

Public Input Request for Renfrew County Virtual Triage and Assessment Centre

More Information for RC VTAC can be found at <https://rcvtac.ca/>

Thank you for taking the time to have your voice heard about the Renfrew County Virtual Triage and Assessment Centre (RC VTAC) and its presence in Renfrew County.

We've provided a few questions below that may help to guide you through your email submission.

- 1) Has RC VTAC helped you or someone you know avoid unnecessary use of the Emergency department and/ or 911 services? Tell us about it.
- 2) Through the Renfrew County Virtual Triage and Assessment Centre (RC VTAC) COVID-19 testing has been made available and accessible to all. More than 22, 000 tests have been conducted in the County of Renfrew and without RC VTAC this would not have been possible. Do you want testing to remain available and accessible to all? Tell us about it.
- 3) Not having access to a family physician or nurse practitioner is an ongoing problem faced by many of our residents. Since the inception of RC VTAC, almost 18, 000 assessments have been complete by family physicians, nurse practitioners and/or community paramedics. RC VTAC is providing equitable access to care for all. If this service is something you wish to see as a permanent solution to challenges we face with access to primary care, we want to hear from you! Tell us about it by
- 4) In what ways do you feel that RCVTAC is beneficial to the public, including yourself?
- 5) Has living without access to primary care affected you or your family? Tell us how being able to access a physician, nurse or paramedic through RCVTAC has helped you or a loved one.
- 6) In the future, after the pandemic is resolved, what would you like to see the first point of contact when you need medical advice from a doctor/health care professional be virtual or in-person? If you chose in-person, would you still like the option to speak to a doctor virtually?
- 7) Do you believe that expanding access to virtual health care services would benefit patients?

Emails should be sent to:

Premier of Ontario's Office: premier@ontario.ca

Minister of Health's Office: Christine.elliott@pc.ola.org

Should you require further information,

Please contact communications@countyofrenfrew.on.ca