Witness

Contractor



DEVELOPMENT & PROPERTY
REQUEST FOR PROPOSAL – RE-2026-04-RP
JANITORIAL SERVICES
MULTI-FACILITY PORTFOLIO

APPENDIX C
TENDER BID FORM

PROJECT: RE-2026-04-RP

Multi-Facility Portfolio
Janitorial Services

Name of Company

February 2026

Street Address

City or Town

Postal Code

Telephone

County of Renfrew: Sir/Madam

1(a) I/We agree for the TOTAL TENDER PRICE stated below, to supply all necessary labour, materials, equipment and services for the execution and completion of the above Project in strict accordance with the requirements of the Contract Documents, for a period of thirty-six (36) months.

1(b) TOTAL TENDER PRICE (for a period of twelve (12) months), including all applicable taxes, custom duties and excise taxes with respect to the Contract in accordance with Article 11 of the General Conditions of the Contract (**HST Excluded**):

LUMP SUM A – PARAMEDIC BASES

A total of _____

_____ Dollars (\$ _____)

LUMP SUM B – PATROL GARAGES

A total of _____

_____ Dollars (\$ _____)



DEVELOPMENT & PROPERTY
REQUEST FOR PROPOSAL –RE-2026-04-RP
JANITORIAL SERVICES
MULTI-FACILITY PORTFOLIO

1(c) I/We have received and allowed for Addenda numbered as follows:

_____ in preparing my/our
Tender.

- 2 I/We understand that all prices(s) submitted in this Tender is/are based upon the acceptance of the Tender within forty-five days of the Tender closing date. In cases where the expiry date of the acceptance period falls on a Saturday, Sunday or holiday, the time for acceptance shall be extended to the first following business day.
- 3 I/We have carefully examined all the Tender Documents, have visited the site/s and building/s thereon and have a clear and comprehensive knowledge of the Work required under this Contract and of all the working conditions.
- 4 I/We are in a position to commence the Work immediately upon receipt of the County's written direction, and to carry it through to a satisfactory conclusion.

_____ Name of Company

_____ Signature of Company Official

Date _____, 2026

APPENDIX D

ACCESSIBILITY DECLARATION

In submitting this tender/quotation, I/we, on behalf of _____
certify the following: _____
(*Legal Name of Company*)

- a) I/We have an Accessibility Plan (OR that I/We are in the process of creating an Accessibility Plan) and will maintain a program to implement such a plan as required by Part 1, Section 4 of the *Accessibility For Ontarians With Disabilities Act, 2005* (AODA).
- b) For this Contract, I/we will fulfil the specific requirements of Ontario Regulation 191/11, as outlined in the AODA.
- c) I/We have viewed the County of Renfrew Multi-year Accessibility Plan located at:
<https://www.countyofrenfrew.on.ca/en/county-government/accessibility-advisory-committee.aspx>
- d) With respect to the services being offered in this tender/quotation, I/we and our proposed subcontractors, acknowledge the responsibility to, and shall:
 - (i) fulfill all of the “employer” obligations under the AODA and ensure that all work is carried out in accordance with the AODA and its regulations;
 - (ii) view the ‘*Providing Accessible Customer Service, PART 1*’, video at the following link in its entirety (located near bottom of page) in accordance with Accessible Customer Service Standard, Ontario Regulation 429/07:
<https://accessforward.ca/customer-service-standard/>; and
 - (iii) ensure all work is carried out in accordance with the *Accessibility For Ontarians With Disabilities Act*.
- e) As employer and the contractor this project, I/we agree to make every reasonable effort in terms of accessible customer service, as required under the AODA and the *Accessibility Standards for Customer Service, Ontario Regulation 429/07*.

Dated at _____ this _____ day of _____, 2026.

(Authorized Signing Officer)

(Title)

APPENDIX E

CONFIDENTIALITY AGREEMENT

In consideration for the Agreement dated _____, 2026 (hereinafter the "Contract") between the County of Renfrew (hereinafter the "County") and _____ (hereinafter the "Contractor") to provide services related to the _____, the parties hereby agree as follows:

1. The Company acknowledges that during the course of providing their services to the County, their employees, dependent or independent contractors, or anyone engaged by them in any capacity to perform or assist in the performance of such services as outlined by the Contract, may come into contact with or gain access to confidential information, including but not limited to medical, salary, personnel, political and other information.
2. The Company acknowledges that any information encountered in any way in the performance of the services outlined in the terms of the above-referenced Contract must be kept strictly confidential and may not be divulged to anyone, for any purpose or used personally by the individual or individuals, for any purpose.
3. The Company acknowledges that this Agreement survives the termination of the Contract and that during the term of the above-referenced Contract and after its termination, the Company will take all necessary steps to ensure the protection of the confidentiality of any of the above-referenced information.
4. The Company recognizes that a breach of any of the covenants contained in this Agreement would result in damages which may not be adequately compensated by monetary damages alone. Accordingly, the Company recognizes and agrees that in the event of such breach, in addition to other remedies available to the County at law or in equity, the County shall be entitled as a matter of right to apply to a court of competent jurisdiction for such relief by way of restraining order, injunction, decree or otherwise as may be appropriate to ensure compliance by the Company with the provisions of this Agreement.

Signed at _____ this _____ day of _____, 2026.

For the Company:

For the County: